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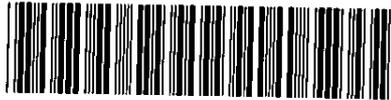
Johanna Arculli
Johanna Arculli
Director, Helping Hand



Helping Hand

伸手助人協會

We Care for the Elderly
愛心護老·助享耆年



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Annual Report
2020-2021



香港公益金
THE COMMUNITY CHEST
會員機構 MEMBER AGENCY

§ BELIEF §

It is our firm belief that senior citizens should be entitled to enjoy a rich and dignified life after years of contribution to the society.

§ OBJECTIVE AND MISSION §

Helping Hand's objective is to meet the emerging housing, caring and other needs of our senior citizens as quickly, effectively and imaginatively as possible. In order to cope with the rapid social changes and the changing needs and aspirations of our senior citizens, we are always ready to tackle problems, try out new ideas and pioneer alternative approaches.

*The Hong Kong Jockey Club Helping Hand
Zhaoqing Home for the Elderly*





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**You may also find our current Annual Report on our website:
<http://www.helpinghand.org.hk>*

EXECUTIVE COMMITTEE, SUBCOMMITTEES & GROUP 2020 - 2021

EXECUTIVE COMMITTEE

| | | |
|---------------------|--|---------------------|
| Chairperson | : Mrs Johanna Arculli, BBS | |
| Vice Chairperson | : Ms Edith Shih | (from 24 Sep 2020) |
| Hon Treasurer | : Mr Tim Lui, SBS, JP | |
| Hon Secretary | : Ms Veronica Tao | |
| Hon Legal Advisor | : Mr Simon Yun-sang Yung | (from 24 Sep 2020) |
| | Ms Edith Shih | (up to 23 Sep 2020) |
| Members | : Hon Mr Justice Kemal Bokhary, NPJ, GBM, JP | |
| | Ms Nerissa Chow | (up to 23 Sep 2020) |
| | Dr York Chow, GBS, SBS, MBE, JP | |
| | Dr David Lok-kwan Dai, MH, JP | |
| | Ms Regina Fuk-ching Gan | |
| | Mrs Lena Harilela | |
| | Mr Leo Lin-cheng Kung, GBS, JP | |
| | Ms Christina Oi-ping Lee, MH | |
| | Dr Joseph Lee, GBS, OStJ, JP | |
| | Prof Gabriel Leung, GBS, JP | |
| | Ms Christine Lie | (from 24 Sep 2020) |
| | Mrs Siemen Sin-man Tsoi Mok | |
| | Dr Jessica Ogilvy-Stuart | |
| | Mrs Nancy Ma Thompson | |
| | Ms Helena Wai | |
| | Mr Gary Kin-man Yau | |
| Ex-officio | : Mr Colman Wong | |
| Committee Secretary | : Ms April Chan | |

PROJECT DEVELOPMENT SUBCOMMITTEE

| | | |
|---------------------|--------------------------------|---------------------|
| Chairperson | : Mrs Siemen Sin-man Tsoi Mok | (from 15 Apr 2021) |
| | Dr Jessica Ogilvy-Stuart | (up to 15 Apr 2021) |
| Members | : Mrs Johanna Arculli, BBS | |
| | Ms Veronica Tao | |
| | Ms Regina Fuk-ching Gan | |
| | Mr Leo Lin-cheng Kung, GBS, JP | |
| | Ms Christina Oi-ping Lee, MH | |
| | Dr Joseph Lee, GBS, OStJ, JP | |
| | Ms Christine Lie | |
| | Mr Ricky Chi-keung Liu | |
| | Dr Jessica Ogilvy-Stuart | |
| | Ms Edith Shih | |
| | Mrs Nancy Ma Thompson | |
| | Mrs Diana Wong | |
| Committee Secretary | : Ms Akaine Lau | |

CHEUNG MUK TAU INTEGRATED SERVICES MANAGEMENT SUBCOMMITTEE

| | | |
|---------------------|----------------------------|---------------------|
| Chairperson | : Mr Stephen Sun | (up to 31 May 2021) |
| Vice Chairperson | : Mrs Johanna Arculli, BBS | |
| Members | : Mr Walter Chang | (from 18 Mar 2021) |
| | Mr Shing-kwong Fung | |
| | Mr Adrian Wing-hang Ip | |
| | Ms Claudia Lai | |
| | Ms Christine Lie | (from 1 Jun 2021) |
| | Mr Frank Lyn | (from 18 Mar 2021) |
| | Dr Jessica Ogilvy-Stuart | (up to 15 Apr 2021) |
| | Mr Henry Shie | |
| | Mr Stephen Sun | |
| | Mrs Teresa B K Tsien | |
| | Ms Helena Wai | |
| | Mr Gary Kin-man Yau | (from 1 Jun 2021) |
| Ex-officio | : Mr Colman Wong | |
| Committee Secretary | : Ms Connie Chu | (from 18 Mar 2021) |
| | Ms Vesta Chan | (up to 17 Mar 2021) |

MEDICAL & HEALTH GROUP

| | | |
|-----------------|---|---------------------|
| Chairperson | : Ms Connie Chu, Chief Operation Officer | |
| Members | : Dr Selina Kit-yan Chan | |
| | Ms Eppie Cheng, Asst Superintendent | |
| | Ms Catherine Cheung, Enrolled Nurse | |
| | Ms Olivia Ching, Registered Nurse | |
| | Ms Viola Chiu, OIC, Occupational Therapy Unit | |
| | Ms Anne Chung, Superintendent | |
| | Dr Justina Liu | |
| | Ms Rosa Mah, OIC, Physiotherapy Unit | |
| | Mr Colman Wong, Chief Executive Officer | |
| | Ms Mei-ying Wong, Enrolled Nurse | (up to 23 Jul 2021) |
| | Ms Oi-yee Woo, Registered Nurse | |
| | Prof Doris Yu | (from 19 Aug 2021) |
| Group Secretary | : Mr Alex Chan, Nursing Officer | |

**THE BOARD OF DIRECTORS
THE HONGKONG JOCKEY CLUB HELPING HAND ZHAOQING HOME
FOR THE ELDERLY
(ZHAOQING HELPING HAND HOME FOR THE ELDERLY LTD)**

Chairperson : Mr Gary Kin-man Yau
Members : Dr York Chow, GBS, SBS, MBE, JP
Mr Leo Lin-cheng Kung, GBS, JP
Mr Frank Lyn (from 15 Apr 2021)
Mr Tim Lui, SBS, JP
Mr Stephen Sun
Mr Simon Yun-sang Yung
Secretary : Mr Colman Wong

The terms of reference of the committee and subcommittees are available at the Central Office.



HONORARY LIFE MEMBERS

Mrs Regina Leung
Mrs Lavender Patten
Mrs Selina Tsang
Mrs Betty Tung, JP
Lady Wilson
Lady Youde

10-YEAR MEMBERS

Mrs Johanna Arculli, BBS
Mr T H Barma
Mrs Jane Binstead
Hon Justice Kemal Bokhary, NPJ, GBM, JP
Mr R J F Brothers
Mrs Margaret Carter
Mr Bing-woon Chan, SBS, MBE, JP
Mrs Brenda Chan
Mr Walter Chang
Dr Edgar Wai-kin Cheng, GBS, JP
Mrs Sabrina Pooi-chu Chan Cheung
Ms Veronica Tao
Ms Nerissa Chow
Dr York Chow, GBS, SBS, MBE, JP
Dr David Lok-kwan Dai, MH, JP
Mr Ozer E Ebrahim
Mr Shing-kwong Fung
Ms Regina Fuk-ching Gan
Mr Stephen Fock-wai Gan
Mr Richard Gee
Mr & Mrs A J Hardy
Mrs Lena Harilela
Mr N V Hegde
Ms Loretta Pak-ching Ho
Dr Simon Ip, JP
Mrs Desiree Jebesen
Mr Leo Lin-cheng Kung, GBS, JP
Mr Peter Po-hung Kwan
Mr Randolph Kwei
Ms Peggy Mei-sum Kwok
Ms Claudia Kam-yuk Lai
Mr Eamond Wah Lai

Mr Chi-wah Lam
Mr Timothy Lam, Jr
Ms Ka-shi B Lau, BBS
Mr David Ka-lun Lau
Mr Kwai-chuen Law
Ms Christina Oi-ping Lee, MH
Dr Joseph Lee, GBS, OStJ, JP
Mr Tom Lee
Prof Gabriel Leung, GBS, JP
Ms Christine Lie
Mr Ricky Chi-keung Liu
Mr Tim Lui, SBS, JP
Mr Frank Lyn
Mr Ching-cheng Ma
Mrs Joyce Ma
Mr David Mace
Mr Ramesh Melwani
Mrs Siemen Mok
Dr Lewis Mullins
Dr Jessica Ogilvy-Stuart
Mr Freddy Y L Pang
Mr Chandru Parmanand
Lady Violet May Ride
Mrs Barbara Rogers
Mr Henry Shie
Ms Edith Shih
Prof Anna Pao Sohmen, SBS
Mr Stephen Wing-fai Sun
Mrs Nancy Ma Thompson
Dr Stephen Tse
Mrs Teresa Bik-kwan Tsien
Ms Helena Wai
Ms Ada Ying-kay Wong, JP
Mr Ching-sheung Wong
Mrs Diana Wong
Mr Ting-hong Wong
Mr York-lam Wong
Mr Walter J Wuest
Mr Chi-chiu Yau
Mr Gary K M Yau
Mr Anthony Sik-keung Yeung
Ms Mary Yung
Mr Simon Yun-sang Yung

SPONSORING MEMBERS

Mr John Robertson Budge, SBS, MBE, JP
Ms Mei-tung Cheng
Ms Woon-kwan Lee
Ms Michell Lie
Ms Alice Sai-lam Luk
Ms Yuen-ting Or
Ms Helen Lai-ping Wong



CHAIRPERSON'S REPORT

1 April 2020 – 31 March 2021



How can one start to report on another difficult, emotionally draining year?

Maybe with a good news - That none of our elderly or staff have been infected with COVID-19.

Our staff followed strict precautionary measures to ensure the safety of our elderly. Some of those rules have not been easy for our elderly and their family members, specially emotionally, as it entailed suspending most visits. Nearly all of the programmes and social activities had to be suspended too. Our staff revised programmes to introduce more personalised and small group activities. We are grateful for the support we received from The Hong Kong Jockey Club Charities Trust, Lotteries Fund, Social Welfare Development Fund, Goldman Sachs Gives and other donors to help enhance the IT and Wi-Fi services to enable our elderly and their families to stay in touch.

It is encouraging that over 90% of our staff has been vaccinated. We are now encouraging our elderly to do the same and get vaccinated.

It is difficult to recruit new staff, especially PCW (personal care workers) and nurses and we are depending on our committed staff team to pull together in this challenging times to serve our elderly.

We were approached by Social Welfare Department to convert our Holiday Centre into a Quarantine cum Decanting Centre for elderly for the months of June to October 2020. 124 elders used our facility and we were happy to have been able to be of help.

At our last AGM it was endorsed to increase the total number of EXCO Members from 20 to 28. With the legal advice and help of Ms. Edith Shih and Mr. Simon Yung all formalities are now completed.

One of the big projects we are working at the moment on is the Holiday Centre renovation works and the HKJC upgrading facilities at the Centre. The renovation works, supported by the Lotteries Fund (\$35 Million) commenced in January this year and is expected to be completed by October this year. It comprises repainting, repair and replacement of the obsolete facilities in all guest bedrooms, bathrooms, recreation areas as well as an upgrade at our Day Care Unit.

We are very happy that the HKJC Charities Trust have approved to grant us \$53 Million to upgrade our Holiday Centre to an "Age and Environmental" facility, with new innovation and activities especially targeting and designed for "young-old" visitors. The works at our Holiday Centre will be completed next year, not only will it have a brand new look but also new facilities and educational programmes to enhance the lives of our visitors.

At the same time the Special Land Scheme project, which started in 2015 to build a new 200-bed Continuum of Care Residential Care Home at our Cheung Muk Tau site, just reached the stage of preparing the Technical Feasibility Study. The progress is sadly very slow and it will take us 3-4 years more to complete this very much needed new Home.

Also our sincere gratitude to all donors, to name just a few: Bloomberg LP, Brilliant Enterprise Ltd, Mr & Mrs Max Burger, Circle K Convenience Stores (HK) Ltd, DFI Development (HK) Ltd, Mr Christopher M Gradel, Green Huge Ltd, Haitong International Charitable Foundation Ltd, Haitong International Securities Group Ltd, Hermès Asia Pacific Ltd, Jacky & Friends Charity Fund Ltd, Kingboard Laminates Ltd, KOALA Financial Group Ltd, Mr Edward Khoon-loong Kuok, Mr Khoon-ho Kuok, Mr Michael Tze-hau Lee, JP, Leung Chik Wai Charitable Trust, Mr Kan-ki Leung, Mr Richard Li, Ms Christine Lie, Mr Victor Lo, Mr Kam-chan Mak, Overlook Investments Ltd, PARKnSHOP, Rusy & Purviz Shroff Charitable Foundation, Shang Sin Chun Tong Community Services Ltd, Sunshine For Life Charitable Trust, Swiss Re Foundation, The Community Chest of Hong Kong, The Dairy Farm Co Ltd, The Hong Kong Jockey Club Charities Trust, The Lui Pak Wei Charitable Trust, The Van Zuiden Charity Trust, Twin Wealth Group, Vera Ruttonjee Desai Charitable Fund, Mrs Winnie Wong Chan, Yifung Holdings Ltd and Mr Larry Chi-kin Yung.

My heartfelt thank you to all members of our EXCO and Subcommittees for their commitment and advice. Special thank you to Ms. Edith Shih and Mr. Simon Yung for all their professional advice, and Ms Christine Lie for her help in preparing and finalizing our very comprehensive funding application proposal to the Hong Kong Jockey Club Charities Trust. I also would like to thank Ms. Shih for accepting the appointment to Vice Chairperson and Mr. Yung for stepping into the position of Hon Legal Advisor of Helping Hand.

A special thank you to all staff for their outstanding dedication and hard work. We are blessed to have all of you working hand in hand to make a difference to the lives of our elderly.

THANK YOU!

**JOHANNA ARCULLI, CHAIRPERSON
EXECUTIVE COMMITTEE**



CHIEF EXECUTIVE OFFICER'S REPORT

1 April 2020 – 31 March 2021



“COVID-19 Pandemic” and “Social Distancing” have become part of our lives already. With no clear end in sight of the Pandemic, and with massive changes occurring every day, we must adjust to the ‘New Normal’ at this very difficult time.

Since early 2020, no visitors have been allowed into our elderly homes as an infection control measure. To keep our elderly and the outside world closely connected while practicing social distancing, various types of electronic devices like iPad sets, smart phones, webcams, projectors, portable screens were bought to allow our elderly to conduct “virtual visits” with their families or loved ones in maintaining social bonding and mental support. Also, our social service teams have tried hard to design more creative and interesting personalized / small group activities for our elderly to enjoy. One of these activities were the “Virtual Tour Around HK” program in which our staff went outdoors to select scenic spots in Hong Kong to do a live video sharing with the elderly residents staying in the elderly homes while serving them with the special dishes/ souvenirs offered in those scenery spots, even using the scenery spots as the background for photo shooting with them. The adoption of Information Technology greatly improved the social networking of the elderly against the prolonged pandemic and strict infection control measures imposed on the homes.

With the great support of many foundations, charitable funds, and individuals, we were able to obtain much needed preventive and disinfection equipment such as temperature screening systems, air purifiers, automate disinfection system, hermetic packing systems so we can maintain good hygienic standard in the elderly homes as well as to take pre-caution measures safeguarding our elderly residents against the COVID-19 Pandemic.

Moreover, we have introduced “Telemedicine Technology” to our elderly to decrease the contact with healthcare facilities, other patients, and healthcare staff against the virus. It has been proven as very useful to upkeep the care quality and monitor the health conditions of the elderly residents.

I am thankful that we continue receiving support and funds from our sponsors, like The Hong Kong Jockey Club Charities Trust, Leung Chik Wai Charitable Trust, Overlook Investments Ltd, Social Welfare Department’s Innovation & Technology Fund, etc. which allowed us to purchase the aforesaid IT equipment and advanced gerontology devices to respond to the challenges of the pandemic. It has enabled us to provide a safe and hygienic living environment to protect our residents in the long run as well as to keep our elderly socially interactive with the society when it is hard for people to connect with each other physically.

Last but not the least, the smooth running of Helping Hand needs the great support and contribution from our EXCO members, members, supporters, donors, volunteers, and our devoted staff. I would like to take this opportunity to express my deepest thanks to you all.

We have all made sacrifices over the past year to keep our elderly and staff safe. This collective effort has made a huge difference!


COLMAN WONG
CHIEF EXECUTIVE OFFICER



PROJECT DEVELOPMENT REPORT

1 April 2020 – 31 March 2021



Despite the challenges and gloom of the last year, this report can paint a picture of hope and resilience. The care and concern that people have shown for the welfare of our elderly has been extraordinary. Equally inspiring has been the swift response by our donors, new and old, when it became clear that the Cookie Campaign's public sales events would be impossible.

Cookie Campaign 2021

For the first time, the Cookie Campaign 2021 was held without any outlet sales. We rely on the public events to promote our campaign. Despite this, our amazing group of volunteers and supporters swung into action to make donations and online sales which reached an incredible total of HK\$3.4M. A miracle! In these difficult times, we were extremely grateful to welcome KOALA Financial Group Limited who joined us for the first time as the 'Principal Sponsor'; a real leap of faith and support which gave encouragement and hope to our entire organisation. We were also fortunate to have the dedicated participation of Green Huge as our 'Privileged Sponsor' and the continuous support of Haitong International Securities Group Ltd, Yifung Holdings and HealthBank (Twin Wealth Biotech Ltd) joining as our 'Caring Sponsors'.

Digital platforms are now part of Helping Hand's life; the Zoom calls our elderly have with their families have been a real lifeline. The last year has also seen the fruition of our website upgrade which also incorporates online sales channels. These were a real lifeline during the campaign and we will continue to make them a key part of our fundraising efforts.

Cookies and Pandas

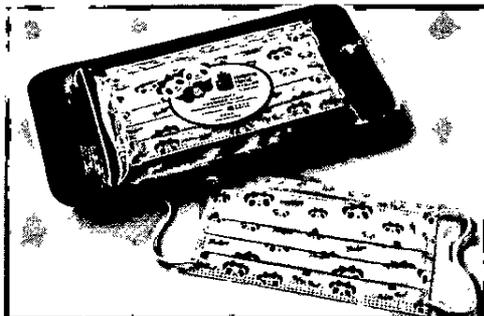
Every year, Saint Honore Cake Shop Ltd provides their famously delicious cookies at reduced cost and this year, this was supplemented by Circle K Convenience Stores who matched their sister company with a generous donation.



Our new cookie packaging designs use more environmentally friendly materials and have received many positive comments; our school sellers loved the panda box!

We are taking steps to reduce the environmental impact of all our activities and this philosophy is reflected in our new cookie packaging which was especially popular with students during our schools' campaign.

As a bonus gift, our pandas not only appeared on the cookie packaging but also on face masks, which were designed by Rena Creative Products Ltd and completely sponsored by one of our committee members, Ms Christine Lie. The masks were produced at a reduced cost by Wilson Tech (International) Ltd and were an added bonus for people ordering over 25 packets of cookies.



Stay safe with a Helping Hand Panda Mask!

Sales and Donations

In the absence of our outlet sales, we were truly thrilled by significant orders and donations made by corporates and individuals. Our particular thanks must go to: Brilliant Enterprise Ltd, Mr Christopher Gradel, Kingboard Laminates Ltd and Mr Larry Yung.

With so many other worries and demands on time and resources, the support offered by those buying cookies, persuading friends to buy and promoting our campaign was



extraordinary. Knowing that you support us and care about our elderly in good times and bad keeps us going.

Double the Giving

The 'Double the Giving' campaign is close to my heart; it is wonderful to see how many people re-gift their cookie purchasers to those who are in need. Through the programme, we raised a total of over HK\$1.1M, and we would like to especially thank Mr and Mrs Max Burger and Mr Richard Li for their superb generosity.

In addition to our own residents, we arranged to send to a selection of groups including those with Down Syndrome, deprived families, underprivileged children and those living in small group homes, victims of domestic violence, solitary elderly living in the community, the handicapped, chronic disease sufferers, homeless street sleepers and food bank users.

Inter-school Cookie Competition

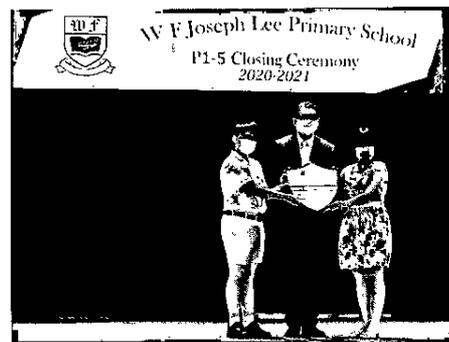
Despite our school supporters having to juggle online learning, new class schedules and their usual workload, incredibly busy year, we were so blessed that an impressive 10 schools participated in the inter-school campaign, raising over HK\$94,000. We would like to thank all the school staff, pupils and parents involved for their dedication and continuous support.

Congratulations to W F Joseph Lee Primary School for recapturing the championship and we presented the champion trophy to their top-selling student; Ho-hin's grandfather lives in a care home and Ho-hin bought cookies for his grandfather's elderly friends to enjoy. This is a perfect illustration of the dedication we seek to encourage through the schools' campaign. Since its inception, thousands of students have taken part in the campaign; their concern for the elderly makes our world a better and more caring place.

Our thanks and congratulations also go to these winning schools:

- Champion : W F Joseph Lee Primary School
- 1st Runner-up : HHCKLA Buddhist Wisdom Primary School
- 2nd Runner-up : SKH Lam Woo Memorial Secondary School
- 3rd Runner-up : Sha Tin Wai Dr Catherine F Woo Memorial School
- 4th Runner-up : Lingnan Kindergarten & Day Nursery (Siu Sai Wan)

We would like to thank Wofoo Social Enterprises as the Co-organiser who also joined Brandon Learning Centre as Sponsors of the competition.



Our congratulations and thanks to the staff, parents and students of W F Joseph Lee Primary School for winning the Inter-school Cookie Competition again!



We are grateful to Mr Jacky Cheung for being the figurehead of our campaign. His star quality shines out of our posters!

Advertising & Marketing

We are indebted to our long-time supporter superstar Mr Jacky Cheung who continued to be the face of the Cookie Campaign and provided significant financial support through his Foundation Jacky & Friends Charity Fund Ltd.

Although we couldn't hold outlet sales, we still needed to promote the campaign and Rena Creative Products Ltd designed our eye-catching posters. Both East Eighteen and Henry Wong Studio volunteered their photographic expertise and Digital Tsunami provided video production. I would like to thank our supporting advertising agents



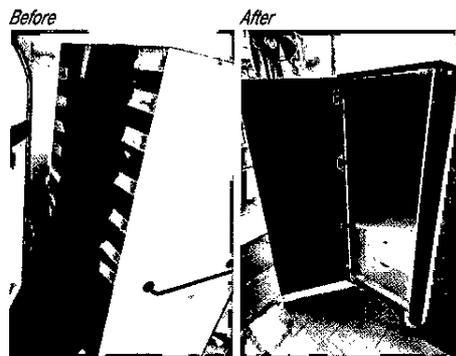
and media including MTR Corporation, JCDecaux Pearl & Dean, Asiaray, Citybus, New World First Bus, JCDecaux Cityscape, RoadShow, the Star Ferry, POAD, Hong Kong Living Magazine, Sai Kung Magazine, After School Guide, The Privilege Club Services, Privilege Vida, DIM VEND and KMB which helped us reach a wider audience.

We are always thankful to our loyal media partner Metro Broadcast Corporation Ltd; although once again we were unable to partner with them for our usual launch event, they continued their help to advertise our Cookie Campaign on their channel.

In addition to all offline advertising, this year we have tried to strengthen our use of online promotion and social media, and we were very grateful to all those celebrities and KOLs as well as Vitasoy who have shown their support to us. Social media is a relatively new area for us and we were grateful for the advice and assistance of Oasis Brand Communications.

Other Fundraising / Donation / Corporate Partnership Projects

- The Hong Kong Jockey Club Charities Trust
We received thoughtful and generous donations from the Trust for the purchase of some much needed equipment for our homes to fight COVID-19 and replacement of a coach for the Holiday Centre.
- Donations from Hermès Asia Pacific Ltd
Hermès is one of our new supporters who raised funds for us through their charity scarf sale and added to their generosity with an extra donation to support a facility funding project for Po Lam Housing for the Elderly.
- The Lui Pak Wei Charitable Trust
The Trust is another new supporter and we were extremely grateful for their donation to support the ad hoc community initiatives in response to the COVID-19 pandemic.
- Charity Partnership with yuu Rewards Club
We were so fortunate to be a beneficiary charity of yuu and are receiving their ongoing donations. We would also like to thank Dairy Farm for making a 10x matching donation and lining up with other in-kind donations for our homes.
- Rusy & Purviz Shroff Charitable Foundation
We were fortunate to receive a donation from a new supporter, the Rusy & Purviz Shroff Charitable Foundation, to support extra manpower for two months in light of COVID-19. Having new supporters in this time of crisis is a testament to how deeply people care for the elderly, and we look forward to working with the Foundation.
- Leung Chik Wai Charitable Trust
We are truly grateful to the Trust for generously funding our self-care homes with a series of equipment to combat the COVID-19 challenges.



These well-loved wardrobes in Po Lam Housing for the Elderly were retired and replaced by new, robust furniture; thanks to the generous support of Hermès.



Thanks to Dairy Farm for coordinating Mannings' donation of much-appreciated items to our elderly.



- Offer of PARKnSHOP Cash Coupons

This year we received a substantial quantity of cash coupons from PARKnSHOP. Every single coupon benefited our elderly directly. We would like to thank A S Watson for selecting our elderly as a beneficiary group.
- Shang Sin Chun Tong Community Services Ltd

Shang Sin Chun Tong rendered funding support again this year to several projects including the Medication Dispensing Service, Hot Meal Project and Advance Care Planning Programme – Film Sharing. We are indebted to their continuous and tremendous help.
- Swiss Re Foundation

We received generous donations from Swiss Re Foundation in support of the COVID-19 Relief Project for all of our homes and Day Care Unit.
- Funding Support from Circle K Convenience Stores (HK) Ltd

Our heartfelt thanks to Convenience Retails Asia Ltd for reaching out to us and generously funding our Home Facility Enhancement Project in the name of Circle K to improve the quality of life of our elderly residents.
- Contributions from Bloomberg LP

We would like to thank Bloomberg LP for sponsoring both 'Joyful Life' and 'Stay Connected in Anti-epidemic Period' Projects as well as organising many interesting staff challenges to raise donations for us.
- Overlook Investments Ltd

We were truly grateful to Overlook Investments for supporting our urgent needs with a generous donation.
- Ongoing Charitable Choice Donations

Since 2012 Charitable Choice has made us a beneficiary charity receiving donations brought from their online gift cards. We appreciate their wonderful efforts to bring ongoing donations to dozens of charities.
- Donations from \$10,000 Government

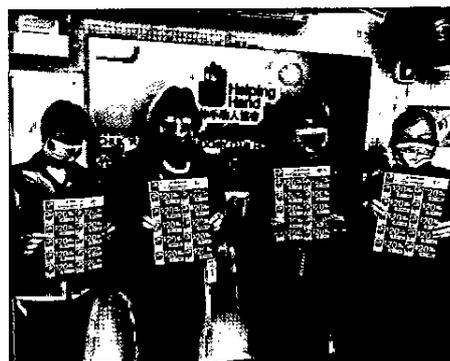
We were extremely delighted that many companies and individuals responded to our appeal for donations from the HK\$10,000 Government cash payouts. Our grateful thanks to everyone who has made a contribution.
- Sponsorship from Mrs Winnie Wong Chan

We were much grateful to Mrs Chan for extending her funding support for another year to our 'Love Elders Action' Project for three self-care homes.
- The Van Zuiden Charity Trust

This year the Trust continued their generosity to support the purchase of various equipment for Siu Sai Wan Housing for the Elderly.
- Haitong International Securities Group Ltd

With the repeated sponsorship from Haitong International Securities Group Ltd, we were able to extend our 'Care for the Elderly, Care for the Brain' Project for another year.
- Donation from Mr Kam Chui & Ms Yuk-hoy Poon

Thanks to Mr Kam Chui, CBE, JP and Ms Yuk-hoy Poon for making a donation again to support the safety call bell systems for our self-care homes.



This year we received a substantial number of cash coupons from PARKnSHOP which we distributed as gifts for our elderly.



Other Major Donating Organisations / Foundations / Individuals

We would like to thank our individual, foundation and corporate donors: Biel Crystal (HK) Manufactory Ltd, Brandon Learning Centre, Prof Yip-wah Chung, BBS, Creative Tomco Ltd, Mr James Arthur Filmer-Wilson, Harbour City Estates Ltd, King and Wood Mallesons, Mr Edward Khoon-loong Kuok, Mr Khoon-ho Kuok, Mr Timothy Lam, Jr, Mr Michael Lee, JP, Mr Kan-ki Leung, Mr Chiu-shing Ling, Mr Victor Lo, Mr Kam-chan Mak, Sunshine For Life Charitable Trust, Vera Ruttonjee Desai Charitable Fund, Ms Helena Wai and Ms Christine Lie.

Our particular thanks go, as always, to The Community Chest of Hong Kong for their long-term and substantial financial support for our work.

Group Visits to / Events for Home

The sheer range of groups offering virtual visits and events for homes is incredible. Our visitors are of different ages, different nationalities, different interests but are all united in their care for the elderly. We were delighted to welcome: Amway Hong Kong Ltd, Bloomberg LP, Brandon Learning Centre, Buddhist Youth Association Ltd, Caritas Wong Yiu Nam Centre, Child Stars Caring Charity Association and Seven Days Entertainment Culture Co Ltd, CLSA Ltd, Hong Kong Association of Gerontology, The Hong Kong Chinese Christian Churches Union Logos Academy, Island Pacific Hotel Hong Kong and The Pottinger Hong Kong, JCECC: End-of-Life Care in Residential Care Homes for the Elderly, Joyful Square, King and Wood Mallesons, Land Master & Associates Valuers Ltd, Lions Club of Central, Love.New World Volunteers Club, MTR Corporation Ltd, NHT Global Hong Kong Ltd, Oldham, Li & Nie Solicitors, Shang Sin Chun Tong Community Services Ltd, Sompo Insurance (Hong Kong) Co Ltd, USA Girl Scouts - Hong Kong, Watami (China) Co Ltd, Wisdom Light Buddhist Salvation Association Ltd, WTS Bright Orchid Women's Association Ltd and many other groups as well as individuals for visiting or organising programmes for our homes.



Thanks to GS Gives for funding the necessary technology upgrade which allowed us to facilitate Zoom meetings between our elderly, their families and even outside visitors!

Our homes have been closed to visitors and we have needed to rely on Zoom to arrange home visits. These visits have been a massive psychological boost to our elderly. We would like to thank Ms Heidi Ho and Mr Dmitri Potishko for recommending a donation from Goldman Sachs Gives Annual Giving Fund which allowed us to upgrade our technology.

Caring Companies / Organisations

As always, we are inspired by the growing number of companies who put CSR at the heart of their businesses. We once again would like to extend our congratulations and thanks to 44 awardees of the Caring Company Logo Scheme initiated by the Hong Kong Council of Social Service.

They were: AEON Stores (Hong Kong) Co Ltd, Amway Hong Kong Ltd, The Bank of East Asia Ltd, The Bank of New York Mellon, Brandon Learning Centre, Chun Au Knitting Factory Ltd, Circle K Convenience Store (HK) Ltd, Citybus Ltd, CLSA Ltd, Crown Worldwide (HK) Ltd, Gold Coast Yacht and Country Club Ltd, Gold Peak Industries (Holdings) Ltd, Green Huge Ltd, Haitong International Charitable Foundation Ltd, Haitong International Securities Group Ltd, Hoe Hin Pak Fah Yeow Manufactory Ltd, The Hong Kong and China Gas Co Ltd, Hysan Development Co Ltd, Jebson & Co Ltd, King & Wood Mallesons, Lan Kwai Fong Properties Ltd, Land Master & Associates Valuers Ltd, Lions Club of Central, Metro Broadcast Corporation Ltd, Million Tech Development Ltd, Morgan Stanley Asia Ltd, MTR Corporation Ltd, New Age Worldwide (Hong Kong) Ltd, New World First Bus Services Ltd, NHT Global Hong Kong Ltd, NWS Holdings Ltd, Regal Kowloon Hotel, Rena Creative Products Ltd, Saint Honore Cake Shop Ltd, Shang Sin Chun Tong Community Services Ltd, Silka Far East Hotel Hong Kong,

Silka Seaview Hotel Hong Kong, Sompoo Insurance (Hong Kong) Co Ltd, S T Music & Art Center, Sun Shun Fuk Foods Company Ltd, Swire Properties Ltd, Twin Wealth Group Ltd, Watami (China) Co Ltd and Wofoo Plastics Ltd.



Mrs Siemen Mok (right), the new Chairperson of our Project Development Subcommittee.

Ending

This year, more than ever, we have been relying on generosity and engagement of our Helping Hand staff, volunteers and committee members. Their determination and absolute dedication to our elderly has been inspirational. I would especially like to recognise the work of our Helping Hand teams in the Head Office and Homes who have dedicated their time and energy to protecting and supporting our elderly residents. Everyone I have mentioned adds to my conviction that, despite the tempest which currently surrounds us, we can see a myriad of examples of devotion, self-sacrifice and generosity to others which will mean that we will emerge stronger and more resilient. I will be stepping down as Chair of the Project Development Subcommittee and handing over the reins to Mrs Siemen Mok who will be a wonderful ambassador for Helping Hand. I would like to thank Akaine Lau, our Fundraising & Relations Manager who is tireless in her dedication to the elderly and, ably supported by Sammi Cheung, has made many of our fundraising dreams a reality. I have been truly blessed to work with so many good people and I thank you all for sharing your caring spirit.

**JESSICA OGILVY-STUART, CHAIRPERSON
PROJECT DEVELOPMENT SUBCOMMITTEE**



THE HONG KONG JOCKEY CLUB HELPING HAND ZHAOQING HOME FOR THE ELDERLY

1 April 2020 – 31 March 2021



Sadly, at the time I wrote this report, the COVID-19 pandemic was still around us and was still spreading all over the world. A year has passed but it is still with us. Though I am pessimistic that we won't be able to get through it shortly, I believe unity in fighting against the COVID-19 challenges will make us stronger and we will conquer it finally.

It is not easy for our HK staff team to provide management /training support to the staff team of the Zhaoqing elderly home (hereafter called the Home) merely through Zoom meetings although it helps to certain extent. The impact of the COVID-19 pandemic has hit our residents in all areas including the social and psychological states, communication, leisure and programme activities, medical and rehabilitative support, transportation, etc., and above all, their normal and close contact with their family members. The work pressure on the Home staff is beyond imagination also.

Although the Home is situated in Zhaoqing city of the Guangdong province which is assessed as a low-risk city since the initial outbreak of the pandemic till now, the local government still requires all elderly homes in the city to adopt very stringent policy, guidelines and precaution measures set to fight against the COVID-19 pandemic. It is with the full cooperation of staff and elderly that we have got no COVID-19 infected case till now.

To serve the elderly who are so upset by the isolation with the family members these days due to the stringent precaution measures is not an easy task. It is fortunate that the Home of a total area of 40,000 sq. m. possesses huge greenery and leisure areas which allows our elderly to relax outdoor while observing the social distancing restriction. We are also able to arrange certain city /scenery tours (without getting off the coach) for the elderly to enable them to maintain limited physical contact with the real world outside. Our social services team has also provided more personalized and small group activities to improve the social and psychological states of the elderly residents. What is more, the virtual visits and limited physical visits have helped cheered up the elderly as well.

We regret to note that due to the ban by the local authorities on allowing elderly admission to all elderly homes in the city for over a year and the high fatal rate of our resident due to old age or old-age related illness in the past year, the occupancy rate of the Home has dropped to a record low figure of around a hundred this year. Once the admission ban is lifted, we shall introduce more local promotion to help improve the occupancy rate of the home. Our board is also planning to conduct modification and renovation work for the Home to improve the living environment and facilities for the residents in the coming year.

I must say that without the devoted staff team of the Home and the HK supporting staff team from our various Hong Kong based homes for their continual dedication and support, we couldn't be able to keep our elderly safe and calm during this very difficult time. My sincere thanks to them all!

I would like to take this opportunity to specially thank all the donors and supporters for their generous support which help improve the services of the Home. Also, my sincere thanks to my fellow Zhaoqing Board members for their guidance and contribution, without which we would not be able to make good changes for the Home. Lastly, I am glad to introduce to you that Mr. Frank Yee-chon Lyn has joined our board this April to provide further support to our team.

We will continue to try our best to serve the elderly under our care!

**GARY K M YAU, CHAIRPERSON
BOARD OF DIRECTORS**



院友及日間護理單位長者之年齡及性別分佈 AGE AND SEX DISTRIBUTION OF RESIDENTS AND ELDERLY USERS IN DAY CARE UNIT

(於二零二一年三月三十一日)
(AS AT 31 MARCH 2021)

| | | 老人之家 Housing for the Elderly | | 護老院 Care Home | | 療養單位 Infirmiry Unit | | 日間護理單位 Day Care Unit | | 總人數 Total Population | |
|---------------------|-----------|------------------------------------|------|------------------|------|------------------------|------|-------------------------|------|----------------------------|------|
| 平均年齡 Average Age | | 77.31 | | 85.54 | | 86.78 | | 84.89 | | 81.79 | |
| 年齡 Age | 性別 Sex | No | % | No | % | No | % | No | % | No | % |
| 六十至六十九 60 - 69 | M | 26 | 7.9 | 7 | 2.1 | 0 | 0.0 | 1 | 2.2 | 34 | 4.7 |
| | F | 44 | 13.4 | 7 | 2.1 | 0 | 0.0 | 2 | 4.3 | 53 | 7.3 |
| 七十至七十九 70 - 79 | M | 58 | 17.7 | 34 | 10.1 | 1 | 7.1 | 2 | 4.3 | 95 | 13.1 |
| | F | 62 | 18.9 | 25 | 7.5 | 1 | 7.1 | 4 | 8.7 | 92 | 12.7 |
| 八十至八十九 80 - 89 | M | 36 | 11.0 | 55 | 16.4 | 2 | 14.3 | 9 | 19.6 | 102 | 14.1 |
| | F | 74 | 22.6 | 76 | 22.7 | 2 | 14.3 | 16 | 34.8 | 168 | 23.2 |
| 九十或以上 90 or over | M | 13 | 4.0 | 27 | 8.1 | 0 | 0.0 | 1 | 2.2 | 41 | 5.7 |
| | F | 15 | 4.6 | 104 | 31.0 | 8 | 57.1 | 11 | 23.9 | 138 | 19.1 |
| 總數 TOTAL | M | 133 | 40.5 | 123 | 36.7 | 3 | 21.4 | 13 | 28.3 | 272 | 37.6 |
| | F | 195 | 59.5 | 212 | 63.3 | 11 | 78.6 | 33 | 71.7 | 451 | 62.4 |



院友入住院舍前之居住狀況 PRIOR LIVING CONDITION OF RESIDENTS

(於二零二一年三月三十一日)
(AS AT 31 MARCH 2021)

| 居住狀況 Living Conditions | 老人之家 Housing for the Elderly | | 護老院 Care Home | | 療養單位 Infirmary Unit | | 總人數 Total Population | |
|---|---------------------------------|-------|------------------|-------|------------------------|-------|-------------------------|-------|
| | No | % | No | % | No | % | No | % |
| 獨居 Living Alone | 114 | 34.8 | 55 | 16.4 | 0 | 0.0 | 169 | 25.0 |
| 獨居 (家人資助生活費) Living Alone (With Family Support) | 9 | 2.7 | 7 | 2.1 | 0 | 0.0 | 16 | 2.4 |
| 獨居 (家人離棄) Living Alone (Abandoned by Family) | 1 | 0.3 | 5 | 1.5 | 0 | 0.0 | 6 | 0.8 |
| 與家人同住 Living with Immediate Family | 162 | 49.4 | 123 | 36.7 | 0 | 0.0 | 285 | 42.1 |
| 與親友同住 Living with Relatives | 8 | 2.4 | 8 | 2.4 | 0 | 0.0 | 16 | 2.4 |
| 住院 Living under Residential Care | 34 | 10.4 | 137 | 40.9 | 14 | 100.0 | 185 | 27.3 |
| 總數 Total | 328 | 100.0 | 335 | 100.0 | 14 | 100.0 | 677 | 100.0 |



院友及日間護理單位長者之行動能力狀況 MOBILITY CONDITION OF RESIDENTS AND ELDERLY USERS IN DAY CARE UNIT

(於二零二一年三月三十一日)
(AS AT 31 MARCH 2021)

| 行動能力狀況 Mobility Conditions | 老人之家 Housing for the Elderly | | 護老院 Care Home | | 療養單位 Infirmary Unit | | 日間護理單位 Day Care Unit | | 總人數 Total Population | |
|--|---------------------------------|-------|------------------|-------|------------------------|-------|-------------------------|-------|-------------------------|-------|
| | No | % | No | % | No | % | No | % | No | % |
| 行動自如 Fully Ambulant | 306 | 93.3 | 29 | 8.7 | 0 | 0.0 | 11 | 23.9 | 346 | 47.8 |
| 用輔助器行動 (拐杖、 四爪手杖等) Walk with Aids (Sticks, Quadripods, etc) | 22 | 6.7 | 32 | 9.6 | 0 | 0.0 | 19 | 41.3 | 73 | 10.1 |
| 用助行架行動 Walk with Walking Frame | 0 | 0.0 | 63 | 18.8 | 0 | 0.0 | 9 | 19.6 | 72 | 10.0 |
| 不能行動 Wheelchair / Chair-bound | 0 | 0.0 | 172 | 51.3 | 11 | 78.6 | 7 | 15.2 | 190 | 26.3 |
| 完全臥床 Completely Bed-bound | 0 | 0.0 | 39 | 11.6 | 3 | 21.4 | 0 | 0.0 | 42 | 5.8 |
| 總數 Total | 328 | 100.0 | 335 | 100.0 | 14 | 100.0 | 46 | 100.0 | 723 | 100.0 |



護老院院友及日間護理單位長者之健康狀況 HEALTH CONDITION OF RESIDENTS IN CARE HOME AND ELDERLY USERS IN DAY CARE UNIT

(於二零二一年三月三十一日)
(AS AT 31 MARCH 2021)

| 疾病 Health Problems | 護老院 Care Home | | 麗瑤 Lai Yiu (Pop 75) | | 畢尚華 Father Sean Burke (Pop 208) | | 樂富 Lok Fu (Pop 52) | | 療養單位 Infirmary Unit (Pop 14) | | 日間護理單位 Day Care Unit (Pop 46) | | 總人數 Total (Pop 395) | |
|--|------------------|------|---------------------------|------|--|------|--------------------------|------|------------------------------------|------|--|------|---------------------------|---|
| | No | % | No | % | No | % | No | % | No | % | No | % | No | % |
| 高血壓 Hypertension | 46 | 61.3 | 149 | 71.6 | 47 | 90.4 | 10 | 71.4 | 34 | 73.9 | 286 | 72.4 | | |
| 白內障 Cataract | 30 | 40.0 | 56 | 26.9 | 28 | 53.8 | 5 | 35.7 | 20 | 43.5 | 139 | 35.2 | | |
| 中風 / 腦血管病 Stroke or Cerebrovascular Disease | 19 | 25.3 | 56 | 26.9 | 16 | 30.8 | 5 | 35.7 | 22 | 47.8 | 118 | 29.9 | | |
| 心臟病 Heart Disease | 28 | 37.3 | 49 | 23.6 | 16 | 30.8 | 1 | 7.1 | 16 | 34.8 | 110 | 27.8 | | |
| 盆骨 / 大腿骨折 Fracture of Hip / Femur | 11 | 14.7 | 25 | 12.0 | 9 | 17.3 | 2 | 14.3 | 7 | 15.2 | 54 | 13.7 | | |
| 慢性阻塞性 呼吸道疾病 Respiratory Tract Disorder (COAD) | 10 | 13.3 | 11 | 5.3 | 4 | 7.7 | 1 | 7.1 | 2 | 4.3 | 28 | 7.1 | | |
| 糖尿病 Diabetes Mellitus | 23 | 30.7 | 64 | 30.8 | 18 | 34.6 | 7 | 50.0 | 19 | 41.3 | 131 | 33.2 | | |
| 關節炎 Arthritis | 13 | 17.3 | 30 | 14.4 | 17 | 32.7 | 3 | 21.4 | 14 | 30.4 | 77 | 19.5 | | |
| 認知障礙症 Dementia | 45 | 60.0 | 117 | 56.3 | 16 | 30.8 | 13 | 92.9 | 31 | 67.4 | 222 | 56.2 | | |
| 帕金森氏病 Parkinson's Disease | 4 | 5.3 | 20 | 9.6 | 2 | 3.8 | 2 | 14.3 | 5 | 10.9 | 33 | 8.4 | | |
| 骨質疏鬆 Osteoporosis | 6 | 8.0 | 15 | 7.2 | 5 | 9.6 | 2 | 14.3 | 10 | 21.7 | 38 | 9.6 | | |

老人之家院友之健康狀況 HEALTH CONDITION OF RESIDENTS IN HOUSING FOR THE ELDERLY

(於二零二一年三月三十一日)
(AS AT 31 MARCH 2021)

| 疾病 Health Problems | 老人之家 Housing for the Elderly | 竹園 Chuk Yuen (Pop 136) | | 寶林 Po Lam (Pop 122) | | 小西灣 Siu Sai Wan (Pop 70) | | 總人數 Total (Pop 328) | |
|--|------------------------------------|------------------------------|------|---------------------------|------|--------------------------------|------|---------------------------|------|
| | | No | % | No | % | No | % | No | % |
| 高血壓 Hypertension | | 109 | 80.1 | 79 | 64.8 | 35 | 50.0 | 223 | 68.0 |
| 白內障 Cataract | | 4 | 2.9 | 14 | 11.5 | 8 | 11.4 | 26 | 7.9 |
| 中風 / 腦血管病 Stroke or Cerebrovascular Disease | | 13 | 9.6 | 5 | 4.1 | 5 | 7.1 | 23 | 7.0 |
| 心臟病 Heart Disease | | 17 | 12.5 | 26 | 21.3 | 8 | 11.4 | 51 | 15.5 |
| 盆骨 / 大腿骨折 Fracture of Hip / Femur | | 0 | 0.0 | 5 | 4.1 | 2 | 2.9 | 7 | 2.1 |
| 慢性阻塞性呼吸道疾病 Respiratory Tract Disorder (COAD) | | 6 | 4.4 | 3 | 2.5 | 3 | 4.3 | 12 | 3.7 |
| 糖尿病 Diabetes Mellitus | | 45 | 33.1 | 29 | 23.8 | 15 | 21.4 | 89 | 27.1 |
| 關節炎 Arthritis | | 5 | 3.7 | 10 | 8.2 | 7 | 10.0 | 22 | 6.7 |
| 認知障礙症 Dementia | | 2 | 1.5 | 2 | 1.6 | 1 | 1.4 | 5 | 1.5 |
| 帕金森氏病 Parkinson's Disease | | 1 | 0.7 | 1 | 0.8 | 1 | 1.4 | 3 | 0.9 |
| 骨質疏鬆 Osteoporosis | | 0 | 0.0 | 52 | 42.6 | 3 | 4.3 | 55 | 16.8 |



院友及日間護理單位長者之轉介來源 SOURCES OF REFERRAL OF RESIDENTS AND ELDERLY USERS IN DAY CARE UNIT

(於二零二一年三月三十一日)
(AS AT 31 MARCH 2021)

| 轉介來源 Sources of Referral | 老人之家 Housing for the Elderly | | 護老院 Care Home | | 療養單位 Infirmary Unit | | 日間護理單位 Day Care Unit | | 總人數 Total Population | |
|---|---------------------------------|-------|------------------|-------|------------------------|-------|-------------------------|-------|-------------------------|-------|
| | No | % | No | % | No | % | No | % | No | % |
| 社會福利署 Social Welfare Department | 102 | 31.1 | 335 | 100.0 | 14 | 100.0 | 46 | 100.0 | 497 | 68.7 |
| 其他志願機構 Other Voluntary Agencies | 133 | 40.5 | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 133 | 18.4 |
| 獨立申請 (包括內部轉介) Independent Application (Incl Internal Transfers) | 93 | 28.4 | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 93 | 12.9 |
| 總數 Total | 328 | 100.0 | 335 | 100.0 | 14 | 100.0 | 46 | 100.0 | 723 | 100.0 |



院友及日間護理單位長者之經濟狀況 FINANCIAL CONDITION OF RESIDENTS AND ELDERLY USERS IN DAY CARE UNIT

(於二零二一年三月三十一日)
(AS AT 31 MARCH 2021)

| 經濟狀況 Financial Conditions | 老人之家 Housing for the Elderly | | 護老院 Care Home | | 療養單位 Infirmary Unit | | 日間護理單位 Day Care Unit | | 總人數 Total Population | |
|--|---------------------------------|------|------------------|------|------------------------|------|-------------------------|------|-------------------------|------|
| | No | % | No | % | No | % | No | % | No | % |
| 綜合社會保障援助金 CSSA | 190 | 57.9 | 98 | 29.3 | 1 | 7.1 | 3 | 6.5 | 292 | 40.4 |
| 綜合社會保障援助金 (殘疾程度100%) CSSA (100% Disabled) | 2 | 0.6 | 66 | 19.7 | 8 | 57.1 | 0 | 0.0 | 76 | 10.5 |
| 綜合社會保障援助金 (需要經常護理) CSSA (Requiring Constant Attendance) | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 1 | 2.2 | 1 | 0.1 |
| 長者生活津貼 (OALA) | 84 | 25.6 | 100 | 29.9 | 3 | 21.4 | 24 | 52.2 | 211 | 29.2 |
| 高齡津貼 OAA | 10 | 3.0 | 18 | 5.4 | 0 | 0.0 | 5 | 10.9 | 33 | 4.6 |
| 傷殘津貼 DA | 8 | 2.4 | 42 | 12.5 | 2 | 14.3 | 11 | 23.9 | 63 | 8.7 |
| 高額傷殘津貼 HDA | 0 | 0.0 | 0 | 0.0 | 0 | 0.0 | 1 | 2.2 | 1 | 0.1 |
| 由家人 / 親友援助 Family / Relatives Support | 9 | 2.7 | 28 | 8.4 | 0 | 0.0 | 0 | 0.0 | 37 | 5.1 |
| 退休金 Retirement Fund | 8 | 2.4 | 5 | 1.5 | 0 | 0.0 | 1 | 2.2 | 14 | 1.9 |
| 自我供養 Self - finance | 17 | 5.2 | 3 | 0.9 | 0 | 0.0 | 0 | 0.0 | 20 | 2.8 |



單位活動次數 TOTAL FREQUENCY OF ACTIVITIES

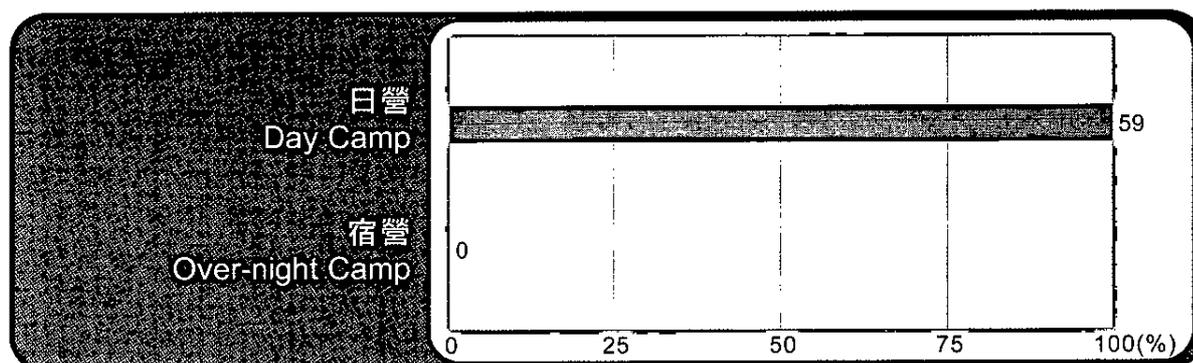
(由二零二零年四月一日至二零二一年三月三十一日)
 (FROM 1 APRIL 2020 TO 31 MARCH 2021)

| 活動 Activities | 老人之家 Housing for the Elderly | 護老院及 療養單位 Care Home and Infirmary Unit | 日間護理 單位 Day Care Unit |
|--|------------------------------------|---|--------------------------------|
| 社交性： Social： 生日會、歡迎會，節日慶祝，學生、社會服務團體、民間社團及私人公司定期探訪 birthday parties, welcoming parties; festival celebrations; regular visits from students, members of social service agencies, private clubs and business firms | 216 | 2656 | 12 |
| 康樂性： Recreational： 文娛活動如電影、影碟、粵劇及舞蹈欣賞，戶外活動，遊覽各風景區，酒樓飲茶及午膳，各種不同類型之興趣小組 cultural programmes like films, DVDs, operas, dramas, dances and carnivals; excursions; field trips; sightseeing; eating out; various interest groups and classes | 303 | 896 | 58 |
| 復康性： Rehabilitative： 早操，以小組形式舉行之復康及現實認知訓練的活動、懷舊小組、硬地滾球及魔力橋活動 morning exercises; group exercises for rehabilitation, reality orientation training, reminiscence classes, Boccia activities and Rummikub groups | 1267 | 1510 | 499 |
| 教育性： Educational： 營養及健康講座，醫療及牙齒諮詢，讀報，道路安全講座，防火演習，各類宗教活動 nutrition & health talks; medical & dental consultations; newspaper reading; road safety talks; fire drills; religious programmes | 783 | 553 | 7 |
| 發展性： Developmental： 院友會議，小組活動如園藝，書法，繪畫及手工藝班，服務院舍及社區之老人義工 residents' council meetings; group activities like gardening, calligraphy, painting and other handicraft classes; elderly volunteers serving the homes and the community | 321 | 544 | 172 |
| * 註：數據是以活動次數為單位。 Remarks – data refers to number of meetings for activities. | | | |

樟木頭老人度假中心 CHEUNG MUK TAU HOLIDAY CENTRE FOR THE ELDERLY

2020 – 2021 使用率

Total attendance of users 2020 – 2021



總人次 Total : 59

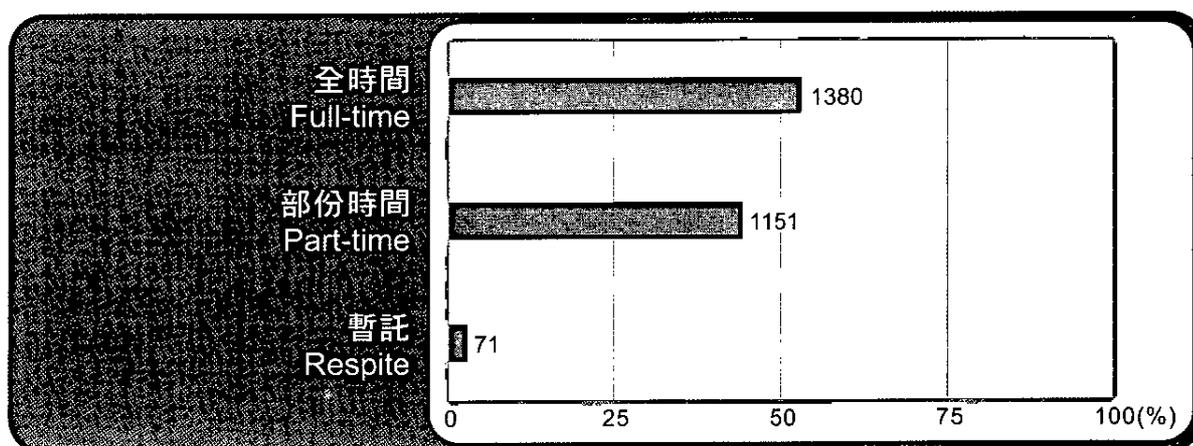
備註：自2019冠狀病毒疫情爆發，中心按政府政策指引於2020年年初起暫停服務；其後政府啟動中心為檢疫中心；以及中心之裝修工程於2021年年初正式展開，致使中心之使用率於本年度受到嚴重影響。

Remarks: In light of the COVID-19 pandemic outbreak, Holiday Centre were closed temporarily in early 2020 in compliance with the relevant government policy. The Government activated the Holiday Centre as a Quarantine Centre later, followed by its renovation work implemented in early 2021, and thus the users number has dropped drastically.

日間護理單位 DAY CARE UNIT

2020 – 2021 使用率

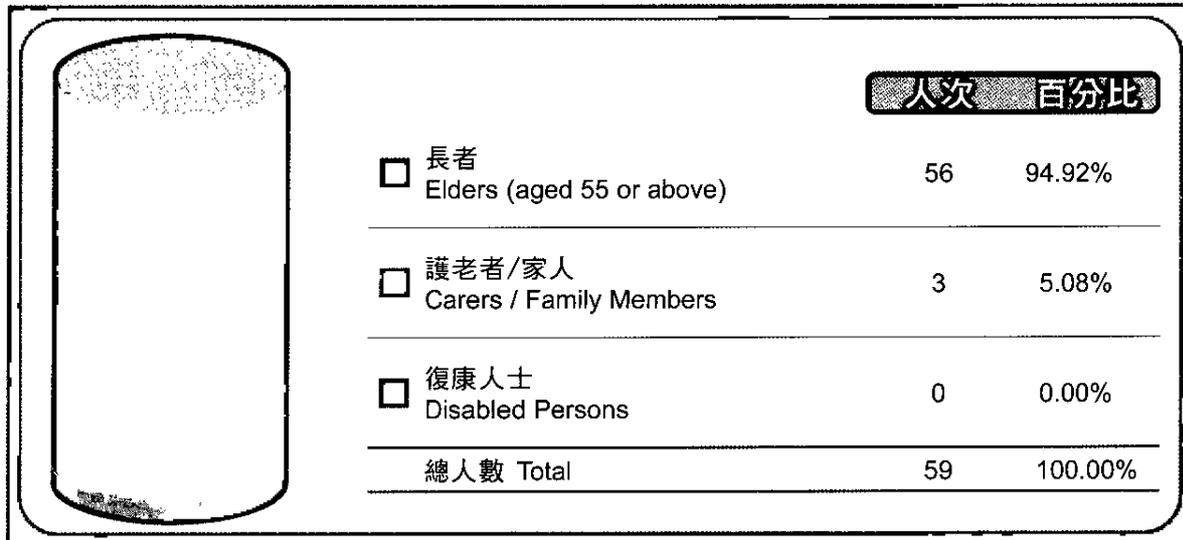
Total attendance of users 2020 – 2021



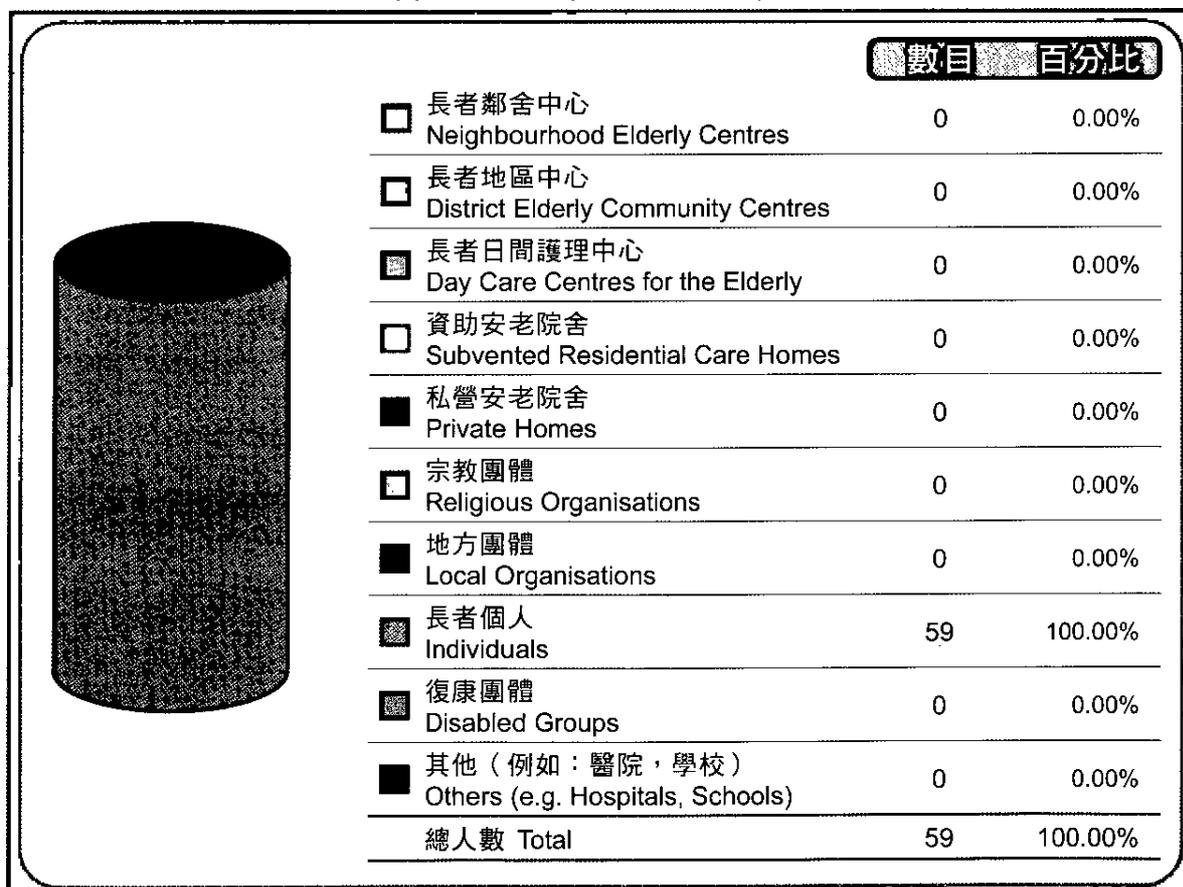
總人次 Total : 2602

樟木頭老人度假中心 CHEUNG MUK TAU HOLIDAY CENTRE FOR THE ELDERLY

營友類別 Users' Category (2020 - 2021)



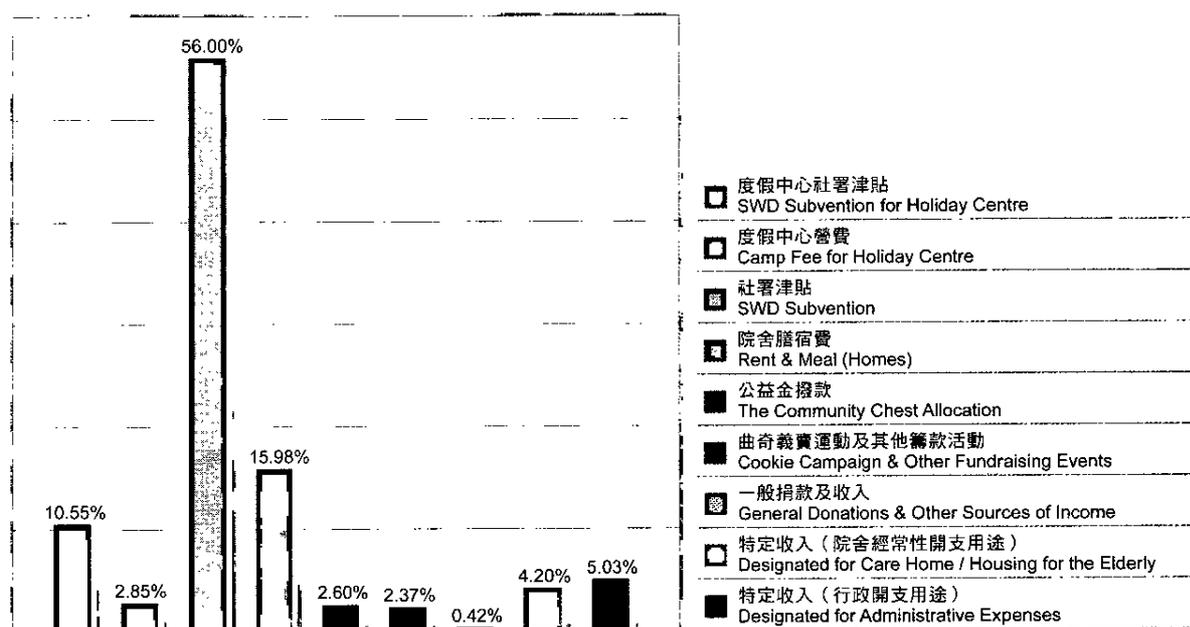
團體來源 Sources of Applications (2020 - 2021)



伸手助人協會二零二零年至二零二一年度經常性收支狀況 INCOME AND EXPENDITURE (RECURRENT) FOR 2020 - 2021

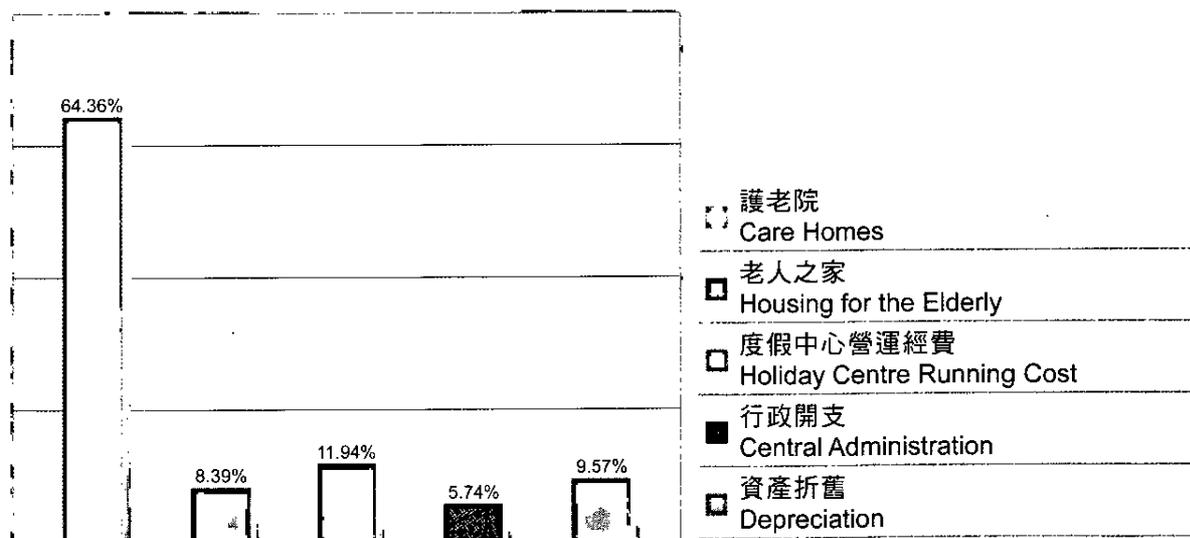
(由二零二零年四月一日至二零二一年三月三十一日)
(FROM 1 APRIL 2020 TO 31 MARCH 2021)

收入 Income

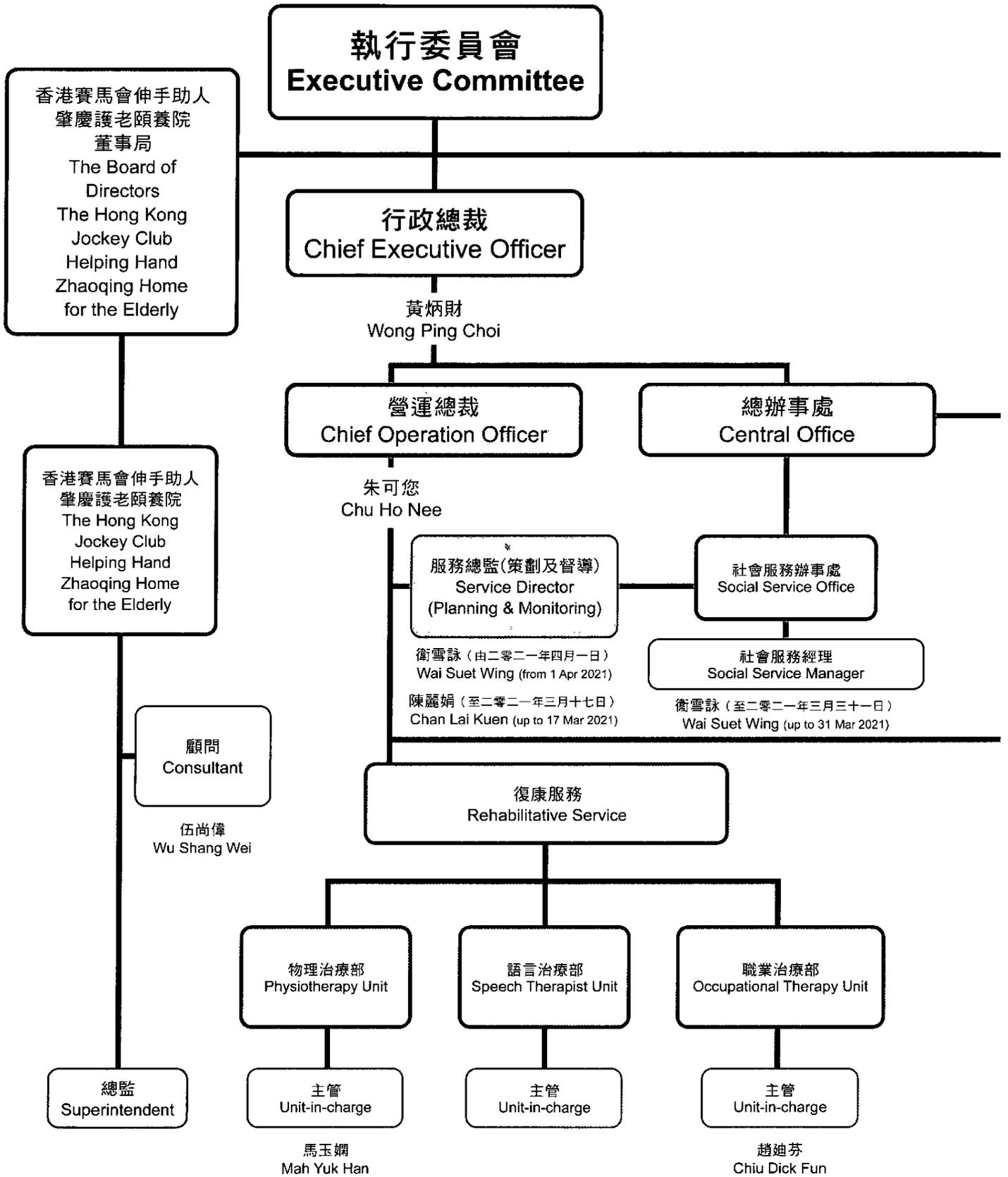


總收入 Total Income : 151,033,888

支出 Expenditure



總支出 Total Expenditure : HK\$150,816,892





項目發展委員會
Project Development Subcommittee

樟木頭綜合服務管理委員會
Cheung Muk Tau Integrated Services Management Subcommittee

醫療及衛生小組
Medical & Health Group

籌募辦事處
Fundraising Office

行政及人力資源/
科技資訊辦事處
Admin & HR/IT Office

會計辦事處
Accounting Office

籌募及公關經理
Fundraising & Relations Manager

行政及人力資源經理
Admin & HR Manager

會計經理
Accounting Manager

劉潔瑩
Lau Kit Ying

陳安安
Chan On On

楊國榮 (由二零二一年四月十二日)
Yeung Kwok Wing (from 12 Apr 2021)

俞慧 (至二零二一年一月三十一日)
Yu Wai (up to 31 Jan 2021)

院舍服務
Residential Service

社區服務
Community Service

護老院
Care Home

老人之家
Housing for the Elderly

樟木頭老人度假中心
Cheung Muk Tau Holiday
Centre for the Elderly

日間護理單位
(附設於樟木頭老人度假中心)
Day Care Unit at
Cheung Muk Tau Holiday Centre
for the Elderly

院長
Superintendent

主管
Unit-in-charge

中心經理
Centre Manager

主管
Unit-in-charge

陳錦芝 (由二零二一年三月八日)
Chan Kam Chi (from 8 Mar 2021)

梁嬌紅 (由二零二一年七月一日)
Leung Yin Hung (from 1 Jul 2021)

梁銘諾
Leung Ming Lok

程艷荷
Ching Yim Ho

鍾麗英 (至二零二一年三月七日)
Chung Lai Ying (upto 7 Mar 2021)

黃家樂 (至二零二一年七月三十一日)
Wong Ka Lok (up to 31 Jul 2021)

鍾慧儀 (由二零二零年六月一日)
Chung Wai Yi (from 1 Jun 2020)

李炳球
Li Ping Kau

謝雪紅
Tse Suet Hung

黃良傑
Wong Leung Kit

(更新於二零二一年九月)
(as at Sep 2021)

二零二一年度伸手助人協會之曲奇義賣運動
Helping Hand Cookie Campaign 2021



學校內大家各出奇謀努力推銷曲奇！我們在此感謝所有曾經參與校際曲奇義賣比賽的教職員、家長及學生。

Full of enthusiasm and innovative ideas of how to boost sales! Our thanks to the staff, parents and students of schools participating in our Inter-school Cookie Competition.



我們萬分感激長期支持者張學友先生，擔當了整項曲奇義賣運動的中流砥柱。

We are deeply indebted to our long-term supporter, Mr. Jacky Cheung, who truly is the foundation of our Cookie Campaign.



大家都來一同參與！由於今年仍未能恢復公開銷售，因此我們只能倚賴網上及團體訂購。圖中寶林院友正在積極參與院內義賣。

Everyone joins in! Unable to sell our cookies in public place, we relied on online and group ordering. Here the residents of Po Lam hold their own in-house sale.



衷心感謝每一位向本會長者及其他弱勢社群轉贈曲奇的善長，帶來雙重裨益。圖為向本會小西灣院友及無家者分享曲奇的情況。

We were grateful to every individual and group donating cookies for our elderly and other underprivileged groups to make "Double the Giving". Here, residents from Siu Sai Wan and street sleepers enjoy their cookies.



院舍活動
Home Activities



院友一起「遊車河」，看看窗外風景放鬆心情，大家都樂在其中。
Residents relaxed themselves on a joy ride together - Hurray! Hurray!



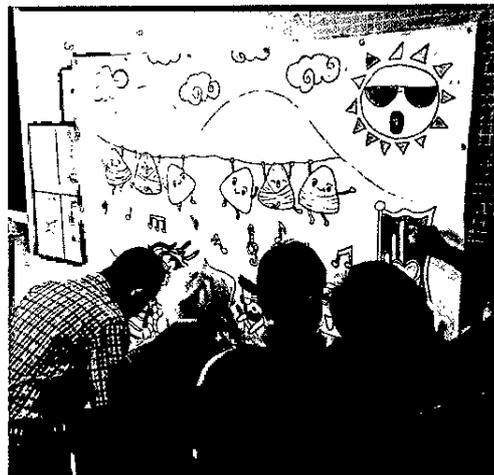
疫情期間，院舍為院友和親屬安排「特別探訪」，大家都十分珍惜相聚的時光。
"Special visit" had been arranged for residents to meet with their relatives in person during the pandemic.



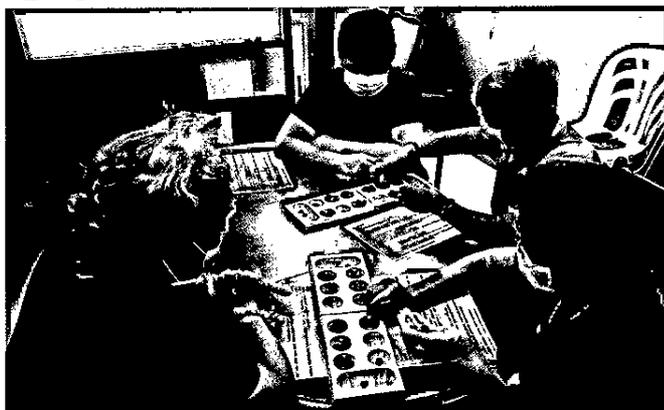
院友親自為心意卡油上顏色，並在職員的協助下連同問候和心聲郵寄給家屬，為家屬送上驚喜。
Resident painted his greeting card very nicely. With the help of our staff, the card with warm messages was sent out by post to his family - so heartwarming!



在疫情下，院舍每月為院友精心預備特色菜單，讓院友安坐院舍中依然能享用各樣美食。
During the pandemic, residents were delighted and satisfied with the monthly special menus prepared by our staff.



端午節慶祝活動中，院友合力在大畫布上畫畫，現場笑聲不絕！
Residents drawing on the big canvas together in the Dragon Boat Festival event full of laughter!



院友正在玩非洲棋 - 一種古老的棋藝遊戲，大家都很專注！
Residents concentrated in playing Mancala - a kind of old strategy board game.



院舍每星期設立「電話諮詢服務站」，讓院友可向職員查詢任何有關使用智能手機的問題。
A "Weekly Telephone Consultation Booth" was set up at our self-care home for residents. If they encounter any problem when using the smartphones, they may ask our staff for help and consultation.

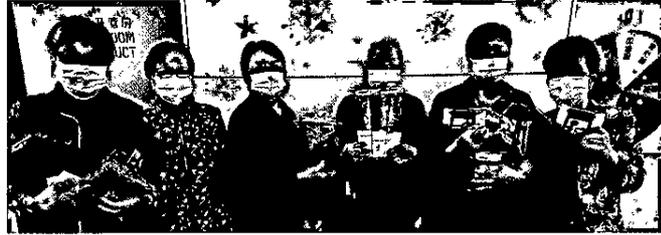


院舍活動 Home Activities



院友著力製作乾花，一起為其後的花藝手工活動預備材料，大家都很熟練和投入。

Residents' helped preparing the dried flowers for their upcoming handicraft class - good job!



「眼睛想旅行」- 由職員以視像形式親領院友到不同的熱門景點遊覽，同時亦替院友代買遠地手信，是深受院友喜愛的嶄新活動。

"Virtual Tour Around HK" programme - a real-time virtual interactive tour arranged for residents brought extra fun to them with gift ordering feature by the help of our staff.



因應疫情，魔力橋聯誼會只能在個別的院舍舉行。規模雖減，仍無損院友對這項活動的喜愛。

Rummikub is still one of the favourite games among our residents to have fun with their pals while staying at home during the pandemic.



本會與七間研究中心/機構合辦之第九屆跨境養老服務研討會於一月二十二日順利於網上舉行。是次主題為「大灣區養老的機會與挑戰：從「疫境」到「跨境」」，讓參與者更了解跨境養老服務。

Co-organised with seven local research institutes/societies and associations, "The 9th Cross-Border Elderly Care Seminar", themed "Opportunities and Challenges of Ageing in Greater Bay Area: Cross-border Services Amid of COVID-19" was held online on 22 January successfully. This seminar offered an opportunity to participants to learn more about elderly care services across the border.

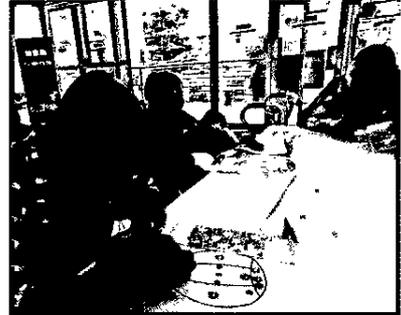


香港賽馬會伸手助人肇慶護老頤養院

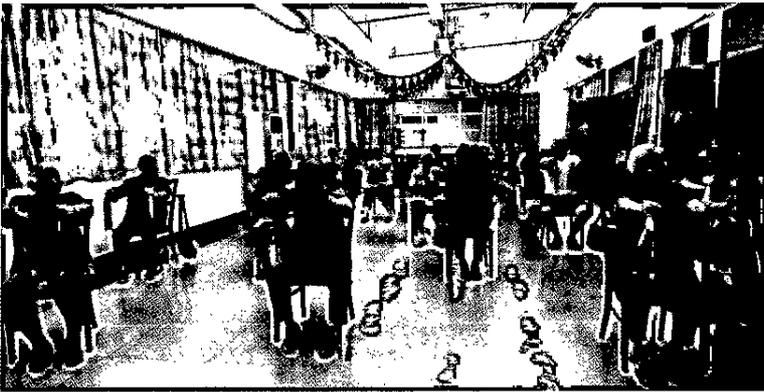
— The Hong Kong Jockey Club Helping Hand Zhaoqing Home for the Elderly —



又到龍眼豐收的季節，院友眉開眼笑，又可大快朵頤了！
It's summertime and the Longan harvest. Our residents couldn't wait to enjoy the sweet fruit!



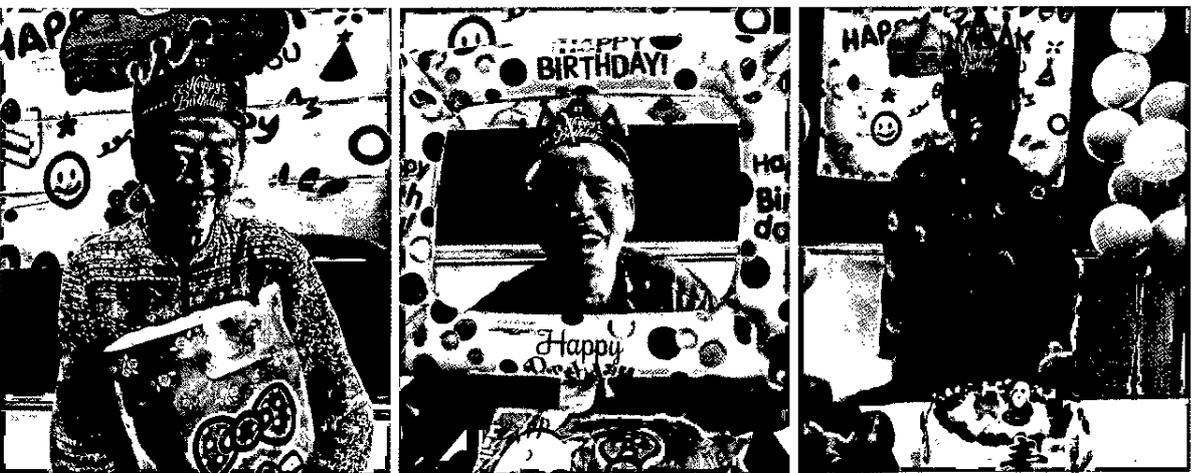
院友專心製作手工，雖然簡單，但每一件作品都是獨一無二的，令人欣慰。
Residents concentrated in making the handcraft. Though it may look simple, each piece of their artworks is definitely unique and delightful!



運動有益身心！院友一起努力鍛鍊身體，互相鼓勵。
Exercise benefits both body and mood - Residents practiced exercise diligently together and encouraged each other.



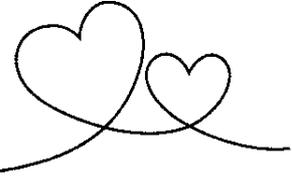
園藝活動中，院友手裡拿著長滿葵花籽的大向日葵，笑逐顏開。
Residents are thrilled to see handfuls of seeds in the sunflower in a gardening programme.



每位院友都會成為一年一次生日會的主角；壽星們懷著感恩的心接受同伴的祝福，笑容特別的燦爛動人。
With a grateful heart and an extra heartwarming smile, our birthday stars received blessings from other pals at their annual birthday party.



老人度假中心 Holiday Centre for the Elderly



「度假兵團」及樂齡女童軍齊心捐出600份「愛心防疫包」，並親自送予區內有需要的人士，送上暖意和祝福。

In response to the COVID-19 outbreak, 600 packs of "Caring Kits" donated jointly by our Holiday Centre Volunteer Group and Golden Guide were delivered to the community in person with warmth and blessings.



在「賽馬會齡活城市計劃」下，度假中心應邀參與《健康·旦》節目，向大眾宣傳及推廣大埔區內的長者友善設施及營地服務。

Holiday Centre gladly joined the "HiEggo" programme to promote some age-friendly facilities and camp services in Tai Po District to the public under the "Jockey Club Age-friendly City project".



度假中心於2021年1月開始進行翻新工程，並期待於年底能以新面貌再次服務大家。
Holiday Centre has been temporarily closed for renovation since January 2021, and is expected to reopen with a new look by the end of the year.



復康服務 Rehabilitative Services



言語治療師向護理員同工講解及示範沖調增稠液質食物和飲品的方法，並確保他們清楚知道不同稠度的處理方式。
Speech therapist conducted training for our Personal Care Workers on the proper use of thickener to ensure they understand how to handle liquid food at different consistencies.



物理治療師指導院友使用（上下肢訓練單車）來改善手部及腳部的肌肉力量。

Physiotherapist instructed our resident to use the "Active Passive Trainer" to improve the muscle strength of her upper and lower limbs.



院友使用「站立輪椅」來鍛鍊腿部耐力，既安全又有效。

Our resident used the "Standing Wheelchair" to train up her lower limb endurance safely and effectively.



職業治療師替院友進行如廁轉移訓練，以加強院友獨立如廁的能力及安全性。

Occupational therapist conducted toilet transfer training for our resident to enhance his independence and safety in toileting.

長者日間護理單位 Day Care Unit



長者揀選喜歡的點心，並將點心夾在自己的「竹籠」裡，讓認知訓練亦變得有趣又美味！

Elder picked up her favourite dim sums and put them into her own "bamboo basket" making the cognitive training interesting and yummy!



長者閒遊度假中心的花園，在寧靜的大自然中抒發一下心情。

Elders took a leisure walk in the garden of our Holiday Centre peacefully.





- | | |
|---|--------------------------------------|
| (1) Helping Hand Lai Yiu Bradbury Care Home | 伸手助人協會 麗瑤白普理護老院 |
| (2) Helping Hand Hongkong Bank Foundation Lok Fu Care Home | 伸手助人協會 滙豐銀行基金樂富護老院 |
| (3) Helping Hand Chuk Yuen (North) Jockey Club Housing for the Elderly | 伸手助人協會 竹園北邨賽馬會老人之家 |
| (4) Helping Hand Po Lam Jockey Club Housing for the Elderly | 伸手助人協會 寶林賽馬會老人之家 |
| (5) Helping Hand Siu Sai Wan Jockey Club Housing for the Elderly | 伸手助人協會 小西灣賽馬會老人之家 |
| (6) Cheung Muk Tau Integrated Services Complex | 樟木頭綜合服務園 |
| - Helping Hand Cheung Muk Tau Holiday Centre for the Elderly | - 伸手助人協會 樟木頭老人度假中心 |
| - Helping Hand Day Care Unit at Cheung Muk Tau Holiday Centre for the Elderly | - 伸手助人協會 日間護理單位 (附設於樟木頭老人度假中心) |
| - Helping Hand Father Sean Burke Care Home for the Elderly | - 伸手助人協會 畢尚華神父護老頤養院 |
| (7) Helping Hand Central Office | 伸手助人協會總辦事處 |

HELPING HAND CENTRAL OFFICE

1/F, 12, Borrett Road, Hong Kong
 2522 4494, 2526 3233
 2840 1278
 admin@helpinghand.org.hk
 http://www.helpinghand.org.hk

Chief Executive Officer
Mr WONG Ping-choi, Colman

Chief Operation Officer
Ms CHU Ho-nee, Connie

Service Director (Planning & Monitoring)
Ms WAI Suet-wing, Psyche
(from 1 Apr 2021)

Ms CHAN Lai-kuen
(up to 17 Mar 2021)

HELPING HAND CARE HOMES AND HOUSING FOR THE ELDERLY UNITS

Care Home

Helping Hand Father Sean Burke Care Home for the Elderly

Nin Wah Road, Cheung Muk Tau North, Sai Kung, New Territories
 2144 9969
 2144 9906
 hhfsb@helpinghand.org.hk

Superintendent

Ms CHAN Kam-chi, Kency
(from 8 Mar 2021)

Ms CHUNG Lai-ying, Catherine
(up to 7 Mar 2021)

Helping Hand Hongkong Bank Foundation Lok Fu Care Home

G/F, Lok Man House, Lok Fu Estate, Kowloon
 2336 0716
 2304 6472
 lokfu@helpinghand.org.hk

Ms TSE Suet-hung

Helping Hand Lai Yiu Bradbury Care Home

G/F, Block B, Shopping Complex, Lai Yiu Estate,
Kwai Chung, New Territories
 2785 2127
 2742 4645
 laiuiu@helpinghand.org.hk

Ms CHUNG Wai-ye, Anne

Housing for the Elderly Helping Hand Chuk Yuen (North) Jockey Club Housing for the Elderly

2/F & 3/F, Chung Yuen House, Chuk Yuen (North) Estate
Wong Tai Sin, Kowloon
 2325 5738
 2329 3681
 chukyuen@helpinghand.org.hk

Unit-in-charge
Mr LI Ping-kau, Francis

**Helping Hand Po Lam
Jockey Club Housing for the Elderly**

2/F & 3/F, Po Chi House, Po Lam Estate,
Tseung Kwan O, Kowloon

 2703 1363

 2703 9831

 polam@helpinghand.org.hk

Mr WONG Leung-kit, Stanley

**Helping Hand Siu Sai Wan
Jockey Club Housing for the Elderly**

1/F & 2/F, Sui Moon House, Siu Sai Wan Estate,
Chai Wan, Hong Kong

 2896 0292

 2595 0288

 siusaiwan@helpinghand.org.hk

Ms LEUNG Yin-hung, Regine
(from 1 Jul 2021)

Mr WONG Ka-lok, Thomas
(up to 31 Jul 2021)

**HELPING HAND CHEUNG MUK TAU HOLIDAY CENTRE FOR
THE ELDERLY AND DAY CARE UNIT**

**Helping Hand Cheung Muk Tau
Holiday Centre for the Elderly**

Nin Wah Road, Cheung Muk Tau North, Sai Kung, New Territories

 2640 8810

 2640 7990

 holidaycentre@helpinghand.org.hk

Centre Manager

Mr LEUNG Ming-lok, Andy

**Helping Hand Day Care Unit at Cheung Muk Tau
Holiday Centre for the Elderly**

Nin Wah Road, Cheung Muk Tau North, Sai Kung, New Territories

 2633 9513

 2633 7730

 hc.spc@helpinghand.org.hk

Unit-in-charge

Ms CHING Yim-ho, Olivia

**THE HONG KONG JOCKEY CLUB HELPING HAND
ZHAOQING HOME FOR THE ELDERLY**

Fushou Terrace, Baitu, Gaoyao, Zhaoqing City

Guangdong, PRC

 (0758) 816 2223

 (0758) 816 2778

 zqhh@helpinghand.org.hk

Consultant

Mr WU Shang-wei



We are grateful to the following **donors** for their **generous donations (including Cookie Campaign donations)** in the year 2020 - 2021.

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梁玉書先生
梁志才女士
梁根基先生
梁彩帶女士
梁雪珊女士
梁湛流先生
梁翔明先生
梁碧瑜女士
梁蔭輝先生
梁寶妍女士
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許炳添伉儷

許華盛先生
許雅輪先生
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陳女女士
陳月桂女士
陳永生親友
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陳美蓮女士
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陳碧雲女士
陳慧姿女士
陳慧美女士
陳慧娟女士
陳慧嫻女士
陳潔英女士
陳麗英女士
陸秀芬女士
麥業瑩女士
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廖麗珍女士
熊雲英女士
甄偉賢先生
趙松蘭女士
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We are grateful to the following **donors** for their gracious **donation-in-kind** in the year 2020 - 2021.

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| Mrs Kiran Suresh PUNJABI | 善心人無名氏 |
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| Ms Kit-ying TANG | 馮凱茵小姐 |
| Mr Tommy | 馮凱詠小姐 |
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| 莊毅堅先生 | |
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耀陽行動

We are grateful to the following **supporters** for their **kind assistance** in the year 2020 - 2021.

Individuals

Mrs Johanna ARCULLI
Mr Andy CHAN
Mr Shing-kwong FUNG
Mrs Sara and Mr Mohamed KHALIFA
Ms Claudia LAI
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Ms Christine LIE
Mrs Siemen Sin-man Tsoi MOK
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We would also like to extend our grateful thanks to those supporters and friends whose names may not have appeared in the above columns.



We would like to send our heartfelt thanks to the following **companies, groups and individuals** who generously sponsored and supported our **Helping Hand Cookie Campaign 2021**.

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We would like to express our gratitude for all **cookie buyers and sellers** as well as the following **companies, groups and individuals** for their contribution in our **Helping Hand Cookie Campaign 2021**.

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Changing Young Lives Foundation

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點販

羅小姐

We would also like to thank all our donors, volunteers, cookie sellers and all who bought cookies and gave so generously.

We are grateful to the support given by the following schools who participated in the **Inter-School Cookie Competition** under our **Helping Hand Cookie Campaign 2021**.

Christian Alliance Louey Choy Kwan Lok Kindergarten
HHCKLA Buddhist Wisdom Primary School
Hong Kong Gifted Education Teachers' Association
Lingnan Kindergarten & Day Nursery (Siu Sai Wan)
Lingnan Secondary School
Sha Tin Wai Dr. Catherine F. Woo Memorial School
Shek Lei Catholic Secondary School
SKH Lam Woo Memorial Secondary School
Sung Kei Kindergarten
W F Joseph Lee Primary School

HELPING HAND
REPORTS AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021

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HELPING HAND (LIMITED BY GUARANTEE AND NOT HAVING A SHARE CAPITAL)
REPORT OF THE EXECUTIVE COMMITTEE

The Executive Committee has pleasure in submitting its annual report together with the audited financial statements for the year ended 31 March 2021.

PRINCIPAL PLACE OF OPERATION

Helping Hand ("the Company") is a company incorporated and domiciled in Hong Kong and has its registered office and principal place of operation at 1/F., 12 Borrett Road, Hong Kong.

PRINCIPAL ACTIVITIES

The principal activities of the Company and its subsidiary ("the Group") are to provide care, housing and recreational facilities, including care homes, housing for the elderly and a holiday resort unit cum day care unit, for the needy elderly of Hong Kong and the People's Republic of China.

RESULTS

The results of the Group for the year are set out in the consolidated statement of surplus or deficit and other comprehensive income and expenditure account on page 4.

EXECUTIVE COMMITTEE MEMBERS

The executive committee members of the Company during the financial year and up to the date of this report were:

| | |
|---|--|
| Mrs. Johanna Arculli (Chairperson) | Ms. Christina Oi-ping Lee |
| Ms. Edith Shih (Vice Chairperson) | Dr. Joseph Lee |
| Mr. Tim-leung Lui (Hon Treasurer) | Mr. Gabriel Matthew Leung |
| Ms. Veronica Tao (Hon Secretary) | Ms. Christine Hey-tai Lie (Appointed on 24 September 2020) |
| Mr. Simon Yun-sang Yung (Hon Legal Advisor) | Ms. Siemen Sin-man Tsoi |
| Hon Mr. Justice Kemal Bokhary | Dr. Jessica Ogilvy-Stuart |
| Dr. York Yat-ngok Chow | Mrs. Nancy Giok-Ching Thompson |
| Dr. David Lok-kwan Dai | Ms. Helena Suk-chong Wai |
| Ms. Regina Fuk-ching Gan | Mr. Gary Kin-man Yau |
| Mrs. Lena Harilela | Ms. Nerissa Yuen-ki Chow (Resigned on 24 September 2020) |
| Mr. Leo Lin-cheng Kung | |

In accordance with Articles 15 of the Company's Articles of Association, all executive committee members of the Executive Committee retire from the committee and, being eligible, offer themselves for re-election.

A full list of the names of the directors of the Company's subsidiary is shown in note 8 to the consolidated financial statements.

INDEMNITY OF EXECUTIVE COMMITTEE MEMBERS

A permitted indemnity provision (as defined in section 469 of the Hong Kong Companies Ordinance) for the benefit of the executive committee members of the Company is currently in force and was in force throughout this year.

MANAGEMENT CONTRACTS

No contract concerning the management and administration of the whole or any substantial part of the operation of the Group were entered into or existed during the year.

**EXECUTIVE COMMITTEE MEMBERS' INTERESTS IN TRANSACTIONS,
ARRANGEMENTS OR CONTRACTS**

No transaction, arrangement or contract of significance in relation to the Group's operation to which the Company or its subsidiary was a party and in which an executive committee member of the Company had a material interest, whether directly or indirectly, subsisted at the end of the reporting period or at any time during the year.

EXECUTIVE COMMITTEE MEMBERS' RIGHTS TO ACQUIRE SHARES OR DEBENTURES

At no time during the year was the Company or its subsidiary a party to any arrangement to enable the executive committee members of the Company to acquire benefits by means of the acquisition of shares in or debentures of the Company or any other body corporate.

AUDITORS

The financial statements have been audited by Crowe (HK) CPA Limited, who retire and, being eligible, offer themselves for re-appointment.

On behalf of the Executive Committee

Chairperson, Executive Committee
Hong Kong, 13 September 2021

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF HELPING HAND

(Incorporated in Hong Kong as a company limited by guarantee and not having a share capital)

Opinion

We have audited the consolidated financial statements of Helping Hand ("the Company") and its subsidiary ("the Group") set out on pages 4 to 35, which comprise the consolidated statement of financial position as at 31 March 2021, and the consolidated statement of surplus or deficit and other comprehensive income and expenditure account, the consolidated statement of changes in funds employed and the consolidated statement of cash flows for the year then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies.

In our opinion, the consolidated financial statements give a true and fair view of the consolidated financial position of the Group as at 31 March 2021, and of its consolidated financial performance and its consolidated cash flows for the year then ended in accordance with Hong Kong Financial Reporting Standards ("HKFRSs") issued by the Hong Kong Institute of Certified Public Accountants ("HKICPA") and have been properly prepared in compliance with the Hong Kong Companies Ordinance.

Basis for opinion

We conducted our audit in accordance with Hong Kong Standards on Auditing ("HKSA") issued by the HKICPA. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the consolidated financial statements section of our report. We are independent of the Group in accordance with the HKICPA's Code of Ethics for Professional Accountants ("the Code"), and we have fulfilled our other ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Information other than the consolidated financial statements and auditor's report thereon

The Executive Committee is responsible for the other information. The other information comprises all the information included in the annual report, other than the consolidated financial statements and our auditor's report thereon.

Our opinion on the consolidated financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the Executive Committee for the consolidated financial statements

The Executive Committee is responsible for the preparation of the consolidated financial statements that give a true and fair view in accordance with HKFRSs issued by the HKICPA and the Hong Kong Companies Ordinance, and for such internal control as the Executive Committee determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, the Executive Committee is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Executive Committee either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

Auditor's responsibilities for the audit of the consolidated financial statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. This report is made solely to you, as a body, in accordance with section 405 of the Hong Kong Companies Ordinance, and for no other purpose. We do not assume responsibility towards or accept liability to any other person for the contents of this report.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with HKSAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with HKSAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Executive Committee.
- Conclude on the appropriateness of the Executive Committee's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with the Executive Committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Crowe (HK) CPA LIMITED

Crowe (HK) CPA Limited
Certified Public Accountants
Hong Kong, 13 September 2021

Sze Chor Chun, Yvonne
Practising Certificate Number P05049

HCH0896-2021

CONSOLIDATED STATEMENT OF SURPLUS OR DEFICIT AND OTHER COMPREHENSIVE INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2021

| | <u>Note</u> | <u>2021</u> HK\$ | <u>2020</u> HK\$ |
|--|-------------|---------------------|---------------------|
| OPERATING INCOME AND EXPENDITURE | | | |
| Community Chest allocation | 20(a) | 3,477,890 | 3,016,900 |
| Donations | | | |
| - Others | 20(b) | 3,476,943 | 2,147,876 |
| Interest income | | 32,843 | 33,306 |
| Lump sum grant | | 61,263,643 | 59,801,134 |
| Meal income | | 7,079,225 | 7,196,112 |
| Meal income from staff | | 513,430 | 304,223 |
| Rental income | | 17,046,875 | 16,190,637 |
| Sundry income | | 2,359,198 | 1,327,724 |
| SWD Subvention for homes | | 13,268,352 | 12,063,191 |
| SWD others | | 1,670,994 | 863,429 |
| | | <u>110,189,393</u> | <u>102,944,532</u> |
| Total operating income (Appendix I) | | (119,746,412) | (118,566,978) |
| Less: Operating expenditure (Appendix I) | | <u>(9,557,019)</u> | <u>(15,622,446)</u> |
| | | (171,045) | (247,248) |
| Less: Finance cost (Appendix I) | | | |
| Donations for capital costs | | | |
| - SWD – Block Grants | | 849,185 | 820,939 |
| - SWD – Lotteries Fund | | - | 1,044,712 |
| - Community Chest Capital Project | | 737,409 | - |
| - Others | 20(b) | 2,144,229 | 1,118,036 |
| | | <u>3,730,823</u> | <u>2,983,687</u> |
| | | <u>(5,997,241)</u> | <u>(12,886,007)</u> |
| ADMINISTRATIVE INCOME AND EXPENDITURE | | | |
| Community Chest allocation | 20(a) | 449,000 | 449,000 |
| Donation for capital cost | 20(b) | 1,128,580 | 801,941 |
| Fair value loss on financial assets at fair value through profit or loss | | 5,341,094 | (1,407,190) |
| General donations | 20(b) | 1,668,988 | 882,081 |
| Interest income | | 152,113 | 496,267 |
| Lump sum grant | | 6,963,949 | 6,769,096 |
| Membership fee and sponsoring membership | | 16,320 | 10,320 |
| Sundry income | | 411,141 | 531,260 |
| SWD - Lotteries Funds | | 839,091 | - |
| SWD - Others | | 573,339 | 133,952 |
| | | <u>17,543,615</u> | <u>8,666,727</u> |
| Total administrative income | | (8,661,182) | (7,812,235) |
| Less: Administrative expenditure | | <u>(4,145,467)</u> | <u>(3,745,904)</u> |
| Depreciation of property, plant and equipment | | | |
| Net administrative surplus/(deficit) (Appendix II) | | <u>4,736,966</u> | <u>(2,891,412)</u> |
| FUND RAISING EVENTS INCOME, NET | | | |
| Cookie Campaign (Appendix III) | | 3,507,129 | 2,061,774 |
| Other fund raising events (Appendix IV) | | 79,024 | 161,532 |
| | | <u>3,586,153</u> | <u>2,223,306</u> |
| HOLIDAY CENTRE – SURPLUS/(DEFICIT) FOR THE YEAR | 5 | <u>3,012,834</u> | <u>(803,177)</u> |
| SURPLUS/(DEFICIT) FOR THE YEAR | | 5,338,712 | (14,357,290) |
| Other comprehensive expenditure for the year | | | |
| Item that may be reclassified subsequently to surplus or deficit: | | | |
| Exchange differences on translation of financial statements of foreign operation | | 2,903,109 | (2,647,046) |
| TOTAL COMPREHENSIVE INCOME/ (EXPENDITURE) FOR THE YEAR | | <u>8,241,821</u> | <u>(17,004,336)</u> |

The accompanying notes form part of these financial statements.

CONSOLIDATED STATEMENT OF FINANCIAL POSITION

AT 31 MARCH 2021

| | <u>Note</u> | <u>2021</u> HK\$ | <u>2020</u> HK\$ |
|---|-------------|---------------------|---------------------|
| NON-CURRENT ASSETS | | | |
| Property, plant and equipment | 6 | 138,292,550 | 144,058,768 |
| Financial assets at fair value through profit or loss | 7 | 18,526,788 | 13,343,569 |
| | | 156,819,338 | 157,402,337 |
| CURRENT ASSETS | | | |
| Inventories | 9 | 142,666 | 110,596 |
| Trade and other receivables | 10 | 4,366,492 | 3,694,128 |
| Deposits with banks (maturity over 3 months) | 11(b) | 9,013,285 | 5,879,831 |
| Cash and cash equivalents | 11(a) | 35,918,020 | 33,745,449 |
| | | 49,440,463 | 43,430,004 |
| CURRENT LIABILITIES | | | |
| Trade and other payables | 12 | 16,220,978 | 17,808,060 |
| Deferred income | 14 | 1,045,541 | 527,310 |
| Lease liabilities | 13 | 1,854,605 | 1,854,605 |
| | | 19,121,124 | (20,189,975) |
| NON-CURRENT LIABILITIES | | | |
| Lease liabilities | 13 | - | (1,745,510) |
| NET ASSETS | | <u>187,138,677</u> | <u>178,896,856</u> |
| FUNDS EMPLOYED | | | |
| General deficit | | (63,451,495) | (68,790,207) |
| General reserve | | 1,885,526 | 1,885,526 |
| Exchange reserve | | 7,678,444 | 4,775,335 |
| Christa Tisdall Fund | 15 | 13,239 | 13,239 |
| The Hong Kong Jockey Club Charities Trust | 16 | 86,276,361 | 86,276,361 |
| Holiday Centre project: | | | |
| Gold Coin Fund | 17 | 77,636,711 | 77,636,711 |
| SWD Reserve Fund | 18 | 2,091,898 | 2,091,898 |
| Others | | 1,316,280 | 1,316,280 |
| SWD Lotteries Fund | 19 | 73,691,713 | 73,691,713 |
| TOTAL FUNDS EMPLOYED | | <u>187,138,677</u> | <u>178,896,856</u> |

Approved and authorised for issue by the executive committee on 13 September 2021.



Mrs. Johanna Arculli
Chairperson, Executive Committee



Mr. Tim-leung Lui
Hon Treasurer, Executive Committee

The accompanying notes form part of these financial statements.

CONSOLIDATED STATEMENT OF CHANGES IN FUNDS EMPLOYED

FOR THE YEAR ENDED 31 MARCH 2021

| | General reserve | Exchange reserve | Christa Tisdall Fund | The Hong Kong Jockey Club Charities Trust |
|---|-------------------------|-------------------------|-------------------------|--|
| | HK\$ | HK\$ | HK\$ | HK\$ |
| At 1 April 2019 | 1,885,526 | 7,422,381 | 13,239 | 86,276,361 |
| Impairment of other receivable from SWD Lotteries Fund | - | - | - | - |
| Total comprehensive expenditure for the year | - | (2,647,046) | - | - |
| At 31 March 2020 | <u>1,885,526</u> | <u>4,775,335</u> | <u>13,239</u> | <u>86,276,361</u> |
| At 1 April 2020 | 1,885,526 | 4,775,335 | 13,239 | 86,276,361 |
| Total comprehensive income for the year | - | 2,903,109 | - | - |
| At 31 March 2021 | <u><u>1,885,526</u></u> | <u><u>7,678,444</u></u> | <u><u>13,239</u></u> | <u><u>86,276,361</u></u> |

The accompanying notes form part of these financial statements.

| Gold Coin Fund | SWD Reserve Fund | | SWD Lotteries Fund | General deficit | Total |
|-------------------|---------------------------------|------------------|--------------------|---------------------|--------------------|
| | Holiday Centre Project - Others | Holiday Centre | | | |
| HK\$ | HK\$ | HK\$ | HK\$ | HK\$ | HK\$ |
| 77,636,711 | 1,316,280 | 2,091,898 | 74,081,886 | (54,432,917) | 196,291,365 |
| - | - | - | (390,173) | - | (390,173) |
| - | - | - | - | (14,357,290) | (17,004,336) |
| <u>77,636,711</u> | <u>1,316,280</u> | <u>2,091,898</u> | <u>73,691,713</u> | <u>(68,790,207)</u> | <u>178,896,856</u> |
| 77,636,711 | 1,316,280 | 2,091,898 | 73,691,713 | (68,790,207) | 178,896,856 |
| - | - | - | - | 5,338,712 | 8,241,821 |
| <u>77,636,711</u> | <u>1,316,280</u> | <u>2,091,898</u> | <u>73,691,713</u> | <u>(63,451,495)</u> | <u>187,138,677</u> |

CONSOLIDATED STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2021

| | <u>Note</u> | <u>2021</u> HK\$ | <u>2020</u> HK\$ |
|---|-------------|---------------------|---------------------|
| OPERATING ACTIVITIES | | | |
| Surplus/(deficit) for the year | | 5,338,712 | (14,357,290) |
| Adjustments for: | | | |
| Depreciation | | 14,443,439 | 13,842,525 |
| Interest income | | (184,956) | (529,573) |
| Finance cost | | 171,045 | 247,248 |
| Donations received | | (11,405,123) | (6,167,332) |
| (Reversal of provision)/provision for untaken annual leave | | (107,947) | 107,620 |
| (Reversal of provision)/provision for long service payment | | (529,090) | 145,696 |
| Write off of other receivable | | - | (390,173) |
| Fair value (gain)/loss on financial assets at fair value through profit or loss | | (5,341,094) | 1,407,190 |
| Foreign exchange (gain)/loss | | (1,062) | 19,969 |
| Net loss on disposal of property, plant and equipment | | 1,032 | 15,517 |
| | | <u>2,384,956</u> | <u>(5,658,603)</u> |
| CHANGES IN WORKING CAPITAL | | | |
| (Increase)/decrease in inventories | | (32,070) | 1,460 |
| (Increase)/decrease in trade and other receivables | | (672,364) | 836,483 |
| Decrease in trade and other payables | | (950,067) | (346,054) |
| Increase in deferred income | | 518,203 | 156,476 |
| NET CASH GENERATED FROM/(USED IN) OPERATING ACTIVITIES | | | |
| | | <u>1,248,658</u> | <u>(5,010,238)</u> |
| INVESTING ACTIVITIES | | | |
| Interest received | | 184,629 | 532,261 |
| (Increase)/decrease in deposits with banks (maturity over 3 months) | | (3,133,454) | 7,629,005 |
| Payment for the purchase of financial assets | | (171,150) | (877,766) |
| Payment for the purchases of property, plant and equipment | | (5,687,648) | (5,863,716) |
| Proceeds from disposal of financial assets at fair value through profit or loss | | 173,859 | 867,974 |
| NET CASH (USED IN)/GENERATED FROM INVESTING ACTIVITIES | | | |
| | | <u>(8,633,764)</u> | <u>2,287,758</u> |
| FINANCING ACTIVITIES | | | |
| Donations received | | 11,405,123 | 6,167,332 |
| Interest element of lease rental paid | | (171,045) | (247,248) |
| Capital element of lease rental paid | | (1,745,510) | (1,669,307) |
| NET CASH GENERATED FROM FINANCING ACTIVITIES | | | |
| | | <u>9,488,568</u> | <u>4,250,777</u> |
| NET INCREASE IN CASH AND CASH EQUIVALENTS | | | |
| | | 2,103,462 | 1,528,297 |
| CASH AND CASH EQUIVALENTS AT BEGINNING OF THE YEAR | | | |
| | | 33,745,449 | 32,025,800 |
| Effect of foreign exchange rate changes, net | | 69,109 | 191,352 |
| CASH AND CASH EQUIVALENTS AT END OF THE YEAR | | | |
| | 11(a) | <u>35,918,020</u> | <u>33,745,449</u> |

The accompanying notes form part of these financial statements.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

1. GENERAL INFORMATION

Helping Hand (“the Company”), a company limited by guarantee and its subsidiary (together “the Group”), is a charitable organisation engaged in providing care, housing and recreational facilities, including care homes, housing for the elderly and a holiday resort centre cum day care unit, for the needy elderly of Hong Kong and the People’s Republic of China (“the PRC”). The Company has obtained permission from the Registrar of Companies to omit “Limited” from its name. The income and property of the Company, wheresoever derived, is applied solely towards the promotion of the objects set out in the Company’s memorandum of association. The Company’s funds are not distributable to its members.

2. SIGNIFICANT ACCOUNTING POLICIES

a) Statement of compliance

These financial statements have been prepared in accordance with all applicable Hong Kong Financial Reporting Standards (“HKFRSs”), which collective term includes all applicable individual Hong Kong Financial Reporting Standards, Hong Kong Accounting Standards (“HKASs”), Interpretations issued by the Hong Kong Institute of Certified Public Accountants (“HKICPA”), accounting principles generally accepted in Hong Kong and the requirements of the Hong Kong Companies Ordinance. Significant accounting policies adopted by the Group are disclosed below.

The HKICPA has issued certain new and revised HKFRSs that are first effective or available for early adoption for the current accounting period of the Group. Note 3 provides information on any changes in accounting policies resulting from initial application of these developments to the extent that they are relevant to the Group for the current and prior accounting periods reflected in these financial statements.

b) Basis of preparation of the financial statements

The consolidated financial statements for the year ended 31 March 2021 comprise the Company and its subsidiary.

Items included in the financial statements of each entity in the Group are measured using the currency of the primary economic environment in which the entity operates (“the functional currency”). These financial statements are presented in Hong Kong Dollars (“HK\$”), which is the Company’s functional and the Group’s presentation currency.

The measurement basis used in the preparation of the financial statements is the historical cost basis except that the financial assets at fair value through profit or loss are stated at their fair value as explained in note 2(d).

The preparation of financial statements in conformity with HKFRSs requires management to make judgements, estimates and assumptions that affect the application of policies and reported amounts of assets, liabilities, income and expenditure. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis of making the judgements about carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

Judgements made by management in the application of HKFRSs that have significant effect on the financial statements and major sources of estimation uncertainty are discussed in note 25.

c) Subsidiary

Subsidiary is entity controlled by the Group. The Group controls an entity when it is exposed, or has rights, to variable returns from its involvement with the entity and has the ability to affect those returns through its power over the entity. When assessing whether the Group has power, only substantive rights (held by the Group and other parties) are considered.



2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

e) Property, plant and equipment (Continued)

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Group and the cost of the item can be measured reliably. The carrying amount of any component accounted for as a separate asset is derecognised when replaced. All other repairs and maintenance are recognised in statement of surplus or deficit and other comprehensive income and expenditure account during the financial period in which they are incurred.

An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount.

Gain or losses arising from the retirement or disposal of an item of property, plant and equipment are determined as the difference between the net proceeds on disposal and the carrying amount of the item and are recognised in statement of surplus or deficit and other comprehensive income and expenditure account on the date of retirement or disposal.

Properties, plant and equipment in the course of construction for production, supply or administrative purposes are carried at cost, less any recognised impairment loss. Cost includes professional fees and, for qualifying assets, borrowing costs capitalised in accordance with the Group's accounting policy. Such properties, plant and equipment are classified to the appropriate categories of property, plant and equipment when completed and ready for intended use. Depreciation of these assets, on the same basis as other property assets, commences when the assets are ready for their intended use.

f) Leased assets

At inception of a contract, the Group assesses whether the contract is, or contains, a lease. A contract is, or contains, a lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration. Control is conveyed where the customer has both the right to direct the use of the identified asset and to obtain substantially all of the economic benefits from that use.

(i) As a lessee

Where the contract contains lease component(s) and non-lease component(s), the Group has elected not to separate non-lease components and accounts for each lease component and any associated non-lease components as a single lease component for all leases.

At the lease commencement date, the Group recognises a right-of-use asset and a lease liability, except for short-term leases that have a lease term of 12 months or less and leases of low-value assets. When the Group enters into a lease in respect of a low-value asset, the Group decides whether to capitalise the lease on a lease-by-lease basis. The lease payments associated with those leases which are not capitalised are recognised as an expense on a systematic basis over the lease term.

Where the lease is capitalised, the lease liability is initially recognised at the present value of the lease payments payable over the lease term, discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, using a relevant incremental borrowing rate. After initial recognition, the lease liability is measured at amortised cost and interest expense is calculated using the effective interest method. Variable lease payments that do not depend on an index or rate are not included in the measurement of the lease liability and hence are charged to profit or loss in the accounting period in which they are incurred.

The right-of-use asset recognised when a lease is capitalised is initially measured at cost, which comprises the initial amount of the lease liability plus any lease payments made at or before the commencement date, and any initial direct costs incurred. Where applicable, the cost of the right-of-use assets also includes an estimate of costs to dismantle and remove the underlying asset or to restore the underlying asset or the site on which it is located, discounted to their present value, less any lease incentives received. The right-of-use asset is subsequently stated at cost less accumulated depreciation and impairment losses (see notes 2(e) and 2(g)).

The lease liability is remeasured when there is a change in future lease payments arising from a change in an index or rate, or there is a change in the Group's estimate of the amount expected to be payable under a residual value guarantee, or there is a change arising from the reassessment of whether the Group will be reasonably certain to exercise a purchase, extension or termination option. When the lease liability is remeasured in this way, a corresponding adjustment is made to the carrying amount of the right-of-use asset, or is recorded in profit or loss if the carrying amount of the right-of-use asset has been reduced to zero.

2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

f) Leased assets (Continued)

(i) As a lessee (Continued)

The Group presents right-of-use assets that do not meet the definition of investment property in “property, plant and equipment” and presents lease liabilities separately in the statement of financial position.

The lease liability is also remeasured when there is a change in the scope of a lease or the consideration for a lease that is not originally provided for in the lease contract (“lease modification”) that is not accounted for as a separate lease. In this case the lease liability is remeasured based on the revised lease payments and lease term using a revised discount rate at the effective date of the modification.

In the consolidated statement of financial position, the current portion of long-term lease liabilities is determined as the present value of contractual payments that are due to be settled within twelve months after the reporting period.

g) Credit losses and impairment of assets

(i) Credit losses from financial instruments

The Group recognises a loss allowance for expected credit losses (ECLs) financial assets measured at amortised cost (including deposits with banks, cash and cash equivalents and trade and other receivables).

Financial assets measured at fair value, including equity securities measured at FVPL, are not subject to the ECL assessment.

Measurement of ECLs

ECLs are a probability-weighted estimate of credit losses. Credit losses are measured as the present value of all expected cash shortfalls (i.e. the difference between the cash flows due to the Group in accordance with the contract and the cash flows that the Group expects to receive).

The expected cash shortfalls are discounted using the following discount rates where the effect of discounting is material:

- fixed-rate financial assets, trade and other receivables: effective interest rate determined at initial recognition or an approximation thereof;
- variable-rate financial assets: current effective interest rate;

The maximum period considered when estimating ECLs is the maximum contractual period over which the Group is exposed to credit risk.

In measuring ECLs, the Group takes into account reasonable and supportable information that is available without undue cost or effort. This includes information about past events, current conditions and forecasts of future economic conditions.

ECLs are measured on either of the following bases:

- 12-month ECLs: these are losses that are expected to result from possible default events within the 12 months after the reporting date; and
- lifetime ECLs: these are losses that are expected to result from all possible default events over the expected lives of the items to which the ECL model applies.

Loss allowances for trade receivables are always measured at an amount equal to lifetime ECLs. ECLs on these financial assets are estimated using a provision matrix based on the Group’s historical credit loss experience, adjusted for factors that are specific to the debtors and an assessment of both the current and forecast general economic conditions at the reporting date.

For all other financial instruments, the Group recognises a loss allowance equal to 12-month ECLs unless there has been a significant increase in credit risk of the financial instrument since initial recognition, in which case the loss allowance is measured at an amount equal to lifetime ECLs.

Significant increases in credit risk

In assessing whether the credit risk of a financial instrument has increased significantly since initial recognition, the Group compares the risk of default occurring on the financial instrument assessed at the reporting date with that assessed at the date of initial recognition. In making this reassessment, the Group considers that a default event occurs when (i) the borrower is unlikely to pay its credit obligations to the Group in full, without recourse by the Group to actions such as realising security (if any is held); or (ii) the financial asset is 90 days past due. The Group considers both quantitative and qualitative information that is reasonable and supportable, including historical experience and forward-looking information that is available without undue cost or effort.

2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

g) Credit losses and impairment of assets (Continued)

(i) Credit losses from financial instruments (Continued)

In particular, the following information is taken into account when assessing whether credit risk has increased significantly since initial recognition:

- failure to make payments of principal or interest on their contractually due dates;
- an actual or expected significant deterioration in a financial instrument's external or internal credit rating (if available);
- an actual or expected significant deterioration in the operating results of the debtor; and
- existing or forecast changes in the technological, market, economic or legal environment that have a significant adverse effect on the debtor's ability to meet its obligation to the Group.

Depending on the nature of the financial instruments, the assessment of a significant increase in credit risk is performed on either an individual basis or a collective basis. When the assessment is performed on a collective basis, the financial instruments are grouped based on shared credit risk characteristics, such as past due status and credit risk ratings.

ECLs are remeasured at each reporting date to reflect changes in the financial instrument's credit risk since initial recognition. Any change in the ECL amount is recognised as an impairment gain or loss in surplus or deficit. The Group recognises an impairment gain or loss for all financial instruments with a corresponding adjustment to their carrying amount through a loss allowance account.

Basis of calculation of interest income

Interest income recognised in accordance with note 2(o)(vi) is calculated based on the gross carrying amount of the financial asset unless the financial asset is credit-impaired, in which case interest income is calculated based on the amortised cost (i.e. the gross carrying amount less loss allowance) of the financial asset.

At each reporting date, the Group assesses whether a financial asset is credit-impaired. A financial asset is credit-impaired when one or more events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred.

Evidence that a financial asset is credit-impaired includes the following observable events:

- significant financial difficulties of the debtor;
- a breach of contract, such as a default or delinquency in interest or principal payments;
- it becoming probable that the borrower will enter into bankruptcy or other financial reorganisation;
- significant changes in the technological, market, economic or legal environment that have an adverse effect on the debtor; or
- the disappearance of an active market for a security because of financial difficulties of the issuer.

Write-off policy

The gross carrying amount of a financial asset is written off (either partially or in full) to the extent that there is no realistic prospect of recovery. This is generally the case when the Group determines that the debtor does not have assets or sources of income that could generate sufficient cash flows to repay the amounts subject to the write-off.

Subsequent recoveries of an asset that was previously written off are recognised as a reversal of impairment in surplus or deficit in the period in which the recovery occurs.

(ii) Impairment of non-financial assets

Internal and external sources of information are reviewed at the end of each reporting period to identify indications that the following assets may be impaired or an impairment loss previously recognised no longer exists or may have decreased:

- property, plant and equipment; and
- investments in a subsidiary in the Company's statement of financial position.

If any such indication exists, the asset's recoverable amount is estimated.

2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

g) Credit losses and impairment of assets (Continued)

(ii) Impairment of non-financial assets (Continued)

- Calculation of recoverable amount

The recoverable amount of an asset is the greater of its fair value less costs of disposal and its value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. Where an asset does not generate cash inflows largely independent of those from other assets, the recoverable amount is determined for the smallest group of assets that generates cash inflows independently (i.e. a cash-generating unit).

- Recognition of impairment losses

An impairment loss is recognised in the statement of surplus or deficit and other comprehensive income and expenditure account if the carrying amount of an asset, or the cash-generating unit to which it belongs, exceeds its recoverable amount. Impairment losses recognised in respect of cash-generating units are allocated to reduce the carrying amount of the assets in the unit (or group of units) on a pro rata basis, except that the carrying amount of an asset will not be reduced below its individual fair value less costs of disposal (if measurable) or value in use (if determinable).

- Reversals of impairment losses

An impairment loss is reversed if there has been a favourable change in the estimates used to determine the recoverable amount.

A reversal of an impairment loss is limited to the asset's carrying amount that would have been determined had no impairment loss been recognised in prior years. Reversals of impairment losses are credited to the statement of surplus or deficit and other comprehensive income and expenditure account in the year in which the reversals are recognised.

h) Inventories

Inventories are assets which are held for sale in the ordinary course of operation, in the process of production for such sale or in the form of material or supplies to be consumed in the production process or in the rendering of services.

Inventories are carried at the lower of cost and net realisable value.

Cost is calculated using the first-in, first-out method and comprises all costs of purchase, costs of conversion and other costs incurred in bringing the inventories to their present location and condition.

Net realisable value is the estimated selling price in the ordinary course of business less the estimated costs of completion and the estimated costs necessary to make the sale.

When inventories are sold, the carrying amount of those inventories is recognised as an expenditure in the period in which the related revenue is recognised. The amount of any write-down of inventories to net realisable value and all losses of inventories are recognised as an expenditure in the period the write-down or loss occurs. The amount of any reversal of any write-down of inventories is recognised as a reduction in the amount of inventories recognised as an expenditure in the period in which the reversal occurs.

i) Trade and other receivables

A receivable is recognised when the Group has an unconditional right to receive consideration. A right to receive consideration is unconditional if only the passage of time is required before payment of that consideration is due. If revenue has been recognised before the Group has an unconditional right to receive consideration, the amount is presented as a contract asset.

Receivables are stated at amortised cost using the effective interest method less allowance for credit losses (see note 2(g)(i)).

j) Cash and cash equivalents

Cash and cash equivalents comprise cash at bank and on hand, demand deposits with banks and other financial institutions, and short-term, highly liquid investments readily convertible into known amounts of cash and which are subject to an insignificant risk of changes in value, having been within three months of maturity at acquisition. Bank overdrafts that are repayable on demand and form an integral part of the Group's cash management are also included as a component of cash and cash equivalents for the purpose of the consolidated statement of cash flows. Cash and cash equivalents are assessed for expected credit losses (ECLs) in accordance with the policy set out in note 2(g)(i).

2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

k) Trade and other payables

Trade and other payables are initially recognised at fair value and thereafter stated at amortised cost unless the effect of discounting would be immaterial, in which case they are stated at cost.

l) Employee benefits

i) Short term employee benefits and contributions to defined contribution retirement plans

Salaries, annual bonuses, paid annual leave, contributions to defined contribution retirement plans and the cost of non-monetary benefits are accrued in the year in which the associated services are rendered by employees. Where payment or settlement is deferred and the effect would be material, these amounts are stated at their present values.

Contributions to the Mandatory Provident Funds as required under the Hong Kong Mandatory Provident Fund Schemes Ordinance are charged to statement of surplus or deficit and other comprehensive income and expenditure account when incurred.

ii) Termination benefits

Termination benefits are recognised at the earlier of when the Group can no longer withdraw the offer of those benefits and when it recognises re-structuring costs involving the payment of termination benefits.

m) Income tax

Income tax for the year comprises current tax and movements in deferred tax assets and liabilities. Current tax and movements in deferred tax assets and liabilities are recognised in statement of surplus or deficit except to the extent that they relate to items recognised in other comprehensive income or directly in equity, in which case they are recognised in other comprehensive income or directly in equity, respectively.

Current tax is the expected tax payable on the taxable income for the year, using tax rates enacted or substantively enacted at the end of the reporting period, and any adjustment to tax payable in respect of previous years.

Deferred tax assets and liabilities arise from deductible and taxable temporary differences respectively, being the differences between the carrying amounts of assets and liabilities for financial reporting purposes and their tax bases. Deferred tax assets also arise from unused tax losses and unused tax credits.

Apart from certain limited exceptions, all deferred tax liabilities, and all deferred tax assets to the extent that it is probable that future taxable profits will be available against which the asset can be utilised, are recognised. Future taxable profits that may support the recognition of deferred tax assets arising from deductible temporary differences include those that will arise from the reversal of existing taxable temporary difference, provided that those differences relate to the same taxation authority and the same taxable entity, and are expected to reverse either in the same period as the expected reversal of the deductible temporary difference or in periods into which a tax loss arising from the deferred tax asset can be carried back or forward. The same criteria are adopted when determining whether existing taxable temporary differences support the recognition of deferred tax assets arising from unused tax losses and credits, that is, those differences are taken into account if they relate to the same taxation authority and the same taxable entity, and are expected to reverse in a period, or periods, in which the tax loss or credit can be utilised.

The limited exceptions to recognition of deferred tax assets and liabilities are those temporary differences arising from goodwill not deductible for tax purposes, the initial recognition of assets or liabilities that affect neither accounting nor taxable profit (provided they are not part of a business combination), and temporary differences relating to investments in subsidiaries to the extent that, in the case of taxable differences, the Group controls the timing of the reversal and it is probable that the differences will not reverse in the foreseeable future, or in the case of deductible differences, unless it is probable that they will reverse in the future.

The amount of deferred tax recognised is measured based on the expected manner of realisation or settlement of the carrying amount of the assets and liabilities, using tax rates enacted or substantively enacted at the end of the reporting period. Deferred tax assets and liabilities are not discounted.

The carrying amount of a deferred tax asset is reviewed at the end of each reporting period and is reduced to the extent that it is no longer probable that sufficient taxable profits will be available to allow the related tax benefit to be utilised. Any such reduction is reversed to the extent that it becomes probable that sufficient taxable profits will be available.

Additional income taxes that arise from the distribution of dividends are recognised when the liability to pay the related dividends is recognised.

2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

m) Income tax (Continued)

Current tax balances and deferred tax balances, and movements therein, are presented separately from each other and are not offset. Current tax assets are offset against current tax liabilities, and deferred tax assets against deferred tax liabilities, if the Group has the legally enforceable right to set off current tax assets against current tax liabilities and the following additional conditions are met:

- in the case of current tax assets and liabilities, the Group intends either to settle on a net basis, or to realise the asset and settle the liability simultaneously; or
- in the case of deferred tax assets and liabilities, if they relate to income taxes levied by the same taxation authority on either:
 - the same taxable entity; or
 - different taxable entities, which, in each future period in which significant amounts of deferred tax liabilities or assets are expected to be settled or recovered, intend to realise the current tax assets and settle the current tax liabilities on a net basis or realise and settle simultaneously.

n) Provisions and contingent liabilities

Provisions are recognised for liabilities of uncertain timing or amount when the Group or the Company has a legal or constructive obligation arising as a result of a past event, it is probable that an outflow of economic benefits will be required to settle the obligation and a reliable estimate can be made. Where the time value of money is material, provisions are stated at the present value of the expenditure expected to settle the obligation.

Where it is not probable that an outflow of economic benefits will be required, or the amount cannot be estimated reliably, the obligation is disclosed as a contingent liability, unless the probability of outflow of economic benefits is remote. Possible obligations, whose existence will only be confirmed by the occurrence or non-occurrence of one or more future events are also disclosed as contingent liabilities unless the probability of outflow of economic benefits is remote.

o) Revenue and other income

Income is classified by the Group as revenue when it arises from the sale of goods or the provision of services in the ordinary course of the Group's operation.

Revenue is recognised when control over a product or service is transferred to the customer at the amount of promised consideration to which the Group is expected to be entitled, excluding those amounts collected on behalf of third parties. Revenue excludes value added tax or other sales taxes and is after deduction of any trade discounts.

Where the contract contains a financing component which provides a significant financing benefit to the customer for more than 12 months, revenue is measured at the present value of the amount receivable, discounted using the discount rate that would be reflected in a separate financing transaction with the customer, and interest income is accrued separately under the effective interest method. Where the contract contains a financing component which provides a significant financing benefit to the Group, revenue recognised under that contract includes the interest expense accreted on the contract liability under the effective interest method. The Group takes advantage of the practical expedient in paragraph 63 of HKFRS 15 and does not adjust the consideration for any effects of a significant financing component if the period of financing is 12 months or less.

Further details of the Group's revenue and other income recognition policies are as follows:

- i) government grants for specific capital costs of projects are deferred and released to the statement of surplus or deficit and other comprehensive income and expenditure account as income when those specific capital costs are incurred. Any unused grants are classified as deferred income under current liabilities as further explained in note 2(r) below;
- ii) donations received from specific donors (other than government bodies) for specific purposes are deferred and released to the statement of surplus or deficit and other comprehensive income and expenditure account as income when the donations are expended on those specific purposes. Any unused donations are classified as funds within the funds employed section of the statement of financial position;
- iii) donations and government subventions other than the items (i) and (ii) above, on a cash receipt basis. Any excess government subventions to be refunded to government are classified as trade and other payables under current liabilities;
- iv) income from functions organised by the Group, on a cash receipt basis;
- v) membership fee and sponsorship membership fee, in the accounting year to which the subscription are related;

2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

o) Revenue and other income (Continued)

Further details of the Group's revenue and other income recognition policies are as follows: (Continued)

- vi) interest income is recognised as it accrues using the effective interest method. For financial assets measured at amortised cost or FVOCI (recycling) that are not credit-impaired, the effective interest rate is applied to the gross carrying amount of the asset. For credit-impaired financial assets, the effective interest rate is applied to the amortised cost (i.e. gross carrying amount net of loss allowance) of the asset (see note 2(g)(i)).
- vii) rental and meals income, in the period when the services are rendered;
- viii) income from sale of investments, on the transaction dates when the relevant contract notes are exchanged;
- ix) sales of goods, transfer of control over goods which generally coincides with the time when the goods are delivered to customers and title has passed; and
- (x) dividend income from listed investments is recognised when the share price of the investment goes ex-dividend.

p) Translation of foreign currencies

Foreign currency transactions during the year are translated at the foreign exchange rates ruling at the transaction dates. Monetary assets and liabilities denominated in foreign currencies are translated at the foreign exchange rates ruling at the end of the reporting period. Exchange gains and losses are recognised in the statement of surplus or deficit and other comprehensive income and expenditure account.

Non-monetary assets and liabilities measured in terms of historical cost in a foreign currency are translated using the foreign exchange rates ruling at the transaction dates. The transaction date is the date on which the Group initially recognises such non-monetary assets or liabilities. Non-monetary assets and liabilities denominated in foreign currencies stated at fair value are translated using the foreign exchange rates ruling at the dates the fair value was measured.

The results of foreign operations are translated into Hong Kong dollars at the exchange rates approximating the foreign exchange rates ruling at the dates of the transactions. Items in statement of financial position are translated into Hong Kong dollars at the closing foreign exchange rates ruling at the end of the reporting period. The resulting exchange differences are recognised in other comprehensive income and expenditure and accumulated separately in the exchange reserve in funds employed.

q) Related parties

- a) A person, or a close member of that person's family, is related to the Group if that person:
 - i) has control or joint control over the Group;
 - ii) has significant influence over the Group; or
 - iii) is a member of the key management personnel of the Group or the Group's parent.
- b) An entity is related to the Group if any of the following conditions applies:
 - i) The entity and the Group are members of the same group (which means that each parent, subsidiary and fellow subsidiary is related to the others).
 - ii) One entity is an associate or joint venture of the other entity (or an associate or joint venture of a member of a group of which the other entity is a member).
 - iii) Both entities are joint ventures of the same third party.
 - iv) One entity is a joint venture of a third entity and the other entity is an associate of the third entity.
 - v) The entity is a post-employment benefit plan for the benefit of employees of either the Group or an entity related to the Group.
 - vi) The entity is controlled or jointly controlled by a person identified in (a).
 - vii) A person identified in (a)(i) has significant influence over the entity or is a member of the key management personnel of the entity (or of a parent of the entity).
 - viii) The entity, or any member of a group of which it is a part, provides key management personnel services to the Group or to the Group's parent.

Close members of the family of a person are those family members who may be expected to influence, or be influenced by, that person in their dealings with the entity.

2. SIGNIFICANT ACCOUNTING POLICIES (Continued)

r) Government grants

Government grants are not recognised until there is reasonable assurance that the Group will comply with the conditions attaching to them and that the grants will be received.

Government grants are recognised in statement of surplus or deficit and other comprehensive income and expenditure account on a systematic basis over the periods in which the Group recognises as expenditure the related costs for which the grants are intended to compensate. Specifically, government grants whose primary condition is that the Group should purchase, construct or otherwise acquire non-current assets are recognised as deferred income in the statement of financial position and transferred to statement of surplus or deficit and other comprehensive income and expenditure account on a systematic and rational basis over the useful lives of the related assets.

Government grants that are receivable as compensation for expenses or losses already incurred or for the purpose of giving immediate financial support to the Group with no future related costs are recognised in statement of surplus or deficit and other comprehensive income and expenditure account in the period in which they become receivable.

s) Projects surplus/(deficit)

Donations and other income received and expenditure incurred on project operations during the year are dealt with in the projects' statement of surplus or deficit and other comprehensive income and expenditure account.

3. APPLICATION OF NEW AND AMENDMENTS TO HKFRSs

Amendments to HKFRSs that are mandatorily effective for the current year

In the current year, the Company has applied the Amendments to References to the Conceptual Framework in HKFRS Standards and the following amendments to HKFRSs issued by the HKICPA for the first time, which are mandatorily effective for the annual period beginning on or after 1 January 2020 for the preparation of the financial statements:

| | |
|--|--------------------------------|
| Amendments to HKAS 1 and HKAS 8 | Definition of Material |
| Amendments to HKFRS 3 | Definition of a Business |
| Amendments to HKFRS 9, HKAS 39 and HKFRS 7 | Interest Rate Benchmark Reform |

The application of the Amendments to References to the Conceptual Framework in HKFRS Standards and the amendments to HKFRSs in the current year had no material impact on the Company's financial positions and performance for the current and prior years and/or on the disclosures set out in these financial statements.

New and amendments to HKFRSs in issue but not yet effective

The Company has not early applied the following new and amendments to HKFRSs, that have been issued but are not yet effective:

| | |
|---|---|
| HKFRS 17 | Insurance Contracts and the related Amendments ¹ |
| Amendments to HKFRS 16 | Covid-19-Related Rent Concessions ⁴ |
| Amendments to HKFRS 16 | Covid-19-Related Rent Concessions beyond 30 June 2021 ⁶ |
| Amendments to HKFRS 3 | Reference to the Conceptual Framework ² |
| Amendments to HKFRS 9, HKAS 39, HKFRS 7, HKFRS 4 and HKFRS 16 | Interest Rate Benchmark Reform - Phase 2 ⁵ |
| Amendments to HKFRS 10 and HKAS 28 | Sale or Contribution of Assets between an Investor and its Associate or Joint Venture ³ |
| Amendments to HKAS 1 | Classification of Liabilities as Current or Non-Current and related amendments to Hong Kong Interpretation 5(2020) ¹ |
| Amendments to HKAS 1 and HKFRS Practice Statement 2 | Disclosure of Accounting Policies ¹ |
| Amendments to HKAS 8 | Definition of Accounting Estimates ¹ |
| Amendments to HKAS 12 | Deferred Tax related to Assets and liabilities arising from a Single Transaction ¹ |
| Amendments to HKAS 16 | Property, Plant and Equipment – Proceeds before Intended use ² |
| Amendments to HKAS 37 | Onerous Contracts - Cost of Fulfilling a Contract ² |
| Amendments to HKFRSs | Annual Improvements to HKFRSs 2018-2020 ² |

3. APPLICATION OF NEW AND AMENDMENTS TO HKFRSs (Continued)

New and amendments to HKFRSs in issue but not yet effective (Continued)

- ¹ Effective for annual periods beginning on or after 1 January 2023.
- ² Effective for annual periods beginning on or after 1 January 2022.
- ³ Effective for annual periods beginning on or after a date to be determined.
- ⁴ Effective for annual periods beginning on or after 1 June 2020.
- ⁵ Effective for annual periods beginning on or after 1 January 2021.
- ⁶ Effective for annual periods beginning on or after 1 April 2021.

The executive committee of the Company anticipate that the application of all new and amendments to HKFRSs will have no material impact on the financial statements in the foreseeable future.

4. INCOME TAX

- (a) Income tax in the consolidated statement of surplus or deficit

The Company being a charitable organisation is exempt from Hong Kong Profits Tax by virtue of Section 88 of the Inland Revenue Ordinance.

No PRC Enterprise Income Tax has been provided for in the consolidated financial statements as the subsidiary, Zhaoqing Helping Hand Home for The Elderly Limited, has no assessable profits for the year (2020: Nil).

- (b) Reconciliation between tax expense and accounting surplus/deficit at applicable tax rates:

| | <u>2021</u> | <u>2020</u> |
|---|------------------|---------------------|
| | HK\$ | HK\$ |
| Surplus/(deficit) for the year before taxation | <u>5,338,712</u> | <u>(14,357,290)</u> |
| Notional tax on surplus/(deficit) before taxation, calculated at the rates applicable to surplus/(deficit) in the countries concerned | 800,666 | (2,925,300) |
| Tax effect of non-deductible expenses | 23,267,821 | 22,995,703 |
| Tax effect of non-taxable income | (24,304,434) | (21,706,720) |
| Tax effect of tax losses not recognised | <u>235,947</u> | <u>1,636,317</u> |
| Actual tax expense | <u>-</u> | <u>-</u> |

- (c) Deferred tax assets not recognised

As at 31 March 2021, the Group has unused tax losses of HK\$22,443,955 (2020: HK\$24,617,968) available for offset against future surplus that may be carried forward with expiry date of within 5 years in the tax jurisdiction of the PRC. No deferred tax assets have been recognised in respect of the tax losses due to the unpredictability of future surplus streams.

5. HOLIDAY CENTRE

The Holiday Centre is subvented by the Social Welfare Department (the "SWD"). During the year, subventions, camp fees, donations and other income received amounted to HK\$21,276,665 (2020: HK\$21,036,086) and expenses incurred amounted to HK\$18,263,831 (2020: HK\$21,839,263).

6. PROPERTY, PLANT AND EQUIPMENT

a) Reconciliation of carrying amount

| | Right-of-use assets | Buildings |
|---|-------------------------|---------------------------|
| | HK\$ | HK\$ |
| Cost | | |
| At 1 April 2019 | 3,211,085 | 240,632,751 |
| Effect of foreign currency exchange differences | - | (5,566,813) |
| Additions | 5,269,422 | - |
| Disposals | - | - |
| At 31 March 2020 | <u>8,480,507</u> | <u>235,065,938</u> |
| At 1 April 2020 | 8,480,507 | 235,065,938 |
| Effect of foreign currency exchange differences | 45,853 | 6,804,703 |
| Additions | - | - |
| Transfer | - | 123,625 |
| Disposals | - | - |
| At 31 March 2021 | <u>8,526,360</u> | <u>241,994,266</u> |
| Accumulated depreciation | | |
| At 1 April 2019 | - | 109,981,731 |
| Effect of foreign currency exchange differences | 203,625 | (3,276,212) |
| Charge for the year | 1,859,750 | 6,651,521 |
| Written back on disposals | - | - |
| At 31 March 2020 | <u>2,063,375</u> | <u>113,357,040</u> |
| At 1 April 2020 | 2,063,375 | 113,357,040 |
| Effect of foreign currency exchange differences | (193,954) | 4,256,999 |
| Charge for the year | 1,861,820 | 6,612,654 |
| Written back on disposals | - | - |
| At 31 March 2021 | <u>3,731,241</u> | <u>124,226,693</u> |
| Carrying amounts | | |
| At 31 March 2021 | <u><u>4,795,119</u></u> | <u><u>117,767,573</u></u> |
| At 31 March 2020 | <u><u>6,417,132</u></u> | <u><u>121,708,898</u></u> |

| Leasehold improvements | Furniture and fixtures | Office equipment | Motor vehicles | Construction- in-progress | Total |
|------------------------|------------------------|-------------------|-------------------|---------------------------|--------------------|
| HK\$ | HK\$ | HK\$ | HK\$ | HK\$ | HK\$ |
| 18,684,487 | 17,038,791 | 17,886,461 | 10,246,527 | - | 307,700,102 |
| (168,886) | (232,705) | (411,465) | (170,561) | - | (6,550,430) |
| 989,957 | 272,950 | 2,281,872 | 2,250,501 | 68,436 | 11,133,138 |
| - | (273,465) | (367,984) | (1,150,000) | - | (1,791,449) |
| <u>19,505,558</u> | <u>16,805,571</u> | <u>19,388,884</u> | <u>11,176,467</u> | <u>68,436</u> | <u>310,491,361</u> |
| 19,505,558 | 16,805,571 | 19,388,884 | 11,176,467 | 68,436 | 310,491,361 |
| 206,444 | 282,924 | 507,078 | 208,488 | 5,739 | 8,061,229 |
| 1,124,934 | 695,179 | 3,818,085 | - | 49,450 | 5,687,648 |
| - | - | - | - | (123,625) | - |
| - | (125,146) | (241,690) | - | - | (366,836) |
| <u>20,836,936</u> | <u>17,658,528</u> | <u>23,472,357</u> | <u>11,384,955</u> | <u>-</u> | <u>323,873,402</u> |
| 10,349,398 | 15,179,665 | 13,875,156 | 8,842,343 | - | 158,228,293 |
| (85,897) | (222,316) | (332,833) | (150,079) | - | (3,863,712) |
| 2,301,516 | 782,960 | 1,637,996 | 608,782 | - | 13,842,525 |
| - | (269,907) | (354,606) | (1,150,000) | - | (1,774,513) |
| <u>12,565,017</u> | <u>15,470,402</u> | <u>14,825,713</u> | <u>8,151,046</u> | <u>-</u> | <u>166,432,593</u> |
| 12,565,017 | 15,470,402 | 14,825,713 | 8,151,046 | - | 166,432,593 |
| 106,189 | 275,960 | 438,292 | 187,137 | - | 5,070,624 |
| 2,445,375 | 712,104 | 1,960,653 | 850,833 | - | 14,443,439 |
| - | (124,509) | (241,294) | - | - | (365,804) |
| <u>15,116,581</u> | <u>16,333,957</u> | <u>16,983,364</u> | <u>9,189,016</u> | <u>-</u> | <u>185,580,852</u> |
| <u>5,720,355</u> | <u>1,324,571</u> | <u>6,488,993</u> | <u>2,195,939</u> | <u>-</u> | <u>138,292,550</u> |
| <u>6,940,541</u> | <u>1,335,169</u> | <u>4,563,171</u> | <u>3,025,421</u> | <u>68,436</u> | <u>144,058,768</u> |

6. PROPERTY, PLANT AND EQUIPMENT (Continued)

b) Right-of-use assets

The analysis of the carrying amount of right-of-use assets by class of underlying asset is as follows:

| | <u>2021</u> | <u>2020</u> |
|---|------------------|------------------|
| | HK\$ | HK\$ |
| Ownership interests in leasehold land held for own use, carried at depreciated cost in the People's Republic of China | 3,038,645 | 2,904,184 |
| Property leased for own use, carried at depreciated cost | <u>1,756,474</u> | <u>3,512,948</u> |
| | <u>4,795,119</u> | <u>6,417,132</u> |

The analysis of expense items in relation to leases recognised in profit or loss is as follows:

| | <u>2021</u> | <u>2020</u> |
|--|------------------|------------------|
| | HK\$ | HK\$ |
| Depreciation charge of right-of-use assets by class of underlying asset: | | |
| Ownership interests in leasehold land | 105,346 | 103,276 |
| Property leased for own use | <u>1,756,474</u> | <u>1,756,474</u> |
| | <u>1,861,820</u> | <u>1,859,750</u> |
| Interest on lease liabilities | <u>171,045</u> | <u>247,248</u> |
| Expense relating to short-term leases | <u>3,281,020</u> | <u>3,088,441</u> |

Note:

During the year, additions to right-of-use assets were HK\$nil (2020: HK\$5,269,422). This amount related to the capitalised lease payments payable under new tenancy agreement and lease payment made at or before the lease commencement date.

Details of total cash outflow for leases and the maturity analysis of lease liabilities are set out in notes 11(c) and 13, respectively.

Ownerships interests in leasehold land held for own use

The Group holds a leasehold land, where one of its elderly residential homes is located. The Group is the registered owner of these property interests, including the whole or part of undivided share in the underlying land. Lump sum payments were made upfront to acquire these property interests from its previous registered owners, and there are no ongoing payments to be made under the land lease, other than payments based on rateable values set by relevant government authorities. These payments vary from time to time and are payable to the relevant government authorities.

Property leased for own use

The Group has obtained the right to use properties as elderly residential care home through tenancy agreement. The lease typically run for an initial period of three years. The lease does not include an option to renew the lease after the end of the contract term and variable lease payments.

The Group regularly entered into short-term leases for properties for use as elderly residential care home. As at 31 March 2021 and 2020, the portfolio of short-term leases is similar to the portfolio of short-term lease to which the short-term leases expense disclosed above.

7. FINANCIAL ASSETS AT FAIR VALUE THROUGH PROFIT OR LOSS

The Group held funds and equity securities under management as follows:

| | <u>2021</u> | <u>2020</u> |
|--|-------------------|-------------------|
| | HK\$ | HK\$ |
| At fair values: | | |
| Equity securities listed in Hong Kong | 15,954,630 | 11,668,269 |
| Equity securities listed outside Hong Kong | 2,148,320 | 1,402,051 |
| Cash under management | 419,880 | 256,668 |
| Other funds | 3,958 | 16,581 |
| | <u>18,526,788</u> | <u>13,343,569</u> |

At the end of the reporting period, the financial assets at FVTPL are stated at fair values based on valuation provided by respective fund managers and the current bid prices in active market for the funds and the listed equity securities respectively.

8. SUBSIDIARY

The particulars of the Group's subsidiary, which is unlisted and limited liability company, are set out as follows:

| Name | Place of incorporation and operation | Class of shares held | Particulars of paid up capital | Percentage of interest held | Principal activity |
|---|--|-------------------------|---|--------------------------------|--|
| Zhaoqing Helping Hand Home for The Elderly Limited* | The PRC | Registered | HK\$84,650,200 (2020: HK\$84,650,200) | 100% | Operation of a care home for the elderly |

* A wholly foreign owned enterprise

The directors of the subsidiary during the financial year and up to the date of this report were:

| | |
|---------------------------|---|
| Mr. Gary Kin-man Yau | Dr. York Yat-ngok Chow |
| Mr. Leo-Lin-cheng Kung | Mr. Simon Yun-sang Yung |
| Mr. Tim-leung Lui | Mr. Frank Yee Chon Lyn (appointed on 15 April 2021) |
| Mr. Stephen Wing-fai, Sun | |

9. INVENTORIES

| | <u>2021</u> | <u>2020</u> |
|--------------|----------------|----------------|
| | HK\$ | HK\$ |
| Merchandises | <u>142,666</u> | <u>110,596</u> |

10. TRADE AND OTHER RECEIVABLES

| | <u>2021</u> | <u>2020</u> |
|--------------------------|------------------|------------------|
| | HK\$ | HK\$ |
| Other receivables | 546,491 | 746,474 |
| Prepayments and deposits | <u>3,820,001</u> | <u>2,947,654</u> |
| | <u>4,366,492</u> | <u>3,694,128</u> |

All of the receivables are neither past due nor impaired and are expected to be recovered within one year and prepayments are expected to be recognised as expense within one year.

The Group does not hold any collateral as security.

Impairment of other receivables

Impairment loss in respect of other receivables is written off against other receivable directly. During the year ended 31 March 2020, upon the conclusion of the reimbursement of the building cost of the Group issued by the Social Welfare Department, an impairment of other receivable due from SWD Lotteries Fund of HK\$390,173 was made.

There is no movement in the allowance for other receivables account for the years ended 31 March 2021 and 2020.

**11. CASH AND CASH EQUIVALENTS AND DEPOSITS WITH BANKS
(MATURITY OVER 3 MONTHS)**

(a) Cash and cash equivalents

| | <u>2021</u> | <u>2020</u> |
|--|--------------------------|--------------------------|
| | HK\$ | HK\$ |
| Deposits with banks | 14,340,520 | 13,973,475 |
| Cash at banks and on hand | <u>21,577,500</u> | <u>19,771,974</u> |
| Cash and cash equivalents in the consolidated statement of financial position and the consolidated statement of cash flows | <u><u>35,918,020</u></u> | <u><u>33,745,449</u></u> |

The interest rates on the deposits with banks and cash at banks ranged from 0% to 1.35% (2020: 0% to 2.1%) per annum.

(b) Deposits with banks (maturity over 3 months)

The interest rates on the deposits with banks with maturity over 3 months ranged from 0.3% to 1.75% (2020: 1.65% to 2.45%) per annum.

(c) Reconciliation of liabilities arising from financing activities

The table below details changes in the Group's liabilities from financing activities, including both cash and non-cash changes. Liabilities arising from financing activities are liabilities for which cash flows were, or future cash flows will be, classified in the Group's statement of cash flows as cash flows from financing activities.

| | Total HK\$ (note 13) |
|--|----------------------------|
| At 1 April 2019 | - |
| Changes from financing cash flows: | (1,669,307) |
| Capital element of lease rentals paid | (247,248) |
| Interest element of lease rentals paid | - |
| Total changes from financing cash flows | <u>(1,916,555)</u> |
| Other changes: | |
| Increase in lease liabilities from entering into new lease during the year | 5,269,422 |
| Interest expenses | <u>247,248</u> |
| Total other changes | <u>5,516,670</u> |
| At 31 March 2020 | <u>3,600,115</u> |
| At 1 April 2020 | 3,600,115 |
| Changes from financing cash flows: | |
| Capital element of lease rentals paid | (1,745,510) |
| Interest element of lease rentals paid | <u>(171,045)</u> |
| Total changes from financing cash flows | <u>(1,916,555)</u> |
| Other changes: | |
| Interest expenses | <u>171,045</u> |
| Total other changes | <u>171,045</u> |
| At 31 March 2021 | <u><u>1,854,605</u></u> |

11. CASH AND CASH EQUIVALENTS AND DEPOSITS WITH BANKS (MATURITY OVER 3 MONTHS) (Continued)

d) Total cash outflow for leases

Amounts included in the statement of cash flows for leases comprise the following:

| | 2021 HK\$ | 2020 HK\$ |
|-----------------------------|------------------|------------------|
| Within operating cash flows | 3,281,020 | 3,088,441 |
| Within investing cash flows | - | - |
| Within financing cash flows | 1,916,555 | 1,916,555 |
| | <u>5,197,575</u> | <u>5,004,996</u> |

12. TRADE AND OTHER PAYABLES

The Group's trade and other payables included the social welfare subvention surplus accounts in respect of Helping Hand of HK\$39,908 (2020: HK\$60,838), which is required to be refunded to the SWD.

The below expenditure under the Social Welfare Development Fund ("SWDF") funded by Lotteries Fund have been incurred in accordance with the requirements stipulated in SWDF Guidance Notes for Applications, SWD's approval letters and the procurement of projects and services are in line with the procedures specified in the Lotteries Fund Manual.

| | HK\$ |
|--|----------------|
| Use of the Social Welfare Development Fund Phase 3 | |
| Balance of SWDF brought forward from previous financial year | 1,034,147 |
| Allocation from SWDF during the year | 40,000 |
| Interest received during the year | 22 |
| Expenditure under SWDF during the year | |
| Project under scope A | (4,200) |
| Project under scope B (IT) | (572,741) |
| Balance of SWDF carried forward to the next financial year | <u>497,228</u> |

All of the trade and other payables are expected to be settled or recognised as income within one year or are repayable on demand.

Included in the trade and other payables are provision for over-charged rent and meal income:

| | HK\$ |
|---|----------|
| At 1 April 2020 | 11,700 |
| Refund of over-charged rent and meal income | (11,700) |
| At 31 March 2021 | <u>-</u> |

13. LEASE LIABILITIES

The following table shows the remaining contractual maturities of the Group's lease liabilities at the end of the current and previous reporting periods.

| | 2021 | | 2020 | |
|--------------------------------------|---|---|---|---|
| | Present value of the minimum lease payments HK\$ | Total minimum lease payments HK\$ | Present value of the minimum lease payments HK\$ | Total minimum lease payments HK\$ |
| Within 1 year | 1,854,605 | 1,916,555 | 1,854,605 | 1,916,555 |
| After 1 year but within 2 years | - | - | 1,745,510 | 1,916,555 |
| | <u>1,854,605</u> | <u>1,916,555</u> | <u>3,600,115</u> | <u>3,833,110</u> |
| Less: total future interest expenses | | (61,951) | | (232,995) |
| Present value of lease liabilities | | <u>1,854,605</u> | | <u>3,600,115</u> |

15. CHRISTA TISDALL FUND

The Christa Tisdall Fund was established to provide leisure and recreation activities for elderly people and was approved by the Executive Committee at a Board meeting held on 31 March 1990.

16. THE HONG KONG JOCKEY CLUB CHARITIES TRUST

The donation received from Hong Kong Jockey Club Charities Trust was utilised for the establishment of a care home for the elderly in Zhaoqing, Mainland China, the cost of which is included in property, plant and equipment.

17. GOLD COIN FUND – HOLIDAY CENTRE

The fund represents costs incurred by the Company and the Group and reimbursed by The Government of the HKSAR in respect of the construction of the Cheung Muk Tau Holiday Centre, the cost of which is included in property, plant and equipment.

18. SWD RESERVE FUND – HOLIDAY CENTRE

The fund represents costs incurred by the Company and the Group and reimbursed by the Social Welfare Department in respect of the renovation works of the Cheung Muk Tau Holiday Centre, the cost of which is included in property, plant and equipment.

19. SWD LOTTERIES FUND

The fund represents costs incurred by the Company and the Group and reimbursed by the Government of the HKSAR in respect of the construction of Helping Hand Father Sean Burke Care Home, the cost of which is included in property, plant and equipment.

20. DONATIONS

a) Donations from Community Chest - Baseline Allocation

The total donation granted from the Community Chest for the year ended 31 March 2021 amounting to HK\$3,926,890 (2020: HK\$3,465,900) has been allocated as follows:

| | <u>2021</u> | <u>2020</u> |
|---------------------------|------------------|------------------|
| | HK\$ | HK\$ |
| Homes | 2,552,240 | 2,091,250 |
| Occupational Therapy Unit | 422,360 | 422,360 |
| Physiotherapy Unit | 503,290 | 503,290 |
| | <u>3,477,890</u> | <u>3,016,900</u> |
| Head office | 449,000 | 449,000 |
| | <u>3,926,890</u> | <u>3,465,900</u> |

b) Other donations

The total donations received from others (excluding donations received in cookie campaign and other fund raising events which are included as income as shown in Appendix III and IV) for the year ended 31 March 2021 is as follows:

| | <u>2021</u> | <u>2020</u> |
|--|------------------|------------------|
| | HK\$ | HK\$ |
| Homes - Operating income | 3,476,943 | 2,147,876 |
| Homes - Donations for capital costs | 2,144,229 | 1,118,036 |
| Head office - Administrative income | 2,797,568 | 1,684,022 |
| Holiday centre - Operating income | 13,506 | 88,577 |
| Holiday centre - Donations for capital costs | 54,366 | 62,000 |
| | <u>8,486,612</u> | <u>5,100,511</u> |

The above donations included capital donation granted from Community Chest for the year ended 31 March 2021 amounting of HK\$737,409 (2020: HK\$Nil).

Donation for Head Office included donation for the capital cost for the year ended 31 March 2021 amounting of HK\$1,128,580 (2020: HK\$801,941).

The above donations included capital donation granted from Hong Kong Jockey Club Charities Trust for the year ended 31 March 2021 amounting of HK\$199,600 (2020: HK\$Nil).

21. FINANCIAL AND CAPITAL RISK MANAGEMENT AND FAIR VALUES OF FINANCIAL INSTRUMENTS

The Group's major financial instruments include financial assets at fair value through profit or loss, trade and other receivables, trade and other payables, deposits with banks and cash and cash equivalents. Details of the financial instruments are disclosed in respective notes. The risks associated with these financial instruments include credit risk, liquidity risk, currency risk, interest rate risk and other price risk. The policies on how to mitigate these risks are set out below. The Executive Committee manages and monitors these exposures to ensure appropriate measures are implemented on a timely and effective manner.

a) Credit risk

- i) Credit risk refers to the risk that a counterparty will default on its contractual obligation resulting in financial loss to the Group. The Group has adopted a policy of only dealing with creditworthy counterparties as a means of mitigating the risk of financial loss from defaults.
- ii) The Group's credit risk arises mainly from the investments held by fund managers. Given the high credit ratings, good reputation and past prevailing good performances of the fund managers who are managing the investment portfolios, the Group's management has confidence that they could meet their obligations. Fund managers monitor the credit risks with reference to their respective portfolio mandates. Also, the Group's investment sub-committee was appointed to make direct investment on equities with guidelines on the maximum holding of 45% with upper allowance of not exceeding 10% (2020: 10%) equities for all portfolios and equities on hand in aggregate. Both parties submit reports on portfolio performance to the Group on a regular basis.
- iii) The Group's exposure to credit risk is influenced mainly by the individual characteristics of each debtor. At the end of the reporting period, 36% (2020: 51%) of the total loans and receivables (excluding bank deposits and cash and cash equivalents) of the Group were due from a debtor and Social Welfare Department and a debtor, respectively.
- iv) The credit risk on liquid funds is limited because the counterparties are banks with high credit ratings assigned by international credit-rating agencies.

b) Liquidity risk

The Group has all the time being able to ensure that there are adequate funds to meet its current and expected liquidity requirements. Cash flows are closely monitored by the Executive Committee on an ongoing basis and the Group's exposure to liquidity risk is minimal.

The Group also employs projected cash flow analysis to manage liquidity risk by forecasting the amount of cash required to ensure that all liabilities due and funding requirements are met.

All the remaining contractual maturities of the Group's financial liabilities, which are based on contractual undiscounted cash flows and the earliest date the Group can be required to pay, at the end of the reporting period are within one year or on demand.

c) Interest rate risk

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates. The Group's cash flow interest rate risk mainly concentrates on the fluctuation of market interest rate arising from the bank deposits. The Group controls the risk through benchmark guidelines and asset allocation.

Lease liability is fixed rate investment which exposes the Group to fair value interest rate risk and is insensitive to any change in interest rate. A change in interest rates at the end of the reporting period would not offset surplus or deficit and funds employed of the Group.

i) Interest rate risk profile

The following table, as reported to the management of the Group, details the interest rate profile of the Group's bank deposits at the end of the reporting period:

| | 2021 | | 2020 | |
|-------------------------------------|--------------------------|------------|--------------------------|------------|
| | Effective interest rates | HK\$ | Effective interest rates | HK\$ |
| | % | | % | |
| Fixed rate bank deposits: | | | | |
| Cash at banks | 0.13% to 1.75% | 23,353,805 | 1.35% to 2.45% | 19,853,306 |
| Variable rate bank deposits: | | | | |
| Cash at banks | 0% to 0.35% | 5,254,411 | 0.001% to 0.35% | 4,920,250 |

21. FINANCIAL AND CAPITAL RISK MANAGEMENT AND FAIR VALUES OF FINANCIAL INSTRUMENTS (Continued)

c) Interest rate risk (Continued)

ii) Sensitivity analysis

At 31 March 2021, it is estimated that a general increase/decrease of 50 basis points (2020: 50 basis points) in interest rates for variable rate bank deposits, with all other variables held constant, would increase/decrease the Group's surplus for the year and decrease/increase the Group's general deficit by HK\$26,272 (2020: decrease/increase the Group's deficit for the year and the Group's general deficit by HK\$24,601). This is mainly attributable to the Group's exposure to interest rates on its variable rate bank deposits. Other components of funds employed would not change in response to the general increase/decrease in interest rates.

The sensitivity analysis above has been determined based on the exposure to interest rate risk at the end of the reporting period. The analysis is prepared assuming the financial instruments outstanding at the end of the reporting period were outstanding for the whole year. The 50 basis points (2020: 50 basis points) increase or decrease in interest rates is used when reporting interest rate risk internally to key management personnel and represents management's assessment of a reasonably possible change in interest rates. The analysis is performed on the same basis for 2020.

d) Currency risk

i) Exposure to currency risk

The Group is exposed to currency risk primarily arising from investments in financial assets, receivables, payables, bank deposits and cash and cash equivalents that are denominated in a foreign currency, that is, a currency other than the functional currency of the operations to which the transactions relate. The currencies giving rise to this risk are primarily United States Dollars, Renminbi and HK\$. The Group currently does not have a foreign currency hedging policy as the Group believes its exposure to foreign exchange rate is not significant. However, the management monitors the Group's foreign currency exposures and will consider hedging significant foreign currency exposures should the need arise.

The following details the Group's exposure at the end of the reporting period to currency risk arising from recognised assets or liabilities denominated in a currency other than the functional currency of the entity to which they relate. For presentation purposes, the amounts of the exposure are shown in HK\$, translated using the spot rate at the end of the reporting period.

| | Exposure to foreign currencies (expressed in HK\$) | | | | | |
|---|--|----------------|----------------|-----------------------|----------------|----------------|
| | 2021 | | | 2020 | | |
| | United States Dollars | Renminbi | HK\$ | United States Dollars | Renminbi | HK\$ |
| Financial assets at fair value through profit or loss | 2,240,999 | 311,070 | - | 1,496,516 | 170,231 | - |
| Trade and other receivables | - | - | 125,507 | - | - | 150,233 |
| Cash and cash equivalents | 427,084 | 9,181 | 244,790 | 445,815 | 8,365 | 806,240 |
| Trade and other payables | - | - | (70,386) | - | - | (149,999) |
| Net exposure arising from recognised assets and liabilities | <u>2,668,083</u> | <u>320,251</u> | <u>299,911</u> | <u>1,942,331</u> | <u>178,596</u> | <u>806,474</u> |

The following table indicates the instantaneous change in the Group's surplus/deficit for the year (and general deficit) that would arise if foreign exchange rates to which the Group has significant exposure at the end of reporting period has changed at that date, assuming all other risk variables remained constant. In this respect, it is assumed that the pegged rate between the HK\$ and the US\$ would not be affected by any changes in movements in value of the US\$ against other currencies. The increase/(decrease) in foreign exchange rates of 5% represents the sensitivity rate of management's assessments of the reasonably possible strengthening/(weakening) of the foreign currency against the functional currencies of the group entities.

21. FINANCIAL AND CAPITAL RISK MANAGEMENT AND FAIR VALUES OF FINANCIAL INSTRUMENTS (Continued)

d) Currency risk (Continued)

i) Exposure to currency risk (Continued)

| | 2021 | | | 2020 | | |
|------|---|---|--|--|--|--|
| | Increase/ (decrease) in foreign exchange rates | Decrease/ (increase) in surplus for the year | Decrease/ (increase) in general deficit | Increase/ (decrease) in foreign exchanges rates | Decrease/ (increase) in deficit for the year | Decrease/ (increase) in general deficit |
| | | HK\$ | HK\$ | | HK\$ | HK\$ |
| HK\$ | 5% | 14,996 | 14,996 | 5% | 40,324 | 40,324 |
| | (5%) | (14,996) | (14,996) | (5%) | (40,324) | (40,324) |
| RMB | 5% | 16,013 | 16,013 | 5% | 8,930 | 8,930 |
| | (5%) | (16,013) | (16,013) | (5%) | (8,930) | (8,930) |

Results of the analysis as presented in the above table represent an aggregation of the instantaneous effects on each of the group entities deficit for the year and general deficit measured in the respective functional currencies, translated into HK\$ at the exchange rate ruling at the end of the reporting period for presentation purposes.

The sensitivity analysis assumes that the change in foreign exchange rates had been applied to re-measure those financial instruments held by the Group which expose the Group to foreign currency risk at the end of the reporting period. The analysis is performed on the same basis for 2020.

e) Other price risk

The Group is exposed to price changes arising from financial assets at FVPL which comprise listed and unlisted investments.

Decisions to buy or sell investments are based on daily monitoring of the performance of investments by fund managers, who submit reports on portfolio performance to the Group on a regular basis. The Group controls the risk through benchmark guidelines and asset allocation.

Most of the Group's investments are listed on the Stock Exchange of Hong Kong. Listed investments held in the investment portfolio that are not held for trading purposes have been chosen based on their longer term growth potential and are monitored regularly for performance against expectations.

Sensitivity analysis

The sensitivity analysis below has been determined based on the exposure to equity price risk at the end of the reporting period.

At 31 March 2021, it is estimated that 10% increase/decrease in the price of the respective equity securities, with all other variables held constant, would have increase/decreased the Group's surplus for the year and decrease/increase the Group's general deficit by approximately HK\$1,810,295 (2020: decrease/increase the Group's deficit for the year and the Group's general deficit by approximately HK\$1,307,032).

The sensitivity analysis indicates the instantaneous change in the Group's surplus/deficit for the year and other components of funds employed that would arise assuming that the changes in the stock prices had occurred at the end of the reporting period and had been applied to re-measure those financial instruments held by the Group which expose the Group to equity price risk at the end of the reporting period. It is also assumed that none of the Group's equity securities would be considered impaired as a result of the decrease in the stock prices or other relevant risk variables, and that all other variables remain constant. The analysis is performed on the same basis for the year ended 31 March 2020.

At 31 March 2021, the Group have no concentration of equity price risk on its equity investments as the Group held twelve (2020: eleven) listed equity investment in the investment portfolio. The Group's equity are exposed to equity price risk due to the fluctuation of prices of the listed equity securities in the relevant stock markets.

f) Fair value measurement

Fair value hierarchy

The following table presents the fair value of the Group's financial instruments measured at the end of the reporting period on a recurring basis, categorised into the three-level fair value hierarchy as defined in HKFRS 13 Fair Value Measurement. The level into which a fair value measurement is classified is determined with reference to the observability and significance of the inputs used in the valuation technique as follows:

21. FINANCIAL AND CAPITAL RISK MANAGEMENT AND FAIR VALUES OF FINANCIAL INSTRUMENTS (Continued)

f) Fair value measurement (Continued)

Fair value hierarchy (Continued)

- Level 1 valuations: Fair value measured using only Level 1 inputs i.e. unadjusted quoted prices in active markets for identical assets or liabilities at the measurement date.
- Level 2 valuations: Fair value measured using Level 2 inputs i.e. observable inputs which fail to meet Level 1, and not using significant unobservable inputs. Unobservable inputs are inputs for which market data are not available.
- Level 3 valuations: Fair value measured using significant unobservable inputs.

The fund managers perform valuations for the financial instruments and report directly to the Group's Executive Committee. The fair values of the investments represent the bid prices of these investments in the respective internationally – renowned investment banks and the stock market.

| <u>Fair value as at 31 March 2021</u> | <u>31 March 2021 categorised into</u> | | |
|---------------------------------------|---------------------------------------|----------------|----------------|
| | <u>Level 1</u> | <u>Level 2</u> | <u>Level 3</u> |
| HK\$ | HK\$ | HK\$ | HK\$ |

Recurring fair value measurements

Assets:

| | | | | |
|---|------------|------------|---|---|
| Financial assets at fair value through profit or loss | 18,526,788 | 18,526,788 | - | - |
|---|------------|------------|---|---|

| <u>Fair value as at 31 March 2020</u> | <u>Fair value measurements as at 31 March 2020 categorised into</u> | | |
|---------------------------------------|---|----------------|----------------|
| | <u>Level 1</u> | <u>Level 2</u> | <u>Level 3</u> |
| HK\$ | HK\$ | HK\$ | HK\$ |

Recurring fair value measurements

Assets:

| | | | | |
|---|------------|------------|---|---|
| Financial assets at fair value through profit or loss | 13,343,569 | 13,343,569 | - | - |
|---|------------|------------|---|---|

During the years ended 31 March 2020 and 2021, there were no transfers between Level 1 and Level 2, or transfers into or out of Level 3. The Group's policy is to recognise transfers between levels of fair value hierarchy as at the end of the reporting period in which they occur.

g) Fair value of financial assets and liabilities carried at other than fair value

The fair values of deposits with banks, cash and cash equivalents, trade and other receivables and trade and other payables are not materially different from their carrying amounts because of the immediate or short-term maturity of these financial instruments. The fair value has been determined either by reference to the market value at the end of each reporting period or by discounting the relevant cash flows using current interest rates for similar instruments.

h) Capital risk management

The Group's objective when managing capital are to safeguard the Group's ability to continue as a going concern in order to carry out its principal activities, i.e. to provide care, housing and recreational facilities for the needy elderly of Hong Kong and the PRC.

The capital structure of the Group consists of general deficit, general reserve and other reserves and designated funds. In order to maintain or adjust the capital structure, the Group may appeal for subventions from the HKSAR Government and donations from the general public and other charitable organisations.

The Group is not subject to any externally imposed capital requirements.

23. MATERIAL RELATED PARTY TRANSACTIONS

- a) Key management personnel remuneration
All members of key management personnel are the executive committee members of the Company.
There was no transaction with key management personnel during the current and prior years.
- b) The Group has not entered into any related party transactions.

24. COMMITMENTS

Capital commitments outstanding at 31 March 2021 not provided for in the financial statements were as follows:

| | <u>2021</u> | <u>2020</u> |
|--|----------------|----------------|
| | HK\$ | HK\$ |
| Contracted for | | |
| Construction of elderly care home | - | 45,622 |
| Renovation of property, plant and equipment | 38,400 | 6,986 |
| Acquisition of property, plant and equipment | <u>143,168</u> | <u>114,670</u> |
| | <u>181,568</u> | <u>167,278</u> |

25. ACCOUNTING ESTIMATES AND JUDGEMENTS

Key sources of estimation uncertainty

The following are the key assumptions concerning the future, and other key sources of estimation uncertainty at the end of the reporting period, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

a) Impairment of non-financial assets

Determining whether there is an impairment requires an estimation of recoverable amounts of the non-financial assets or the respective cash-generating unit in which the non-financial assets belong, which is the higher of value in use and fair value less costs of disposal. If there is any indication that an asset may be impaired, recoverable amount shall be estimated for individual asset. If it is not possible to estimate the recoverable amount of the individual asset, the Group shall determine the recoverable amount of the cash-generating unit to which the asset belongs. The value in use calculation requires the Group to estimate the future cash flows expected to arise from the assets or cash-generating units and a suitable discount rate in order to calculate the present value. The discount rate represents a rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the future cash flow estimates have not been adjusted. Where the actual future cash flows or the revision of estimated future cash flows are less than original estimated future cash flow, a material impairment loss may arise.

b) Impairment of financial assets

The loss allowance for financial assets are based on assumptions about risk of default and expected loss rates. The Group uses judgement in making these assumptions and selecting the inputs to the impairment calculation, based on the Group's past history, existing market conditions as well as forward looking estimates at the end of each reporting period.

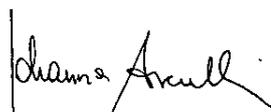
c) Depreciation and amortisation

Property, plant and equipment are depreciated and amortised on a straight-line basis over the estimated useful lives of the assets, after taking into account the estimated residual values. The Executive Committee reviews the estimated useful lives and the residual values of the assets regularly in order to determine the amount of depreciation and amortisation charge for the year. The estimate is based on the historical experience of the actual useful lives and residual values of assets of similar nature and functions and taking into account anticipated technological changes. The depreciation charge for future periods are adjusted if there are significant changes from previous estimates.

26. COMPANY – LEVEL STATEMENT OF FINANCIAL POSITION

| | <u>Note</u> | <u>2021</u> HK\$ | <u>2020</u> HK\$ |
|---|-------------|---------------------|---------------------|
| NON-CURRENT ASSETS | | | |
| Property, plant and equipment | | 99,731,233 | 104,909,050 |
| Financial assets at fair value through profit or loss | | 18,526,788 | 13,343,569 |
| Interests in a subsidiary | | 79,251,874 | 86,674,766 |
| | | 197,509,895 | 204,927,385 |
| CURRENT ASSETS | | | |
| Inventories | | 125,845 | 94,092 |
| Trade and other receivables | | 4,208,649 | 3,498,318 |
| Deposits with banks (maturity over 3 months) | | 7,400,000 | 4,416,000 |
| Cash and cash equivalents | | 34,419,747 | 31,644,215 |
| | | 46,154,241 | 39,652,625 |
| CURRENT LIABILITIES | | | |
| Trade and other payables | | 12,479,012 | 13,810,186 |
| Deferred income | | 1,045,541 | 527,310 |
| Lease liabilities | | 1,854,605 | 1,854,605 |
| | | 15,379,158 | (16,192,101) |
| NON-CURRENT LIABILITIES | | | |
| Lease liabilities | | - | (1,745,510) |
| NET ASSETS | | <u>228,284,978</u> | <u>226,642,399</u> |
| FUNDS EMPLOYED | | | |
| General deficit | | (14,217,796) | (15,860,375) |
| General reserve | | 1,476,572 | 1,476,572 |
| Christa Tisdall Fund | 15 | 13,239 | 13,239 |
| The Hong Kong Jockey Club Charities Trust | 16 | 86,276,361 | 86,276,361 |
| Holiday Centre project: | | | |
| Gold Coin Fund | 17 | 77,636,711 | 77,636,711 |
| SWD Reserve Fund | 18 | 2,091,898 | 2,091,898 |
| Others | | 1,316,280 | 1,316,280 |
| SWD Lotteries Fund | 19 | 73,691,713 | 73,691,713 |
| TOTAL FUNDS EMPLOYED | | <u>228,284,978</u> | <u>226,642,399</u> |

Approved and authorised for issue by the executive committee on 13 September 2021.



Mrs. Johanna Arculli
Chairperson, Executive Committee



Mr. Tim-leung Lui
Hon Treasurer, Executive Committee

26. company – level statement of financial position (Continued)

Note: Details of the changes in the Company's individual components of funds employed between the beginning and the end of the year are set out below:

| | General Reserve | Christa Tisdall Fund | The Hong Kong Jockey Club Charities Trust |
|---|------------------|----------------------|--|
| | HK\$ | HK\$ | HK\$ |
| At 1 April 2019 | 1,476,572 | 13,239 | 86,276,361 |
| Impairment of other receivable from SWD Lotteries Fund | - | - | - |
| Total comprehensive expenditure for the year | - | - | - |
| At 31 March 2020 and 1 April 2020 | 1,476,572 | 13,239 | 86,276,361 |
| Total comprehensive expenditure for the year | - | - | - |
| At 31 March 2021 | <u>1,476,572</u> | <u>13,239</u> | <u>86,276,361</u> |

| SWD Reserve Fund | | | | | |
|-------------------|------------------------------------|------------------|-----------------------|---------------------|--------------------|
| Gold Coin Fund | Holiday Centre Project - Others | Holiday Centre | SWD Lotteries Fund | General Deficit | Total |
| HK\$ | HK\$ | HK\$ | HK\$ | HK\$ | HK\$ |
| 77,636,711 | 1,316,280 | 2,091,898 | 74,081,886 | (6,279,932) | 236,613,015 |
| - | - | - | (390,173) | - | (390,173) |
| - | - | - | - | (9,580,443) | (9,580,443) |
| 77,636,711 | 1,316,280 | 2,091,898 | 73,691,713 | (15,860,375) | 226,642,399 |
| - | - | - | - | 1,642,579 | 1,642,579 |
| <u>77,636,711</u> | <u>1,316,280</u> | <u>2,091,898</u> | <u>73,691,713</u> | <u>(14,217,796)</u> | <u>228,284,978</u> |

(FOR MANAGEMENT PURPOSES ONLY)

(Page 1 of 2)

INCOME AND EXPENDITURE ACCOUNT FOR HOLIDAY CENTRE
FOR THE YEAR ENDED 31 MARCH 2021

| | <u>Note</u> | <u>2021</u> | <u>2020</u> |
|---------------------------|-------------|-------------|-------------|
| | | HK\$ | HK\$ |
| INCOME | | | |
| Lump Sum Grant | | 15,888,552 | 15,825,649 |
| Camp fees received | | 135,366 | 3,768,134 |
| Programme income | | 492 | 309,606 |
| Donations | 20(b) | 13,506 | 88,577 |
| Donation for capital cost | 20(b) | 54,366 | 62,000 |
| SWD Time - Limited Posts | | 47,250 | - |
| SWD - Block Grants | | 378,992 | 383,586 |
| Other income | | | |
| - Subvented | | 4,175,727 | 89,117 |
| - Unrecognised | | 582,414 | 509,417 |
| | | 21,276,665 | 21,036,086 |
| COST OF SALES | | | |
| Opening inventories | | 5,439 | 5,470 |
| Purchases | | - | - |
| Closing inventories | | (5,439) | (5,439) |
| | | - | (31) |

(FOR MANAGEMENT PURPOSES ONLY)
(Page 2 of 2)

INCOME AND EXPENDITURE ACCOUNT FOR HOLIDAY CENTRE FOR THE YEAR ENDED 31 MARCH 2021

| | <u>Note</u> | <u>2021</u> HK\$ | <u>2020</u> HK\$ |
|--|-------------|-------------------------|-------------------------|
| EXPENDITURE | | | |
| Advertising | | 8,474 | 26,575 |
| Audit fee | | 57,575 | 55,300 |
| Cleaning | | 101,731 | 176,829 |
| Food | | 50,578 | 1,097,584 |
| Gas | | 77,304 | 176,699 |
| General expenses | | 1,973,478 | 185,876 |
| Insurance | | 57,566 | 36,027 |
| Laundry | | 8,054 | 86,541 |
| Medical expenses | | 27,543 | 31,083 |
| Motor vehicle expenses | | 172,705 | 362,847 |
| Newspapers and magazines | | 3,762 | 15,014 |
| Postage | | 5,181 | 3,857 |
| Printing and stationery | | 35,231 | 44,059 |
| Programme expenses | | 17,982 | 448,198 |
| Provident fund | | 705,664 | 863,175 |
| (Reversal of provision)/provision for long service payment | | (64,393) | 65,285 |
| (Reversal of provision)/provision for untaken annual leave | | (36,332) | 47,371 |
| Government rent and rates | | 320,800 | 331,300 |
| Repairs and maintenance | | 883,810 | 944,590 |
| Salaries | | 12,110,120 | 14,534,653 |
| Telephone and cable | | 79,489 | 60,927 |
| Travelling expenses | | 12,765 | 12,796 |
| Unrecognised expenses (Note) | | 824,162 | 938,010 |
| Water and electricity | | 723,324 | 1,244,398 |
| Staff uniform | | - | 50,238 |
| SWD Time - Limited Posts | | 47,250 | - |
| Block Grant - One off special | | 60,008 | - |
| | | <u>(18,263,831)</u> | <u>(21,839,232)</u> |
| NET SURPLUS/(DEFICIT) | 5 | <u><u>3,012,834</u></u> | <u><u>(803,177)</u></u> |

Note: The depreciation charge and gain on disposal of property, plant and equipment of HK\$259,298 (2020: HK\$305,650) and HK\$Nil (2020: HK\$144) respectively, are included in unrecognised expenses in the income and expenditure account for Holiday Centre.

DETAILED OPERATING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2021

| | Lok Fu | Lai Yiu | F S B | Chuk Yuen |
|---------------------------------|-------------------|-------------------|-------------------|------------------|
| | HK\$ | HK\$ | HK\$ | HK\$ |
| CAPITAL INCOME | | | | |
| SWD - Block Grant | 294,626 | 138,092 | 416,467 | - |
| SWD - Lotteries Funds | - | - | - | - |
| Community Chest Capital Project | - | - | - | 737,409 |
| Others | 157,032 | 367,458 | 218,016 | 1,184,394 |
| TOTAL CAPITAL INCOME | 451,658 | 505,550 | 634,483 | 1,921,803 |
| RECURRENT INCOME | | | | |
| Community Chest Allocation | | | | |
| - Homes | 361,892 | 362,874 | 954,424 | 291,017 |
| - O.T. & P.T. unit | 115,716 | 115,716 | 249,924 | 148,092 |
| Donation for running costs | 452,017 | 411,809 | 1,240,758 | 563,332 |
| Interest income | - | - | - | - |
| Lump Sum Grant | 15,349,066 | 13,114,646 | 32,799,931 | - |
| Meal income | 1,365,363 | 1,515,283 | 4,198,579 | - |
| Meal income from staff | 111,447 | 102,273 | 299,710 | - |
| Rental income | 294,996 | 324,337 | 907,131 | 3,761,430 |
| Sundry income | 59,099 | 119,340 | 373,648 | 399,875 |
| SWD subvention for homes | 1,142,180 | 2,455,690 | 9,670,482 | - |
| SWD others | 389,741 | 367,488 | 913,765 | - |
| | 19,641,517 | 18,889,456 | 51,608,352 | 5,163,746 |

APPENDIX I
(FOR MANAGEMENT PURPOSES ONLY)
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| Po Lam | Siu Sai Wan | Zhaoqing | 2021 | 2020 |
|------------------|------------------|------------------|--------------------|--------------------|
| HK\$ | HK\$ | HK\$ | HK\$ | HK\$ |
| - | - | - | 849,185 | 820,939 |
| - | - | - | - | 1,044,712 |
| - | - | - | 737,409 | - |
| <u>112,100</u> | <u>105,229</u> | <u>-</u> | <u>2,144,229</u> | <u>1,118,036</u> |
| | | | | |
| <u>112,100</u> | <u>105,229</u> | <u>-</u> | <u>3,730,823</u> | <u>2,983,687</u> |
| | | | | |
| 291,017 | 291,016 | - | 2,552,240 | 2,091,250 |
| 148,092 | 148,110 | - | 925,650 | 925,650 |
| 440,757 | 320,189 | 48,081 | 3,476,943 | 2,147,876 |
| - | - | 32,843 | 32,843 | 33,306 |
| - | - | - | 61,263,643 | 59,801,134 |
| - | - | - | 7,079,225 | 7,196,112 |
| - | - | - | 513,430 | 304,223 |
| 3,209,190 | 1,827,192 | 6,722,599 | 17,046,875 | 16,190,637 |
| 345,197 | 240,775 | 821,264 | 2,359,198 | 1,327,724 |
| - | - | - | 13,268,352 | 12,063,191 |
| - | - | - | 1,670,994 | 863,429 |
| | | | | |
| <u>4,434,253</u> | <u>2,827,282</u> | <u>7,624,787</u> | <u>110,189,393</u> | <u>102,944,532</u> |

DETAILED OPERATING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2021

| | <u>Lok Fu</u> HK\$ | <u>Lai Yiu</u> HK\$ | <u>F S B</u> HK\$ |
|---|-----------------------|------------------------|----------------------|
| RUNNING COSTS | | | |
| Audit fee | - | - | - |
| Advertising | 6,812 | 25,169 | 29,504 |
| Bank charges | 6,048 | 5,750 | 16,957 |
| Cleaning | 191,390 | 162,262 | 576,871 |
| Depreciation | | | |
| - owned property, plant and equipment | 401,224 | 2,279,776 | 1,007,581 |
| - right of use asset | 891,539 | 864,935 | - |
| Food | 1,217,828 | 1,039,661 | 2,870,044 |
| Function expenses | | | |
| - Subsidised by outsiders | 80,743 | 63,671 | 74,188 |
| - Subsidised by Helping Hand – Activities | 38,115 | 51,984 | 52,717 |
| Fixed assets written off | - | - | 636 |
| Gas | 159,512 | 168,125 | 383,990 |
| General expenses | 28,140 | 17,138 | 27,401 |
| Government charge | - | - | - |
| Insurance | 231,763 | 175,238 | 572,164 |
| Life insurance | 11,529 | 6,764 | 13,277 |
| Lucky money | 5,120 | 6,080 | 16,640 |
| Medical expenses | 502,855 | 460,717 | 1,017,799 |
| Newspaper & magazine | 9,050 | 14,580 | 24,000 |
| O.T. & P.T. unit expenditure | 117,137 | 117,137 | 253,015 |
| Postage | 1,173 | 944 | 2,826 |
| Printing & stationery | 39,570 | 41,845 | 106,904 |
| Provident fund | 1,047,251 | 802,342 | 1,961,391 |
| Provision/(reversal of provision)/ for long service payment | (116,415) | (277,772) | (47,563) |
| Provision/(reversal of provision) for untaken annual leave | (13,028) | (22,383) | (22,751) |
| Rent & rates | 161,506 | 112,000 | 392,800 |
| Repair & maintenance | 242,591 | 338,460 | 1,342,878 |
| Salaries | 16,339,966 | 14,550,612 | 38,832,808 |
| Souvenir | 20,700 | 8,910 | 35,975 |
| Staff welfare | 8,906 | 8,218 | 23,215 |
| Sundry expenses | - | - | - |
| Telephone and cable | 38,188 | 71,670 | 69,027 |
| Training | 300 | 2,800 | 2,911 |
| Transportation expenses | 73,665 | 61,661 | 167,171 |
| Uniforms | 300 | 2,223 | 667 |
| Utensil | 5,820 | 7,839 | 13,421 |
| Water and electricity | 318,560 | 378,800 | 1,374,629 |
| TOTAL RECURRENT EXPENDITURE | <u>22,067,858</u> | <u>21,547,156</u> | <u>51,193,093</u> |
| OPERATING DEFICIT | <u>(2,426,341)</u> | <u>(2,657,700)</u> | <u>415,259</u> |
| FINANCE COST | | | |
| Interest on lease liabilities | (86,818) | (84,227) | - |
| NET (DEFICIT)/SURPLUS | <u>(2,061,501)</u> | <u>(2,236,377)</u> | <u>1,049,742</u> |

APPENDIX I
(FOR MANAGEMENT PURPOSES ONLY)
(Page 2 of 2)

| <u>Chuk Yuen</u> HK\$ | <u>Po Lam</u> HK\$ | <u>Siu Sai Wan</u> HK\$ | <u>Zhaoqing</u> HK\$ | <u>2021</u> HK\$ | <u>2020</u> HK\$ |
|--------------------------|-----------------------|----------------------------|-------------------------|---------------------|---------------------|
| - | - | - | 10,304 | 10,304 | 10,102 |
| - | - | - | 1,130 | 62,615 | 108,707 |
| 7,501 | 6,467 | 3,889 | 28 | 46,640 | 42,118 |
| 131,039 | 44,462 | 22,527 | 55,238 | 1,183,789 | 497,747 |
| 426,617 | 336,077 | 184,033 | 3,541,545 | 8,176,853 | 7,931,221 |
| - | - | - | 105,347 | 1,861,821 | 1,859,750 |
| 10,262 | 25,579 | 1,860 | 957,443 | 6,122,677 | 5,748,566 |
| 141,789 | 126,799 | 87,778 | 22,728 | 597,696 | 776,593 |
| 44,514 | 48,967 | 25,302 | - | 261,599 | 328,399 |
| 396 | - | - | - | 1,032 | 15,661 |
| 16,176 | 15,816 | 7,889 | - | 751,508 | 738,998 |
| 3,918 | 17,441 | 2,659 | 139,684 | 236,381 | 294,388 |
| - | - | - | 38,726 | 38,726 | 36,271 |
| 42,880 | 36,868 | 28,636 | 55,580 | 1,143,129 | 1,074,447 |
| 2,293 | 390 | 367 | - | 34,620 | 41,380 |
| 9,840 | 11,840 | 5,680 | - | 55,200 | 56,000 |
| 63,765 | 65,833 | 36,980 | 129,665 | 2,277,614 | 1,845,809 |
| 6,534 | 6,916 | 7,700 | - | 68,780 | 70,547 |
| 149,935 | 149,935 | 149,935 | - | 937,094 | 942,262 |
| - | 900 | 228 | - | 6,071 | 5,097 |
| 7,802 | 18,868 | 13,806 | 9,278 | 238,073 | 178,119 |
| 187,997 | 119,429 | 102,543 | 277,837 | 4,498,790 | 5,026,516 |
| (62,288) | 58,728 | - | - | (445,310) | 103,434 |
| (8,282) | 11,148 | (606) | - | (55,902) | 85,598 |
| 1,511,092 | 1,169,992 | 765,104 | - | 4,112,494 | 3,974,826 |
| 67,499 | 80,675 | 56,518 | 130,674 | 2,259,295 | 2,237,516 |
| 2,532,571 | 2,082,993 | 1,949,961 | 4,860,402 | 81,149,313 | 80,077,581 |
| 265 | 250 | - | - | 66,100 | 47,065 |
| 1,603 | 1,463 | 1,185 | 18,070 | 62,660 | 48,381 |
| - | - | - | 192,502 | 192,502 | 239,780 |
| 102,952 | 113,205 | 74,406 | 61,824 | 531,272 | 521,082 |
| 300 | 300 | 300 | 11,616 | 18,527 | 56,366 |
| 5,355 | 3,877 | 3,387 | 140,846 | 455,962 | 483,943 |
| - | - | - | - | 3,190 | 43,682 |
| 320 | - | - | - | 27,400 | 28,992 |
| 47,152 | 27,393 | 27,584 | 583,779 | 2,757,897 | 2,990,034 |
| 5,451,797 | 4,582,611 | 3,559,651 | 11,344,246 | 119,746,412 | 118,566,978 |
| (288,051) | (148,358) | (732,369) | (3,719,459) | (9,557,019) | (15,622,446) |
| - | - | - | - | (171,045) | (247,248) |
| 1,633,752 | (36,258) | (627,140) | (3,719,459) | (5,997,241) | (12,886,007) |

APPENDIX II
(FOR MANAGEMENT PURPOSES ONLY)

DETAILED ADMINISTRATIVE INCOME AND EXPENDITURE

FOR THE YEAR ENDED 31 MARCH 2021

| | <u>Note</u> | <u>2021</u> HK\$ | <u>2020</u> HK\$ |
|--|-------------|---------------------|---------------------|
| INCOME | | | |
| Community Chest allocation | 20(a) | 449,000 | 449,000 |
| Donation for capital cost | 20(b) | 1,128,580 | 801,941 |
| Fair value gain/(loss) on financial assets at fair value through profit or loss | | 5,341,094 | (1,407,190) |
| General donations | 20(b) | 1,668,988 | 882,081 |
| Interest income | | 152,113 | 496,267 |
| Lump sum grant | | 6,963,949 | 6,769,096 |
| Membership fee and sponsoring membership | | 16,320 | 10,320 |
| Sundry income | | 410,079 | 531,260 |
| Exchange gain | | 1,062 | - |
| SWD - Lotteries Funds | | 839,091 | - |
| SWD - Others | | 573,339 | 133,952 |
| | | <u>17,543,615</u> | <u>8,666,727</u> |
| Total administrative income | | | |
| EXPENDITURE | | | |
| Advertising | | 28,691 | 18,395 |
| Audit fee | | 294,315 | 365,050 |
| Bank charges | | 16,622 | 20,736 |
| Cleaning | | 10,524 | 11,246 |
| Depreciation | | 4,145,467 | 3,745,904 |
| Exchange loss | | - | 19,969 |
| Gas | | 2,450 | 960 |
| General expenses | | 41,223 | 26,987 |
| Insurance | | 127,072 | 106,613 |
| Life insurance | | 8,976 | 7,744 |
| Medical expenses | | 1,530 | - |
| Membership fee | | 15,260 | 7,630 |
| Motor vehicle expenses | | 2,615 | 8,902 |
| Newspaper and magazine | | - | 44 |
| Postage | | 5,238 | 8,172 |
| Printing and stationery | | 42,525 | 37,352 |
| Provident fund | | 669,766 | 605,881 |
| Reversal of provision for long services payment | | (19,387) | (23,023) |
| (Reversal of provision)/provision for untaken annual leave | | (15,713) | 69,393 |
| Publication | | 44,241 | 25,700 |
| Rent and rates | | - | 6,750 |
| Repairs and maintenance | | 32,762 | 37,506 |
| Salaries | | 7,125,363 | 6,123,348 |
| Souvenir | | 2,465 | 4,685 |
| Staff welfare | | 46,146 | 71,948 |
| Telephone and cable | | 116,505 | 88,527 |
| Training | | 10,620 | 115,801 |
| Transportation expenses | | 16,988 | 5,922 |
| Water and electricity | | 34,385 | 39,997 |
| | | <u>(12,806,649)</u> | <u>(11,558,139)</u> |
| NET ADMINISTRATIVE SURPLUS/(DEFICIT) | | <u>4,736,966</u> | <u>(2,891,412)</u> |

APPENDIX III
(FOR MANAGEMENT PURPOSES ONLY)

COOKIE CAMPAIGN - INCOME AND EXPENDITURE
FOR THE YEAR ENDED 31 MARCH 2021

| | <u>2021</u> HK\$ | <u>2020</u> HK\$ |
|---------------------------------------|---------------------|---------------------|
| INCOME (Note 1) | 4,462,901 | 2,588,259 |
| EXPENDITURE | <u>(955,772)</u> | <u>(526,485)</u> |
| SURPLUS FROM “COOKIE CAMPAIGN” | <u>3,507,129</u> | <u>2,061,774</u> |

Note: 1) Included in the income of the Cookie Campaign for the year ended 31 March 2021, there is HK\$2,684,879 (2020: HK\$551,397) being donations and sponsorship income.

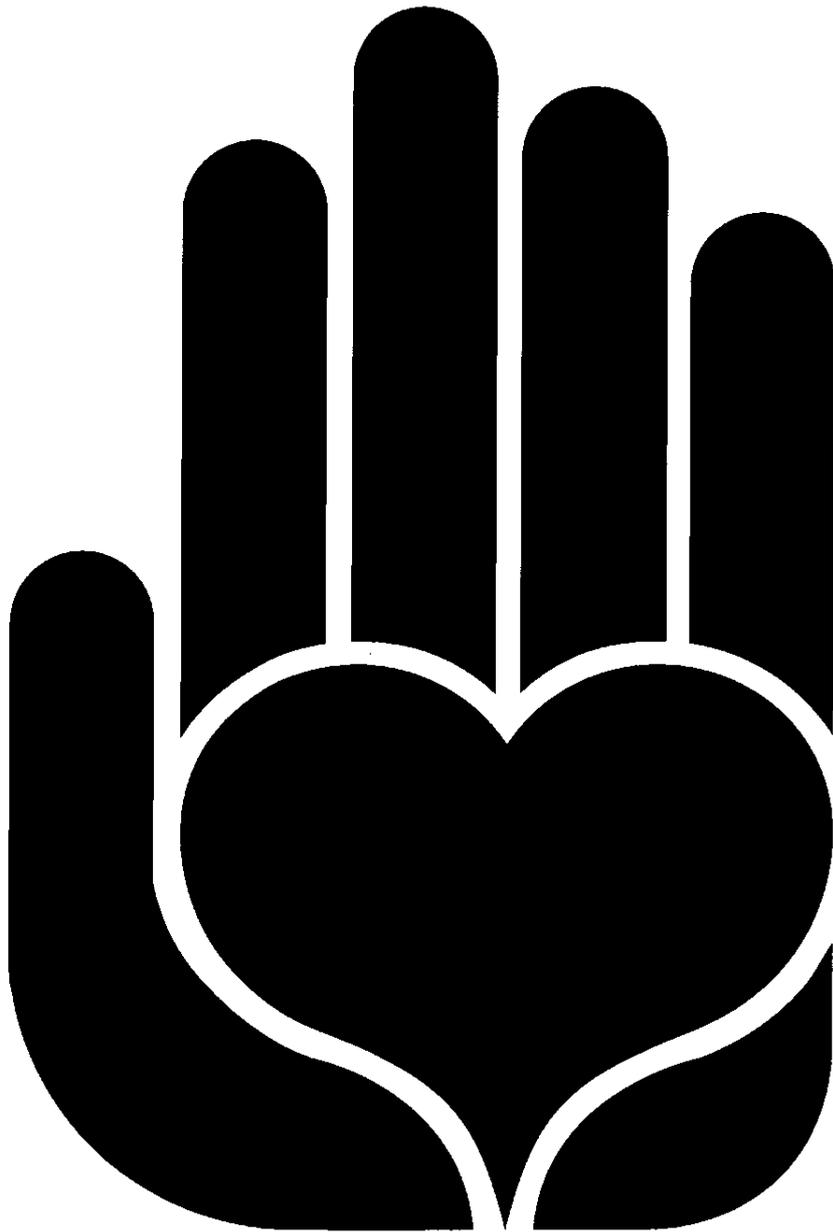
APPENDIX IV
(FOR MANAGEMENT PURPOSES ONLY)

OTHER FUND RAISING EVENTS - INCOME AND EXPENDITURE
FOR THE YEAR ENDED 31 MARCH 2021

| | <u>2021</u> HK\$ | <u>2020</u> HK\$ |
|---|---------------------|---------------------|
| INCOME (Note) | 269,131 | 798,326 |
| EXPENDITURE | <u>(190,107)</u> | <u>(636,794)</u> |
| SURPLUS FROM OTHER FUND RAISING EVENTS | <u>79,024</u> | <u>161,532</u> |

Note: Included in the income of other fund raising events for the year ended 31 March 2021, there is HK\$233,632 (2020: HK\$515,424) being donations and sponsorship income.

愛心曲奇助老人



伸手助人 顯關懷



香港公益金
THE COMMUNITY CHEST
會員機構 MEMBER AGENCY

義工申請表
Volunteer Application Form

個人義工
Individual Volunteer

團體義工
Group Volunteers

公司/團體名稱 Name of Organisation : 英文 _____ 中文 _____
性質 Nature : 商業 Corporate 社會服務 Social Service 學校 School 宗教 Religious 其他 Others
義工人數 No of Volunteers : _____

姓名/聯絡人 Name / Contact Person : 英文 _____ 中文 _____
通訊地址 Correspondence Address : _____ 電郵 Email : _____
聯絡電話 Contact Tel No : _____ 最方便的聯絡時間 Best Contact Time : _____

(此欄只適用於個人義工 Applicable to individual volunteers)

年齡 Age : 20 或以下 (20 or below) 21至39 (21 to 39) 40 或以上 (40 or above)
性別 Sex : 男 M 女 F 職業 Occupation : _____
教育程度 Education : 小學 Primary 中學 Secondary 大專/大學或以上 Post-secondary / University or above

語言 Language : 廣東話 Cantonese 英文 English 其他 (請列明) Others (please specify) : _____
義工經驗 Service Experience : 長者 Elderly 其他 Others : _____ 沒有 Nil
服務年期 Duration of Service : _____
興趣 Interests : _____ 專長 Special Skills : _____
介紹人/機構 Referring Person / Organisation : _____
可服務時間 Date / Time Available for Service : 平日 Weekdays 週末 Weekends
 上午 AM 下午 PM
 其他 Others : _____

有興趣的義務工作 Areas of Interest :

- 探訪老人 Visit Elderly 為院舍提供活動 Organise Activities for Home
 領導興趣班 Lead Interest Groups 協助推行院內活動 Assist in Home Activities
 文職工作 (如打字或整理文件) Clerical Work (e.g. typing, filing) 協助曲奇義賣運動及其他義賣活動 Assist in Cookie Campaign & Other Charity Sale Events
 其他 (如攝影、設計或翻譯 [請列明]) Others (e.g. photography, design, translation [please specify]) : _____

為本會做義務工作的原因 Reasons for performing volunteer service for Helping Hand : _____

使用個人資料 Use of Personal Data

本會除儲存閣下提供的個人資料作內部紀錄、文件通訊、開發收據及刊物鳴謝外，並擬使用閣下的姓名、所屬機構、電話、傳真、電郵及郵寄地址與閣下保持聯繫及進行與本會長者服務有關的直接促銷 (意指籌款募捐、義工招募、服務宣傳、活動邀請、發放刊物、優惠推廣、會籍通訊及課程介紹)，但絕不會轉交此等資料予其他機構或人士。在《個人資料 (私隱) 條例》下，除非經閣下同意，否則本會不得如此使用閣下的個人資料。

如閣下表示同意，請在下面簽署。如閣下不同意，請在以下空格加上「✓」號，然後簽署。

本人反對伸手助人協會使用本人的個人資料於協會擬作出的直接促銷及宣傳推廣。

In addition to storing your personal data provided for internal records, acknowledgements, issuing receipts and correspondence, we intend to use your name, organisation, phone numbers, fax numbers, email and postal addresses to keep you in contacts and perform direct marketing related to our elderly services (implying donation solicitation, volunteer recruitment, service promotion, activity invitation, dispatching publicity, special offer, membership update and course introduction) but will not transfer these data to any other external parties. Under the Personal Data (Privacy) Ordinance, we cannot so use your personal data without your consent.

Please sign below to indicate your agreement. If you are not agreeable, please tick the following box before signing.

I object to the proposed use of my personal data by Helping Hand in direct marketing and promotion.

簽署 Signature : _____

日期 Date : _____



會員申請表格 Membership Application Form

我樂意成為「伸手助人協會」會員。I would like to be a Helping Hand Member.

所選擇會籍及會費 Preferred Membership and fee

個人會籍 Individual Membership 公司一年會籍 One-year Corporate Membership

- 一年會員 Full Membership
港幣一百二十元正 HK\$120 / year
- 十年會員 10-year Membership
港幣一千元正 HK\$1,000 / 10 years
- 贊助會員 Sponsoring Membership
每月港幣一百二十元正 HK\$120 / month

- 純銀會員 Silver Membership
港幣五千元正 HK\$5,000 / year
- 黃金會員 Gold Membership
港幣二萬元正 HK\$20,000 / year

請瀏覽本會網頁或致電本會查詢有關的專享福利。
For details about the benefits, please visit our website or call us.

及/或 and / or

捐款 Donation HK\$ _____

付款/捐款方法 Payment / Donation Method

- 茲付上支票(抬頭請寫「伸手助人協會」)乙張。Enclosed is a cheque payable to "Helping Hand".
- 茲附上銀行存款存根(「伸手助人協會」恒生銀行戶口: 024-262-346083-001)。Enclosed is a bank pay-in slip (bank account of "Helping Hand" at Hang Seng Bank: 024-262-346083-001)

信用卡 Credit Card

- 單次 One-off
- 每月 Monthly: HK\$ _____ 由 From _____ / _____ 至 To _____ / _____
- 美國運通 AMEX VISA 萬事達卡 MasterCard

信用卡號碼 Card No.: _____

發卡銀行 Card Issuing Bank: _____

有效日期至(月/年) Expiry Date (mm/yy): _____

付款金額 Amount: _____

持卡人姓名 Cardholder's Name: _____

持卡人簽名 Authorized Signature: _____

簽署日期 Signing Date: _____

| For Office Use | |
|----------------|------|
| AUTH CODE | DATE |
| | |

銀行戶口每月自動轉賬(表格將另函寄上) Monthly Direct Debit (We will send you the Direct Debit Form)

姓名 / 公司 Name / Company : 英文 English 中文 Chinese

公司聯絡人 Contact Person : _____

地址 Address : _____

電話 Tel : _____ 傳真 Fax : _____ 電郵 Email : _____

* 認識本會的渠道: 本會網站 / 單張 / 廣告 / 本會會員轉介 / 其他轉介(請註明)
會員姓名: _____

* How do you know HELPING HAND: Our Website / Leaflet / Advertisement / Referred by a HH Member / Other Referral (Please specify) Name: _____

(* 請圈上合適一欄 Please circle the appropriate field)

- 申請成為會員須經由本會執行委員會批准。
Application for Membership is subject to approval of our Executive Committee.
- 會員須遵守本會之權責, 有關資料將送交新會員, 亦可向總辦事處索取。
Members must abide by the Rights & Obligations of Helping Hand, a copy of which will be sent to all new members and is available on request at our Central Office.

捐款港幣一百元或以上可獲免稅。
Donation of HK\$100 or above is tax-deductible.

使用個人資料 Use of Personal Data

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Please sign below to indicate your agreement. If you are not agreeable, please tick the following box before signing.

本人反對伸手助人協會使用本人的個人資料於協會擬作出的直接促銷及宣傳推廣。

I object to the proposed use of my personal data by Helping Hand in direct marketing and promotion.

如閣下不欲本會使用閣下資料的任何部分, 可致電 2522 4494 通知本會。

If you do not wish us to use any part of your data, please call us at 2522 4494.

簽署 Signature : _____ 日期 Date : _____

請填妥此表格後, 寄回、傳真或電郵至本會。Please complete this form and send it to us by mail, fax or email.

香港波老道十二號一樓 1st Floor, 12 Borrett Road, Hong Kong
電話 Tel : 2522 4494 傳真 Fax : 2840 1278

網址 Website : www.helpinghand.org.hk
電郵 Email : admin@helpinghand.org.hk

讓長者笑容再現！

Help Us Keep Our Elderly Smiling!

我們需要您的慷慨捐款，以支持本會的安老服務。
We need your generous donation to support our elderly services.

捐款方法 Donation Method

- 附上銀行存款存根（「伸手助人協會」恒生銀行戶口：024-262-346083-001）
Enclosing a bank pay-in slip (bank account of "Helping Hand" at Hang Seng Bank: 024-262-346083-001)
- 劃線支票（抬頭請寫「伸手助人協會」）
Crossed cheque payable to "Helping Hand"
- 信用卡 Credit Card
- 單次捐款 One-off Donation
- 每月捐款 Monthly Donation : HK\$ _____
由 From _____ / _____ 至 To _____ / _____
- 美國運通 AMEX VISA 萬事達卡 MasterCard
- 信用卡號碼 Card No : _____
- 發卡銀行 Card issuing bank : _____
- 有效日期至 (月/年) Expiry date (mm/yy) : _____
- 捐款金額 Donation amount : _____
- 持卡人姓名 Cardholder's name : _____
- 持卡人簽名 Authorised signature : _____
- 簽署日期 Signing Date : _____
- 銀行戶口每月自動轉賬（表格將另函寄上）
Monthly Direct Debit (We will send you the Direct Debit Form)

新登場
PayMe 電子捐款
NEW
e-Donation via PayMe

Helping Hand
用 PayMe 一掃即 Pay



如需免稅收據，請將閣下全名、手提聯絡電話及郵寄地址電郵至 frgr@helpinghand.org.hk 或 WhatsApp 至 62566128。

For donation receipt, please send us your full name, mobile no and mailing address via email frgr@helpinghand.org.hk or WhatsApp no 62566128.

捐款者資料 Donor's Information

姓名 / 公司 : 英文 _____ 中文 _____
Name / Company : English _____ Chinese _____

聯絡人 Contact Person : _____ 捐款金額 Donation Amount : _____

地址 Address : _____

電話 Tel : _____ 傳真 Fax : _____ 電郵 Email : _____

捐款港幣一百元以上可獲免稅。
Donation of HK\$100 or above is tax-deductible.
請填妥此表格後，寄回或傳真至本會。
Please complete this donation form and send it to us by mail or fax.

| For Office Use | |
|----------------|------|
| AUTH CODE | DATE |
| | |

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香港波老道十二號一樓 1st Floor, 12 Borrett Road, Hong Kong
電話 Tel : 2522 4494 傳真 Fax : 2840 1278

網址 Website : www.helpinghand.org.hk
電郵 Email : admin@helpinghand.org.hk

請即伸出援手，
助長者活出豐盛耆年。
Act now!
Give your helping hand towards successful ageing.

請在此貼上郵票
Please affix
stamp here

伸手助人協會
香港波老道12號一樓
HELPING HAND
1/F, 12 BORRETT ROAD, H.K.

伸手助人協會寶林賽馬會老人之家

黃良傑先生

九龍將軍澳寶林邨寶智樓二至三樓

☎ 2703 1363

☎ 2703 9831

✉ polam@helpinghand.org.hk

伸手助人協會小西灣賽馬會老人之家

梁嬌紅女士

香港柴灣小西灣邨瑞滿樓一至二樓

(由二零二一年七月一日)

☎ 2896 0292

☎ 2595 0288

✉ siusaiwan@helpinghand.org.hk

黃家樂先生

(至二零二一年七月三十一日)

伸手助人協會樟木頭老人度假中心及日間護理單位

新界西貢樟木頭北年華路

中心經理

☎ 2640 8810

梁銘諾先生

☎ 2640 7990

✉ holidaycentre@helpinghand.org.hk

日間護理單位 (附設於樟木頭老人度假中心)

主管

新界西貢樟木頭北年華路

程艷荷女士

☎ 2633 9513

☎ 2633 7730

✉ hc.spc@helpinghand.org.hk

香港賽馬會伸手助人肇慶護老頤養院

中國廣東省肇慶市高要白土鎮福壽坪

顧問

☎ (0758) 816 2223

伍尚偉先生

☎ (0758) 816 2778

✉ zqhh@helpinghand.org.hk

總辦事處

香港波老道十二號一樓

 2522 4494, 2526 3233

 2840 1278

 admin@helpinghand.org.hk

 <http://www.helpinghand.org.hk>

行政總裁

黃炳財先生

營運總裁

朱可您女士

服務總監（策劃及督導）

衛雪詠女士

（由二零二一年四月一日）

陳麗娟女士

（至二零二一年三月十七日）

服務單位

護老院

畢尚華神父護老頤養院

新界西貢樟木頭北年華路

 2144 9969

 2144 9906

 hhfsb@helpinghand.org.hk

院長

陳錦芝女士

（由二零二一年三月八日）

鍾麗英女士

（至二零二一年三月七日）

伸手助人協會滙豐銀行基金樂富護老院

九龍樂富邨樂民樓地下

 2336 0716

 2304 6472

 lokfu@helpinghand.org.hk

謝雪紅女士

伸手助人協會麗瑤白普理護老院

新界葵涌麗瑤邨商場B座地下

 2785 2127

 2742 4645

 laiyiu@helpinghand.org.hk

鍾慧儀女士

（由二零二零年六月一日）

老人之家

伸手助人協會竹園北邨賽馬會老人之家

九龍黃大仙竹園北邨松園樓二至三樓

 2325 5738

 2329 3681

 chukyuen@helpinghand.org.hk

主管

李炳球先生



香港賽馬會伸手助人肇慶護老頤養院董事局報告

二零二零年四月一日至二零二一年三月三十一日



很遺憾，在我落筆撰寫這份報告時，2019冠狀病毒病疫情持續並依然肆虐全球。轉眼一年已經過去，疫情卻仍未平息。雖然我感到悲觀，這次疫情恐怕不可能在短期內消失，但我相信只要我們團結一致，迎難而上，我們就能變得更加強大，終必能夠戰勝疫情。

疫情期間，香港的支援小組只能盡量透過Zoom視訊與肇慶頤養院（下文稱作院舍）的管理人員開會，並繼續提供管理和培訓上的支持給他們，讓院舍同工能夠獲得一定程度的幫助。但在實際運作上，一點也不容易。2019冠狀病毒病疫情給院友帶來的衝擊涉及多方面，包括社交和心靈的需要、溝通問題、康樂和活動安排、醫療及復康支援、交通問題等，而最重要的是，如何協助他們如常與家人保持密切的聯繫，讓他們在疫情下繼續安然生活；此外，院舍同工所受的工作壓力也是遠超想像的。

雖然我們的院舍位處廣東省肇慶市，自疫情首度爆發至今屬於低感染風險的區域；當地市政府仍然要求市內的安老院舍遵循嚴謹的防疫政策、指引和措施，讓我們繼續同心抗疫。全賴員工和院友積極配合和不竭的堅持，我們一起應付疫情所帶來的種種挑戰，院舍至今仍然維持零感染個案，實在令人欣慰。

院舍於疫情期間不得已謝絕探訪，院友難免因家屬未能親自探望而感到失落，要安撫他們並不容易。猶幸院舍佔地四萬平方米，擁有寬廣的綠化環境和休憩地方，在社交距離的限制下，院友仍可於室外自然的環境中散散步，放鬆一下。我們亦安排了市內觀光團（院友安坐旅遊巴士），讓院友在不用與外界實體接觸的情況下，遊遊車河，抒發苦悶的心情。此外，我們的社工團隊亦會為院友舉辦各式各樣的個人及小組活動，以滿足他們在社交、心靈和康樂方面的需要。更重要的是，我們亦會安排視像探訪和有限度的實體探訪，給院友打打氣，讓他們開心一下。

另一方面，由於當地政府機關頒下禁令暫時禁止任何長者申請入住市內的所有安老院舍長達年餘；同時，部份院友因年老或長期患病而相繼離世，院舍的入住人數今年下降至記錄中相對較低的百分比，現時大約只有一百名院友住在院舍。當有關禁令結束，我們將會更加積極地向當地推廣我們的安老服務，以提升入住率。而我們的董事局亦在籌議，希望在不久的未來能為院舍進行翻新工程，以改善院內的居住環境及提升院舍的設施，讓院友能在更加舒適的環境下安享晚年。

我必須說，倘若我們沒有一班全情投入的員工，以及來自香港本會不同院舍的支援小組同工不斷的付出及支持，在如此艱難的疫情下，我們很難讓院友安然渡過疫情，不受病毒感染；他們能夠樂享晚年，我要深深感謝每一位盡心工作的員工！

我謹藉此機會向所有善長好友衷心致謝！有賴你們對本院的慷慨支持，我們方能不斷提升院舍的服務。還要誠心多謝董事局各成員的悉心指導和貢獻；藉著你們的專業指引和意見，我們才可帶領院舍邁步向前，為長者做到最好。最後，我很高興告訴大家，林怡仲先生於本年四月正式加入我們的董事局，為肇慶團隊提供專業意見及支援。

我們會繼續盡心盡力照顧好每一位院友！

董事局主席：丘建文先生



其他主要捐獻企業/機構/基金/人士

我們特別多謝以下那些捐助過本會的人士、基金及機構：伯恩光學（香港）有限公司、科慧學習中心、Prof Yip-wah Chung, BBS、東信創意有限公司、Mr James Arthur Filmer-Wilson、海港城置業有限公司、金杜律師事務所、Mr Edward Khoon-loong Kuok、Mr Khoon-ho Kuok、林棟權先生、利子厚先生、JP、梁根基先生、羅仲榮先生、麥錦燦先生、Sunshine For Life Charitable Trust、維拉律敦治荻茜慈善基金、衛淑莊女士及李晞靄女士。

我們亦尤其感謝香港公益金一直以來對本會工作予以大力的經濟援助。



本會感謝GS Gives資助科技器材上的升級，大大便利我們安排長者與親屬以至外界人士之間的視像探訪。

外界探訪/義工活動

以視像探訪院舍或為院友舉行活動的團體來自各色其式的背景，讓人雀躍。訪客們雖屬不同年紀、不同國籍及不同技能，但也能齊心關心長者。我們懇切歡迎：美國安利（香港）日用品有限公司、彭博有限合夥企業、科慧學習中心、佛教青年協會、明愛黃耀南中心、小明星關愛慈善協會及七天娛樂文化有限公司、里昂證券有限公司、香港老年學會、香港華人基督教聯會真道書院、港島太平洋酒店及中環·石板街酒店、賽馬會安寧頌——「安寧在院舍」計劃、樂滿坊、金杜律師事務所、伯樂行物業顧問有限公司、中區獅子會、「愛心新世界」義工隊、港鐵公司、然健環球香港有限公司、高李巖律師行、省善真堂社會服務有限公司、日本財產保險（香港）有限公司、香港美國女童軍、和民（中國）有限公司、智慧光佛教普渡協會、黃大仙慧蘭婦女會有限公司及其他機構、團體和人士探訪本會院舍或為院友舉行活動。

疫情下本會所有院舍都不能對外開放，所以我們極度倚賴Zoom視像系統安排院舍探訪。此等視像探訪成了長者重要的心理慰藉，我們謹此多謝Ms Heidi Ho及Mr Dmitri Potishko為本會向Goldman Sachs Gives Annual Giving Fund推薦捐款，助我們將器材升級。

商界展關懷/同心展關懷

看到愈來愈多公司將企業社會責任看成商業營運上的一環，我們甚感鼓舞。我們謹再一次恭賀及感謝四十四間經本會提名而成功獲香港社會服務聯會頒發「商界展關懷」標誌的機構。

此等提名機構包括永旺（香港）百貨有限公司、美國安利（香港）日用品有限公司、東亞銀行有限公司、紐約梅隆銀行公司、科慧學習中心、震歐線衫廠有限公司、OK便利店有限公司、城巴有限公司、里昂證券有限公司、嘉柏環球有限公司、黃金海岸鄉村俱樂部遊艇會有限公司、金山工業（集團）有限公司、廣萊有限公司、海通國際慈善基金有限公司、海通國際證券集團有限公司、和興白花油藥廠有限公司、香港中華煤氣有限公司、希慎興業有限公司、捷成洋行有限公司、金杜律師事務所、Lan Kwai Fong Properties Ltd、伯樂置業顧問有限公司、中區獅子會、新城廣播有限公司、萬碧發展有限公司、摩根士丹利亞洲有限公司、新世紀環宇（香港）有限公司、港鐵公司、新世界發展有限公司、新世界第一巴士服務有限公司、然健環球香港有限公司、富豪九龍酒店、思華創意有限公司、聖安娜餅屋有限公司、省善真堂社會服務有限公司、香港遠東絲麗酒店、香港海景絲麗酒店、日本財產保險（香港）有限公司、華偉音樂藝術中心、新順福食品有限公司、太古地產有限公司、並豐集團、和民（中國）有限公司及和富塑膠有限公司。

結語

今年，我們比過往都更有賴本會職員、義工及委員的熱心貢獻及參與，其對照顧長者的堅毅決心和奉獻精神實在鼓舞人心。本人尤其感謝伸手助人協會總辦事處及院舍各團隊，甘願犧牲時間和精力去保護及支援所有院友。以上每一位都讓我確信，雖然現時我們被暴風雨所圍繞，不過我們仍可看到一個又一個無私奉獻、不惜犧牲的例子，這表示我們將變得更強大、更具適應能力。本人正卸任項目發展委員會主席一職，並將策騎之韁交到莫蔡倩文女士的手裡，而我相信她一定會成為了一位了不起的伸手助人協會大使。我也藉此多謝籌募及公關經理劉潔瑩為長者不懈的努力，以及同事張素珍能幹的協助，令會方很多籌募目標得以實踐。能夠與一班如此卓越的人攜手工作，我確實非常感恩，在此為你們的關愛精神獻上無限謝意。



本會項目發展委員會的新任主席莫蔡倩文女士（右）。

項目發展委員會主席：謝思嘉博士



- yuu獎賞計劃慈善合作

本會有幸成為yuu獎賞計劃的其中一個受惠機構，接受持續捐款。我們亦感激牛奶公司作出十倍配對捐款及為院舍張羅多項物資捐贈。



多謝牛奶公司協調聯絡萬寧向本會長者捐出需要物資。

- Rusy & Purviz Shroff Charitable Foundation

我們榮幸獲得Rusy & Purviz Shroff Charitable Foundation的首筆捐款，以於疫情下聘請為期兩個月的額外人手。在此困難時刻下仍有不少機構新加入支援我們，足以證明人們深深愛顧長者，我們殷切期待與該基金攜手合作。

- 梁植偉慈善基金

對於該基金慷慨資助本會老人之家一系列的器材設施以對抗新冠肺炎所帶來的挑戰，本會不勝銘感。

- 送贈百佳現金券

今年百佳向本會捐出數量非常可觀的超級市場現金券，每一張均直接讓長者受惠，我們由衷多謝屈臣氏集團選擇本會作為受惠機構之一。



本年度我們獲百佳捐贈數量可觀的現金購物券，並悉數分發予長者作為禮物。

- 省善真堂社會服務有限公司

本年度省善真堂再次贊助本會多項計劃，包括分藥服務、「膳心午餐」派餐服務及「愛在心裡、口常開」電影分享會，貢獻良多，本會深表謝意。

- Swiss Re Foundation

我們收到Swiss Re Foundation的慷慨捐款，用以支持本會所有院舍及日間護理單位針對應付疫情而設的支援計劃。

- OK便利店有限公司項目資助

本會衷心感激利亞零售有限公司主動向我們伸出援手，以OK便利店名義慷慨贊助改善院舍設施的工程項目，進一步提升院友的生活質素。

- 彭博捐款

我們多謝彭博有限合夥企業贊助「喜悅人生」及「抗疫心連心」計劃，同時組織不少刺激有趣的員工挑戰競賽，為本會籌集善款。

- Overlook Investments Ltd

我們萬分感謝Overlook Investments慷慨捐款支援本會迫切需要。

- 擇善坊持續捐款

自二零一二年起，擇善坊有限公司便邀請本會加入成為受惠機構之一，接受其透過推出網上慈善禮物卡籌得的善款。在此感激他們不斷為本會及其他多個慈善團體努力籌款。

- 捐出政府發放的HK\$10,000現金資助

本會欣獲不少公司及人士響應呼籲，從政府發放的HK\$10,000現金資助中捐出善款。我們感激每一位曾經貢獻捐款的市民。

- Mrs Winnie Wong Chan個人贊助

本會非常感謝陳太延續資助三間老人之家另一年度的「愛老行動」計劃。

- 萬瑞庭慈善基金

今年該基金繼續慷慨資助本會小西灣老人之家購置不同的器材。

- 海通國際證券集團有限公司

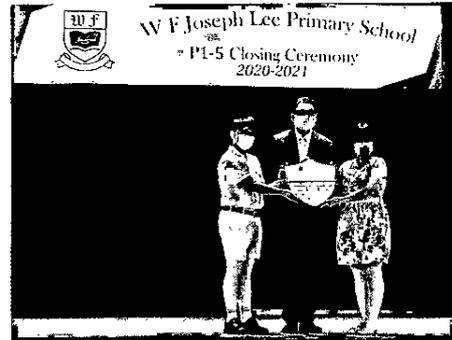
在海通國際證券集團有限公司再次熱心贊助下，本會得以延展另一年度的「愛老·愛腦」計劃。

- 徐淦先生及潘毓凱女士聯合捐款

本會衷心感謝徐淦先生，QBE, JP及潘毓凱女士再度作出捐助，以支持老人之家的「伸手按·次次靈」平安鐘服務。



本會恭賀和富慈善基金李宗德小學重奪冠軍名銜，並親到學校頒發獎盾予籌得最多善款的一位學生。該學生皓軒的爺爺住在護老院，所以皓軒特意訂購一批曲奇送給爺爺的院友品嚐，這正示範了我們希望透過此比賽致力鼓勵學童發揮的奉獻精神。自比賽首辦以來，數以千計的學生參與其中，他們對長者的關心讓世界變得更美好、更互愛。



和富慈善基金李宗德小學再度贏得校際曲奇義賣比賽冠軍，我們謹此多謝並恭賀其教職員、家長及學生。

我們亦多謝及恭賀以下其他得獎學校：

- 冠軍：和富慈善基金李宗德小學
- 亞軍：香海正覺蓮社佛教正慧小學
- 季軍：聖公會林護紀念中學
- 殿軍：沙田圍胡素貞博士紀念學校
- 第五名：嶺南幼稚園幼兒園（小西灣）

本會感謝和富社會企業再次擔當協辦機構，並聯同科慧學習中心向比賽贊助獎品。

廣告及宣傳

我們萬分感謝巨星張學友先生予以長期支持，繼續熱心擔當整項曲奇義賣運動的宣傳大使，另亦透過其基金友友慈善基金有限公司捐出慷慨善款。



我們感激張學友先生一直擔當義賣運動的精神領袖，其巨星氣場於宣傳海報中表露無遺！

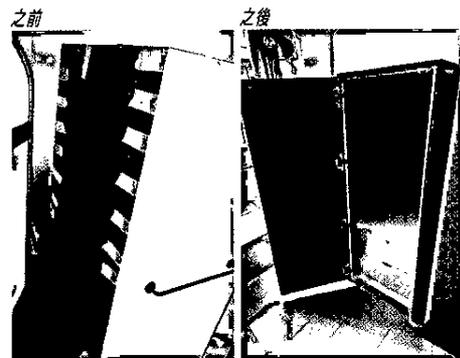
縱使我們未能進行公開銷售，我們仍需為義賣作出宣傳，對此本會多謝思華創意有限公司幫忙設計了引人注目的海報系列。此外，East Eighteen及Henry Wong Studio也義務擔當硬照拍攝工作，同時Digital Tsunami亦義務協助錄影製作。本人謹此感謝一眾大力支持的廣告媒體及代理，包括港鐵公司、德高貝登有限公司、雅仕維廣告媒體有限公司、城巴有限公司、新世界第一巴士服務有限公司、JCDecaux Cityscape、路訊通、天星小輪有限公司、POAD、Hong Kong Living Magazine、Sai Kung Magazine、After School Guide、樂怡服務有限公司、樂怡生活、點販及九巴，讓我們接觸更廣層面的受眾。

一直以來我們也感激本會的長期媒體拍檔新城廣播有限公司。雖然今次我們仍未有機會於往常的開售禮活動上合作，不過新城廣播仍繼續幫忙於其電台頻道為曲奇義賣運動宣傳，本會特此致意。

除了上述的線外宣傳，今年我們嘗試積極加強使用在線宣傳及社交媒體，對此本會非常感謝所有曾經支持我們的名人和網紅，以及維他奶的贊助。社交媒體宣傳對本會來說尚屬剛起步，因此我們多謝奧貝思廣告提供的專業意見及協助。

其他籌募/捐款/企業伙伴合作項目

- 香港賽馬會慈善信託基金 本會獲得該基金貼心且慷慨的撥款，讓院舍購置多項急需的器材以對抗肺炎疫情，同時又資助度假中心更換旅遊巴士。
- 愛馬仕亞太區有限公司捐獻 愛馬仕舉行慈善絲巾義賣籌款，成為本會新的支持機構之一。其後，愛馬仕更再額外捐出可觀善款為寶林老人之家更換殘舊傢俱。
- The Lui Pak Wei Charitable Trust 該基金乃本會另一新的支持機構，對於他們主動資助本會部分應付疫情的特別需要，我們極其感激。



承蒙愛馬仕的慷慨贊助，我們得以將長年受惠寶林老人之家院友愛借的衣櫃，全部換上新一批堅固訂造品。



項目發展委員會報告

二零二零年四月一日至二零二一年三月三十一日



儘管剛過去的一年仍充滿衝擊及晦暗，然而這份年度報告卻能呈現希望與適應交織的畫面。大家予以長者的愛護和關心實在無與倫比，而同樣令人鼓舞的還有一眾新舊善長，在確定我們不能進行曲奇義賣運動的公開銷售活動後，都迅速地回應了我們的告急呼籲。

曲奇義賣運動2021

在完全沒有任何公開銷售點支持下進行曲奇義賣運動，今年還真屬頭一回，而且我們亦再失去了過往一直有賴用以宣傳的開售活動。雖然如此，我們一班義工及支持者立刻以行動響應，有的捐款，有的於網上認購曲奇，最終為本會籌得淨善款達港幣三百四十萬元，我們皆為此奇蹟深感驚嘆！在此艱難時勢下，我們萬分感激及歡迎樹熊金融集團有限公司首次參與成為曲奇義賣運動的「首席贊助」，當中所予以的信心和支持為本會上下帶來無比鼓舞及期待。我們亦有幸獲得廣萊有限公司繼續擔任「尊尚贊助」，同時海通國際證券集團有限公司、怡豐控股及保多康（並豐生物科技有限公司）也再度支持成為「愛心贊助」。

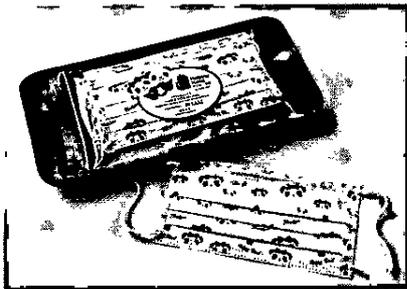
數碼平台現已成為伸手助人協會運作中的一項重要部分，而Zoom視像聯繫就彷彿成了長者與家人之間的救生索。這一年我們也實現了推出全新網站的目標，以匯合網上捐款及銷售渠道，成為曲奇義賣運動的救生索，期望日後將繼續擔當本會籌募工作中的重要一環。

曲奇及熊貓

每年，聖安娜餅屋有限公司均會以優惠價供應其街知巷聞可口的曲奇，而今年OK便利店有限公司亦加入支持，聯同其姊妹公司作出慷慨的配對捐款，對此本會不勝銘感。



今次全新的曲奇包裝設計採用了較環保的物料印製，贏得不少好評；至於學校方面，另一款熊貓形盒則極受學生歡迎！



期望熊貓口罩為大家帶來平安！

我們正設法減少屬下所有活動對環境的傷害，故在這理念下，我們設計了全新的曲奇包裝紙盒，結果格外受到參與學校義賣的學生歡迎。

今次本會的義賣吉祥物熊貓不僅呈現於曲奇包裝盒上，更化身成口罩，作為隨訂購滿廿五盒曲奇附送的贈品。此批可愛的口罩由思華創意有限公司幫忙設計，並由本會委員李晞視女士全數贊助印製，另我們亦感謝威信科技（國際）有限公司提供優惠印刷價格。

曲奇訂購及捐款

雖然我們未能於公開銷售點義賣曲奇，但不少公司及人士仍繼續鼎力支持訂購或捐款，確實令人感動。當中我們尤其感激Brilliant Enterprise Ltd、Mr Christopher Gradel、建滔積層板有限公司及榮智健先生。

面對種種憂慮、時間壓力及資源局限，大家予以的支持，不論是親身購買曲奇、呼籲親朋訂購還是協助宣傳義賣，都顯得異常珍貴。有你們於順境逆境中支持我們及關顧本會長者，我們定能繼續向前邁進。

慈善曲奇轉贈行動

我本人較為看重「慈善曲奇轉贈行動」，每當知道有多少善長願意轉贈所訂購的曲奇予其他有需要的社區群體，就會感到妙不可言。單單透過這項行動，本會籌得共逾港幣一百一十萬元善款，對此本會特別鳴謝Mr and Mrs Max Burger及李澤楷先生的超凡支持。

除本會的長者外，我們安排轉贈曲奇到其他慈善團體，包括唐氏綜合症患者、貧困家庭、無依孩童、家庭暴力受害者、獨居及社區長者、殘障人士、長期病患者、露宿者及食物銀行使用者等等。

校際曲奇義賣比賽

儘管基本上所有學校全年也忙於應付網上授課、調整上課時間表及處理日常工作，本會感恩仍有十間學校選擇參加校際曲奇義賣比賽，籌得善款港幣九萬四千元。我們在此感激每一位不斷予以大力支持的教職員、學生及家長。



行政總裁報告

二零二零年四月一日至二零二一年三月三十一日



「2019冠狀病毒病」和「社交距離」儼然已成為我們日常生活中的一部份。疫情能平息之時依然遙遙無期，反而每一天都會出現新的變化，令人難以捉摸；在這樣尤其艱難的日子，我們必須盡量適應這種「新常态」。

自二零二零年初開始，院舍已經實施嚴謹的防疫措施，謝絕各界探訪。在維持「社交距離」的同時，為了讓院友與外界仍能保持密切的聯繫，我們購置了各式各樣的電子通訊設備，包括：平板電腦、智能手機、網路攝影機、投影機及便攜螢幕，讓院友與親友可以透過視像通話聯繫，並繼續互相支持和獲得精神上的慰藉。同時，社工團隊亦費盡心思精心設計了不少有創意又好玩的個人/小組活動讓院友參與。其中一個名為「眼睛想旅行」的活動就深受院友喜愛；院舍派出同工前往香港不同的旅遊景點，並即時用視像設備與安坐院舍之中的院友互動同遊，亦會為院友訂購特別的地道菜式即時享用，代購地道手信，甚至使用景點作背景一起合照，讓院友彷彿身歷其境，雀躍萬分。在漫長又沉悶的疫情氣氛和嚴謹的防疫措施下，資訊科技的應用大大擴闊了院友的社交網絡，以滿足他們在社交、心靈和康樂方面的需要。

承蒙一眾基金會、慈善基金團體和個人善長的慷慨支持，我們能為院舍添置足夠的防疫及消毒裝備，包括：體溫檢測攝像系統、空氣淨化機、自動消毒系統及密封防洩醫護包裝系統，讓我們的院舍能夠持續維持良好的衛生水平及環境，預防院友感染2019冠狀病毒病；這些都是我們極之需要且實用的防疫物資，我們不勝銘感。

此外，我們為院友引入了一套視像診症服務設備，讓院友安在院舍之中仍可覆診；務求將院友親往醫院覆診時有可能從周邊環境、其他病患和護理人員身上接觸病毒的機會都減至最低。事實證明這個設備非常實用，既可維持院舍的護理質素，又可監察院友的健康狀況。

我們今年繼續獲得不少熱心機構和公司的善款支持，實在感激！謹此多謝香港賽馬會慈善信託基金、梁植偉慈善基金、Overlook Investments Ltd、社會福利署樂齡及康復創科應用基金等等，讓我們能夠添置如前所說的視像通訊設備，並因應疫情所需的各樣先進樂齡科技設備；使我們能更長遠地為院友提供安全衛生的居住環境之外，亦能在目前難以安排實體探訪的情況下，讓院友至少仍然能夠與外界社區保持連繫。

最後，伸手助人協會得以順利營運，讓長者能安享晚年，全賴大家的熱心幫助和鼎力支持。趁此機會，我要衷心多謝執行委員會所有委員、所有會員、善長、贊助者和義工好友，及一班忠誠盡責的員工團隊。

去年，為保障所有院友及員工的健康，我們都竭盡所能同心抗疫。大家的努力沒有白費，總算令人欣慰！

行政總裁：黃炳財先生



執行委員會主席報告

二零二零年四月一日至二零二一年三月三十一日



我該從何開始報告呢？這是多麼艱苦和令人感到難過的一年。

或許先由一個好消息開始 — 我們的院友和員工至今仍未出現新冠肺炎感染個案！這實在非常值得欣慰。

為確保院友安全，我們的員工團隊一直遵循嚴謹的防疫措施。雖然有些政策和指引會為院友和親屬帶來不便，且於疫情期間不得已謝絕探訪，讓院友和親屬感到失落，同時幾乎所有院舍節日和社交活動都被逼取消。我們的員工已因應情況來重新安排各項院舍活動，並盡量以小組形式來舉行，以滿足院友的需要。我們謹此銘謝香港賽馬會慈善信託基金、獎券基金、社會福利發展基金、高盛回饋慈善基金及其他善長的慷慨支持，讓我們能夠提升所有院舍的資訊科技設備及添置新的視像通訊器材，同時開設Wi-Fi服務，令院友和親屬都可以透過視像通話來保持聯繫。

本會已接種疫苗的員工達九成以上，我們甚感鼓舞。而我們現正積極鼓勵院友一起接種疫苗，大家同心抗疫。

雖然在招聘新人手方面依然困難，尤其是個人護理員和護士仍持續短缺。猶幸我們仍有一班忠實盡責的員工團隊，他們一如以往竭盡所能用心照顧院友，一起共渡時艱。

去年，社會福利署聯繫我們，並因應疫情需要，須將樟木頭老人度假中心啟動為檢疫中心。從六月至十月期間，共有一百二十四位長者入住中心；我們能為他們提供協助，感到欣慰。

在去年的周年大會上，我們一致決議將執行委員會的成員人數從原來的二十個名額增加至二十八個名額；所有相關文件的處理手續已經順利完成；我們謹此感謝施熙德女士和容潤笙先生的專業指導。

我們現時其中一個主要計劃是為樟木頭老人度假中心進行修葺工程，同時積極為中心預備由香港賽馬會贊助的設施提升工程。承蒙獎券基金慷慨撥款支持（三千五百萬元），修葺工程已於本年一月初正式展開，並預計於同年十月底完成。修葺工程包括：為所有客房、浴室、休憩地方進行翻新並重新油漆，維修破損及更換已經陳舊並過時的設備；同時亦會改善日間護理單位的各項設施。

承蒙香港賽馬會慈善信託基金答應撥款五千三百萬元，讓我們能夠將度假中心締造成一個更加「長者和環境友善」的營地，不勝感激。除了提升中心設施，我們亦會引入一些樂齡科技設備，並舉辦更多專為「年輕長者」營友而設的活動。這項工程預計將於明年底前完成，屆時中心不僅會以全新面貌來服務大家，我們更加期待新的設施和培訓項目能鼓勵營友積極參與，樂享人生。

此外，自政府於二零一五年邀請我們參與「私人土地作福利用途特別計劃」，我們便開始籌劃於樟木頭老人度假中心範圍內加建一所設有二百個宿位的持續照顧護理老院舍；至今，各相關部門仍在審核我們提交的項目技術可行性研究報告。雖然我們懇切盼望這項工程能盡快落實，讓更多有需要的香港長者能夠及早受惠；可惜進度相當緩慢，而這項工程預算還需要多三至四年時間才能完成興建，我們會繼續在此向大家報告最新消息。

我們謹此衷心多謝一眾善長持續慷慨的捐助和熱心的支持，謹列舉部分如下：Bloomberg LP、必利企業有限公司、Mr & Mrs Max Burger、OK便利店、DFI Development (HK) Ltd、Mr Christopher M Gradel、廣萊有限公司、海通國際慈善基金有限公司、海通國際證券集團有限公司、愛馬仕亞太區有限公司、友友慈善基金有限公司、建滔積層板有限公司、樹熊金融集團有限公司、Mr Edward Khoon-loong Kuok、Mr Khoon-ho Kuok、利子厚先生、梁植偉慈善基金、梁根基先生、李澤楷先生、李晞禔女士、羅仲榮先生、麥錦燦先生、Overlook Investments Ltd、百佳、Rusy & Purviz Shroff Charitable Foundation、省善真堂社會服務有限公司、Sunshine For Life Charitable Trust、Swiss Re Foundation、香港公益金、牛奶公司、香港賽馬會慈善信託基金、The Lui Pak Wei Charitable Trust、萬瑞庭慈善基金、並豐集團、維拉律敦治、荻茜慈善基金、Mrs Winnie Wong Chan、怡豐控股及榮智健先生。

此外，我也要多謝執行委員會及附屬委員會所有成員給予我們無私的幫助和專業的指導，特別感謝施熙德女士和容潤笙先生為我們提供專業的法律意見；還有李晞禔女士，全賴她熱心協助我們擬定一份既全面又詳盡的申請資助計劃予香港賽馬會慈善信託基金，令是項申請順利完成。我亦想再次多謝施小姐樂意接任執行委員會副主席一職，以及容先生接任名譽法律顧問一職。

最後，我要多謝全體員工盡心的奉獻和辛勤的工作。能有你們每一位與我們並肩同行，攜手同心，讓我們的長者能活出不一樣的生命，實在是我們的福氣。

多謝大家！

執行委員會主席：夏安麗女士

名譽永久會員

梁唐青儀女士
彭定康夫人
曾鮑笑薇女士
董趙洪娉女士 JP
衛奕信勳爵夫人
尤德爵士夫人

十年會員

夏安麗女士 BBS
Mr T H Barma
Mrs Jane Binstead
包致金終審法院非常任法官
GBM, JP.
Mr R J F Brothers
卡達瑪嘉烈女士
陳炳煥先生 SBS, MBE, JP
陳鄺希麗女士
陳華德先生
鄭維健博士 GBS, JP
張建東夫人
陶伊婷女士
周鉉姬女士
周一嶽醫生
GBS, SBS, MBS, JP
戴樂群醫生 MH, JP
Mr Ozer E Ebrahim
馮承光先生
顏福貞女士
顏福偉先生
金力克先生
Mr & Mrs A J Hardy
蓮娜女士
Mr N V Hegde
何柏貞小姐
葉錫安博士 JP
謝寶誠夫人
孔令成先生 GBS, JP
關寶雄先生
Mr Randolph Kwei
郭美心小姐

賴錦玉女士
Mr Eamond Wah Lai
林志華先生
林棣權先生
劉嘉時小姐 BBS
劉家倫先生
羅貴全先生
李愛平女士 MH
李宗德博士 GBS, OStJ, JP
李子文先生
梁卓偉教授 GBS, JP
李晞提女士
廖志強先生
雷添良先生 SBS, JP
林怡仲先生
Mr Ching-cheng Ma
馬郭志清女士
梅大衛先生
Mr Ramesh Melwani
莫蔡倩文女士
Dr Lewis Mullins
謝思嘉博士
彭玉陵先生
Mr Chandru Parmanand
Lady Violet May Ride
Mrs Barbara Rogers
謝偉鴻先生
施熙德女士
蘇包陪慶女士 SBS
孫永輝先生
馬玉清女士
謝本強醫生
錢黃碧君女士
衛淑莊女士
黃英琦女士 JP
黃正雙先生
黃梁婉冰女士
黃定康先生
黃毓麟先生
Mr Walter J Wuest
邱子昭先生
丘建文先生

Mr Anthony Sik-keung Yeung
Ms Mary Yung
容潤笙先生

贊助會員

Mr John Robertson Budge
SBS, MBE, JP
鄭美東女士
Ms Woon-kwan Lee
Ms Michell Lie
Ms Alice Sai-lam Luk
柯婉婷女士
黃麗平小姐



香港賽馬會伸手助人肇慶護老頤養院董事局 (肇慶伸手助人護老頤養院有限公司)

主席：丘建文先生
成員：周一嶽醫生 GBS, SBS, MBS, JP
孔令成先生 GBS, JP
林怡仲先生 (由二零二一年四月十五日)
雷添良先生 SBS, JP
孫永輝先生
容潤笙先生
秘書：黃炳財先生

總辦事處備有本會委員會的職務及功能陳述。



樟木頭綜合服務管理委員會

| | | |
|---|-------------|----------------|
| 主 | 席：孫永輝先生 | (至二零二一年五月三十一日) |
| 副 | 席：夏安麗女士 BBS | |
| 成 | 員：陳華德先生 | (由二零二一年三月十八日) |
| | 馮承光先生 | |
| | 葉永恆先生 | |
| | 賴錦玉女士 | |
| | 李晞靄女士 | (由二零二一年六月一日) |
| | 林怡仲先生 | (由二零二一年三月十八日) |
| | 謝思嘉博士 | (至二零二一年四月十五日) |
| | 謝偉鴻先生 | |
| | 孫永輝先生 | |
| | 錢黃碧君女士 | |
| | 衛淑莊女士 | |
| | 丘建文先生 | (由二零二一年六月一日) |
| 當 | 然委員：黃炳財先生 | |
| 秘 | 書：朱可您女士 | (由二零二一年三月十八日) |
| | 陳麗娟女士 | (至二零二一年三月十七日) |

醫療及衛生小組

| | | |
|---|----------------|----------------|
| 主 | 席：朱可您女士，營運總裁 | |
| 成 | 員：鄭敏慧女士，副院長 | |
| | 張慧儀女士，登記護士 | |
| | 程艷荷女士，註冊護士 | |
| | 趙迪芬女士，主任，職業治療部 | |
| | 鍾慧儀女士，院長 | |
| | 雷逸華博士 | |
| | 馬玉嫻女士，主任，物理治療部 | |
| | 黃炳財先生，行政總裁 | |
| | 王美英女士，登記護士 | (至二零二一年七月二十三日) |
| | 鄔藹怡女士，註冊護士 | |
| | 余秀鳳教授 | (由二零二一年八月十九日) |
| 秘 | 書：陳子洋先生，護理主任 | |

二零二零至二零二一年度執行委員會、附屬委員會及小組

執行委員會

- 主席：夏安麗女士 BBS
 副主席：施熙德女士 (由二零二零年九月二十四日)
 名譽司庫：雷添良先生 SBS, JP
 名譽秘書：陶伊婷女士
 名譽法律顧問：容潤笙先生 (由二零二零年九月二十四日)
 施熙德女士 (至二零二零年九月二十三日)
 委員：包致金終審法院非常任法官 GBM, JP
 周鉉姬女士 (至二零二零年九月二十三日)
 周一嶽醫生 GBS, SBS, MBS, JP
 戴樂群醫生 MH, JP
 顏福貞女士
 蓮娜女士
 孔令成先生 GBS, JP
 李愛平女士 MH
 李宗德博士 GBS, OStJ, JP
 梁卓偉教授 GBS, JP
 李晞禔女士 (由二零二零年九月二十四日)
 莫蔡倩文女士
 謝思嘉博士
 馬玉清女士
 衛淑莊女士
 丘建文先生
 當然委員：黃炳財先生
 秘書：陳安安女士

項目發展委員會

- 主席：莫蔡倩文女士 (由二零二一年四月十五日)
 謝思嘉博士 (至二零二一年四月十五日)
 委員：夏安麗女士 BBS
 陶伊婷女士
 顏福貞女士
 孔令成先生 GBS, JP
 李愛平女士 MH
 李宗德博士 GBS, OStJ, JP
 李晞禔女士
 廖志強先生
 謝思嘉博士
 施熙德女士
 馬玉清女士
 黃梁婉冰女士
 秘書：劉潔瑩女士

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香港賽馬會伸手助人肇慶護老頤養院

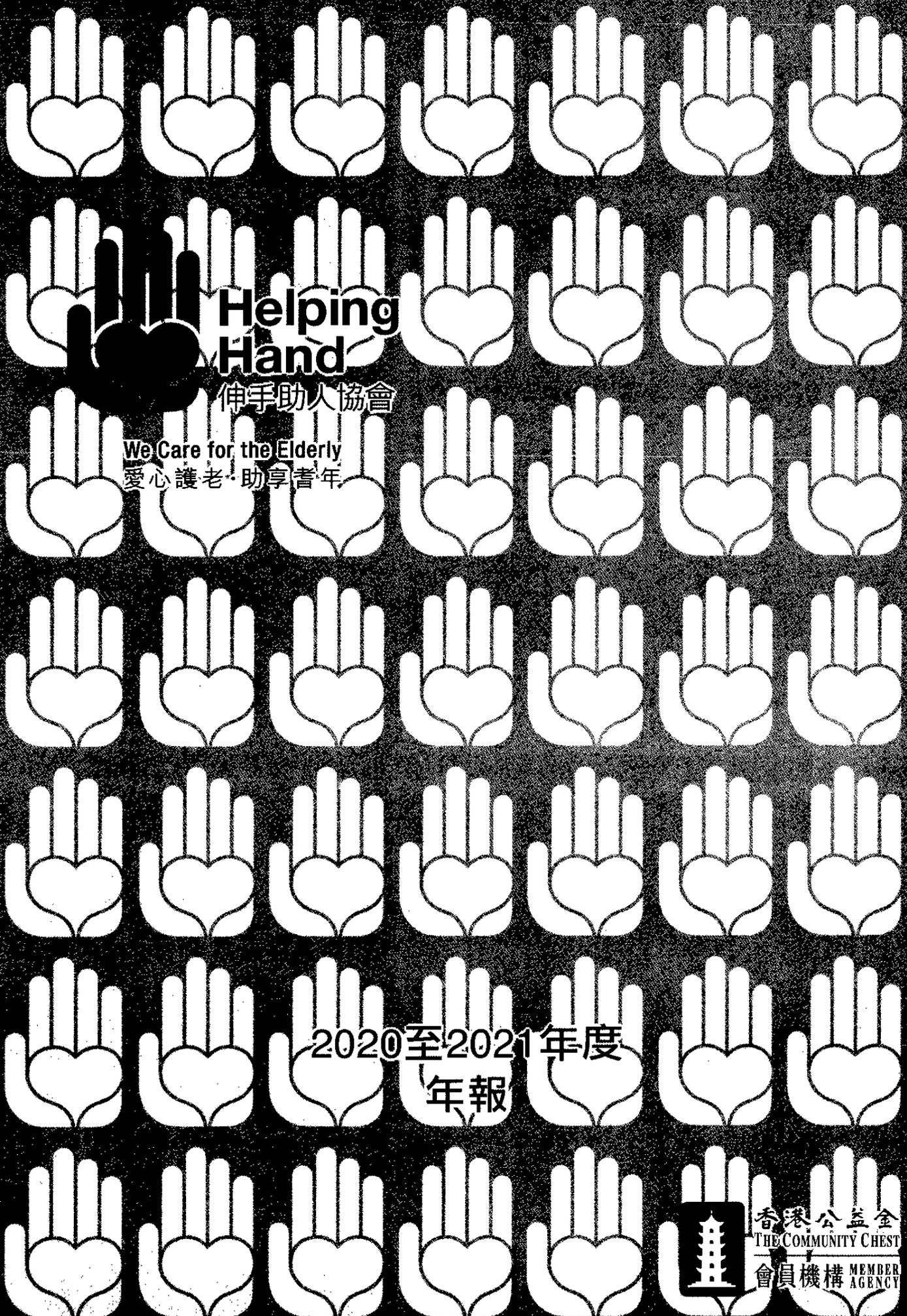


信念

我們深信由於長者過去對社會貢獻良多，
故應受人尊重，
樂享豐盛晚年。

宗旨及使命

本會的宗旨乃盡量設法並迅速有效地滿足本港長者對住宿、
護理及其他方面的需求。
為了適應社會的急劇轉變及長者日新月異的期望及需求，
本會隨時準備應付新問題，
實踐新理念及試用不同的工作手法。



Helping Hand

伸手助人協會

We Care for the Elderly
愛心護老·助享耆年

2020至2021年度
年報

香港公益金
THE COMMUNITY CHEST
會員機構 MEMBER AGENCY